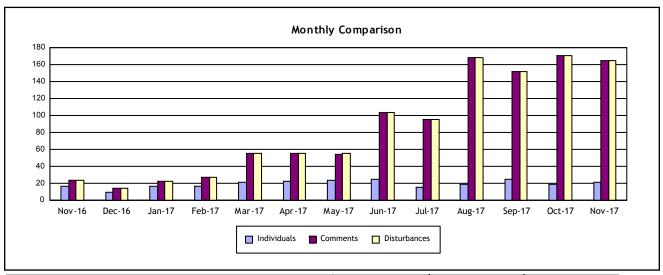


Noise Disturbances Reported

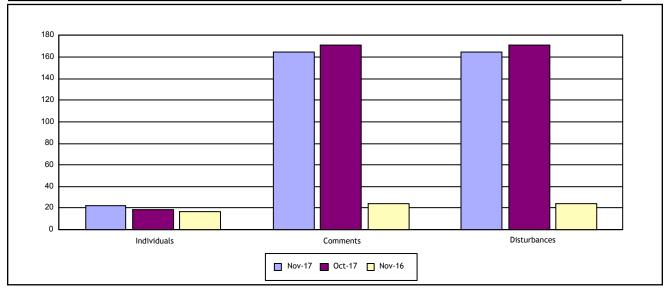
Period: November 2017

Individuals Submitting Noise Comments 22

Noise Comments Received 165



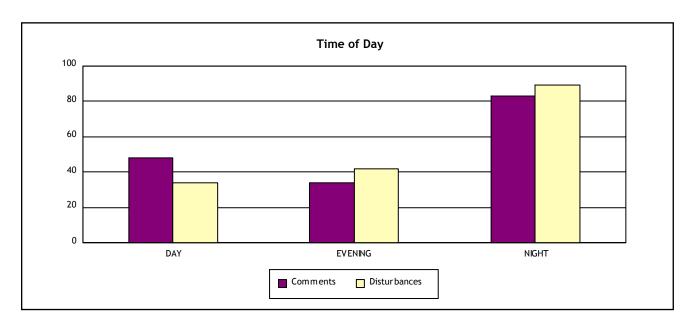
	November 2017	October 2017	% Change	November 2016	% Change
Individuals	22	19	16%	17	29%
Comments	165	171	-4%	24	588%
Disturbances	165	171	-4%	24	588%

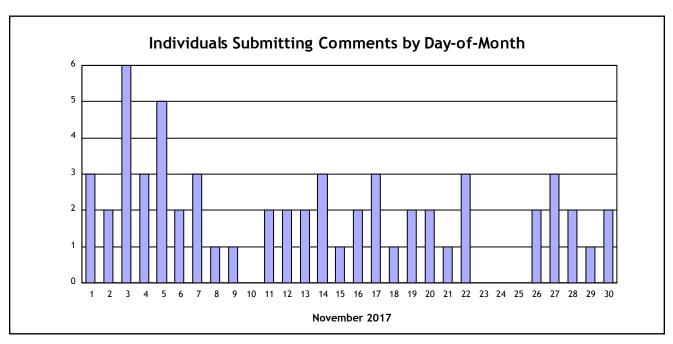




Period: November 2017

	Day	Evening	Night	
	(7:00 am - 7:00 pm)	(7:00 pm - 10:00 pm)	(10:00 pm - 7:00 am)	
Comments	48	34	83	
Disturbances	34	42	89	





Aircraft Noise Community Response Report Comment Distribution by City and Individual Van Nuys Airport

Period: November 2017

City	Individuals	Comments	Percentage of Comments**
Canyon Country	1	1	< 1%
Culver City	1	2	1%
Granada Hills	2	2	1%
Lake Balboa	2	9	5%
Los Angeles	1	1	< 1%
North Hills	3	14	8%
Porter Ranch	1	1	< 1%
Santa Clarita	1	1	< 1%
Sherman Oaks	3	3	2%
Studio City	1	1	< 1%
Thousand Oaks	1	1	< 1%
Valley Village	1	13	8%
Van Nuys	4	116	70%
TOTAL	22	165	0 10 20 30 40 50 60 70 80 90 100

Individuals	Comments	Percentage of Comments**	
*One Individual (Van Nuys)	113	68%	
*One Individual (Valley Village)	13	8%	
*One Individual (North Hills)	12	7%	
*One Individual (Lake Balboa)	8	5%	
Individuals Reporting 2 To 5 Comments	2	1%	
Individuals Reporting One Comment	17	10%	
TOTAL Individuals : 22	165	0 10 20 30 40 50 60 70 80 90 100	

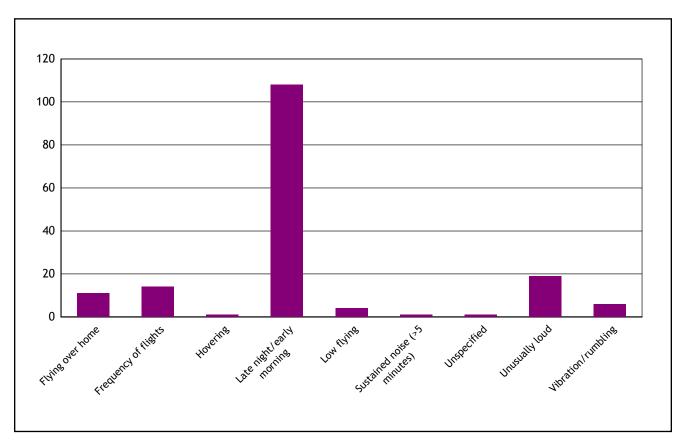
 $[\]ensuremath{^*}$ One individual reporting 6 or more comments shown by city.

^{**} All percentages are rounded to the nearest whole number.



Period: November 2017

Type of Disturbance*	Number of Comments
Flying over home	11
Frequency of flights	14
Hovering	1
Late night/early morning	108
Low flying	4
Sustained noise (>5 minutes)	1
Unspecified	1
Unusually loud	19
Vibration/rumbling	6
TOTAL	165



Note: * As reported by individuals.



Period: November 2017

Conta	ıct	Disturba	ance			
Date	Time	Date	Time	City	Disturbance**	Findings
11/01/2017	7:39 am	10/31/2017	7:10 pm	Valley Village	Low flying	The helicopter you reported on Tuesday, October 31, 2017 at 19:10 was an overflight not associated with VNY operations. The aforementioned helicopter arrived at
						Whiteman Airport (WHP) at approximately 19:18. Please contact WHP at (818) 896-5271 for further information regarding this operation. Please note that airports do
						not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft
						flight patterns and regulates virtually all aviation activities. This includes altitudes and
						direction of flight with the major emphasis on safety.
11/03/2017	7:42 am	11/02/2017	7:16 pm	Valley Village	Vibration/rumbling	The helicopter that you reported on Thursday, November 2, 2017 at 19:16 was
						operated as a Medevac Operation (Lifeguard Operation life saving mission) for
						Children's Hospital Los Angeles. The departure from Van Nuys Airport (VNY) was
						conducted under the control and direction of Federal Aviation Administration (FAA) Air
						Traffic Controllers (ATC) The FAA ATC gives Medevac operations priority handling
						during their mission and the pilot flew on a direct line to the hospital. Additionally,
						please refer to the VNY Noise Management "quick facts" for a brief list of enforcement
						and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local
						City Ordinances. The quick facts may be found online under the "Noise Management -
						Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not
						control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns
						and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes
						and direction of flight with the major emphasis on safety. The FAA may be contacted by
						writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for
						further information regarding this matter.
11/03/2017	12:23 pm	11/03/2017	12:22 pm	Sherman Oaks	Flying over home	Many aircraft fly over or near your residence that transition to and from the many
						airports in the Los Angeles basin. Aircraft fly under the control and direction of the
						Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Some aircraft fly
						under Visual Flight Rules (VFR) and must adhere to FAA rules and regulations that
						govern such activities. As of January 1, 2016 Stage 2 aircraft were banned from arrival
						and departure operations at all airports in the 48 contiguous United States including

^{*} Comments exceeding monthly limit are not investigated and are not shown.

^{**} Disturbance is as reported by individual.

Conta	Contact		ance			
Date	Time	Date	Time	City	Disturbance	Findings
						Van Nuys Airport (VNY). The VNY Curfew does not apply to newer Stage 3 and Stage 4
						aircraft. Additionally, helicopters, medical life-flights (lifeguard operations), military or
						other government owned/operated aircraft involved in law enforcement, emergency
						response, fire or rescue operations are exempt from the curfew. Please refer to the
						VNY Noise Management "quick facts" for a brief list of enforcement and regulatory
						actions VNY "can" and "cannot do," related to FAA regulations and local City
						Ordinances. The quick facts may be found online under the "Noise Management - Quick
						Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not
						control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns
						and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes
						and direction of flight with the major emphasis on safety. The FAA may be contacted by
						writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for
						further information regarding this matter.
11/04/2017	12:29 am	11/04/2017	7 12:28 am	Van Nuys	Late night/early morning	The jet aircraft departure that you referenced on Saturday, November 4, 2017 at
						00:28 was conducted under the control and direction of Federal Aviation
						Administration (FAA) SoCal Air Traffic Controllers (ATC) and complied with all City of Los
						Angeles and Federal regulations/laws. This departure from VNY runway 16R was
						consistent with normal VNY departure operations. Additionally, airports do not have
						jurisdictions over aircraft in flight, how frequently or where the FAA ATC may sequence
						aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates
						virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick
						facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do,"
						related to FAA regulations and local City Ordinances. The quick facts may be found
						online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.
						Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los
						Angeles, CA 90009 for further information regarding aviation matters.
11/04/2017	10:42 am	11/04/2017	7 8:00 am	Van Nuys	Flying over home	The general concern that you referred to on Saturday, November 4, 2017 between
						08:00 and 10:00 regarding the frequency of aircraft activity in your neighborhood is
						attributed to the proximity of your residence to Van Nuys Airport (VNY). It is not
						uncommon for aircraft departing from or arriving to VNY to overfly your community. In
						addition, the volume jet operations at VNY has been increasing slightly with the
						improving economy since reaching a low in 2009, so compared to the past few years
						there may be more frequent jet departures over your community. Additionally, airports
						do not have jurisdictions over aircraft in flight, how frequently or where the FAA ATC
Note + In	iantion auro	معادر انصنعما د-	a maximum of five co	mmonte novindisti	al nor month	

^{*} Comments exceeding monthly limit are not investigated and are not shown.

 $[\]ensuremath{^{**}}$ Disturbance is as reported by individual.

Conta	act	Disturba	ance			
Date	Time	Date	Time	City	Disturbance	Findings
						may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
11/05/2017	12:16 am	11/05/2017	1:00 am	North Hills	Late night/early morning	The general concern that you referred to on Sunday, November 5, 2017 regarding the frequency of aircraft activity in your neighborhood at night is attributed to the proximity of your residence to Van Nuys Airport (VNY). It is not uncommon for aircraft arriving to or departing from VNY to overfly your community. Please note that your residence lies under the standard arrival route to VNY runways 16. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Control (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
11/05/2017	12:29 am	11/05/2017	12:28 am	Van Nuys	Late night/early morning	
11/05/2017	6:34 pm	11/05/2017	6:34 pm	Granada Hills	Flying over home	The aircraft you reported on Sunday, November 5, 2017at 18:34 was a Gulfstream G-IVSP that conducted a Go-around operation because of conflicting and separation of traffic. The aircraft was under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) at all times during this procedure. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the FAA ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the Van Nuys Airport (VNY) Noise Management "quick facts" for a brief list of

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 $[\]ensuremath{^{**}}$ Disturbance is as reported by individual.

Conta	Contact Disturbance		ance			
Date	Time	Date	Time	City	Disturbance	Findings
						enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
11/07/2017	9:34 pm	11/07/2017	8:31 pm	Lake Balboa	Unusually loud	The Los Angeles Police Department Air Support Division (LAPD ASD) which was conducting official LAPD business operated the helicopter you reported on Tuesday, November 7, 2017 at 20:31. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple fly-overs of an area during a relatively short period. This helicopter overflight was not associated with Van Nuys Airport (VNY) operations.
11/07/2017	10:07 pm	11/07/2017	7:15 pm	Lake Balboa	Flying over home	The general concern that you referred to on Tuesday, November 7, 2017 regarding the frequency of aircraft activity over your residence between 17:15 and 22:00 could not be validated using Federal Aviation Administration (FAA) flight data and processed by Van Nuys Airport's (VNY) Airport Noise Monitoring and Management System (ANOMS). There were several arrivals and departure at VNY during the time indicated however none of those aircraft flew over your neighborhood with the exception of Beechcraft Baron that flew over your neighborhood at approximately 19:00. There were several Boeing 737s and Bombardier CRJ700s that flew over or near your neighborhood that were on arrival to Hollywood-Burbank Airport (BUR). Please contact the BUR Hotline at (800) 441-0409 for further information regarding these flights. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the FAA ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
11/09/2017	11:12 pm	11/09/2017	11:11 pm	Van Nuys	Late night/early morning	The jet aircraft departure that you referenced on Thursday, November 9, 2017 at 23:11 was conducted under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) and complied with all City of Los
Note : Invest	igation currer	atly limited to	a maximum of five	comments per individu	ial per month	

^{*} Comments exceeding monthly limit are not investigated and are not shown.

 $[\]ensuremath{^{**}}$ Disturbance is as reported by individual.

Conta	Contact		turbance			
Date	Time	Date	Time	City	Disturbance	Findings
						Angeles and Federal regulations/laws. This departure from VNY runway 16R was consistent with normal VNY departure operations. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the FAA ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.
11/11/2017	12:02 am	11/11/2017	12:00 am	Van Nuys	Late night/early morning	The aircraft that you reported on Saturday, November 11, 2017 at 00:00 was conducting a Medevac Operation (Lifeguard-Life Saving Operation). This departure to the north was under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC).
11/14/2017	9:17 pm	11/14/2017	9:12 pm	Van Nuys	Low flying	The helicopter you reported on Tuesday, November 14, 2017 at 21:12 arrived to Van Nuys Airport (VNY) via the Bull Creek Route under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). ATC directed the pilot to hold for conflicting traffic which lasted approximately 21 seconds as was indicated on VNY's Airport Noise Monitoring and Management System (ANOMS). This arrival to VNY was consistent with normal VNY helicopter arrival operations. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the FAA ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region,
11/15/2017	5:48 am	11/15/2017	5:47 am	Van Nuys	Late night/early morning	The jet aircraft departure that you referenced on Wednesday, November 15, 2017 at 05:47 was conducted under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) and complied with all City of Los Angeles and Federal regulations/laws. *

^{*} Comments exceeding monthly limit are not investigated and are not shown.

 $[\]ensuremath{^{**}}$ Disturbance is as reported by individual.

Conta	act	Disturbance				
Date	Time	Date	Time	City	Disturbance	Findings
11/17/2017	5:32 pm	11/17/2017	7 5:28 pm	Granada Hills	Frequency of flights	The aircraft you reported on Friday, November 17, 2017 at 17:28 was a Stage 3 modified Gulfstream G-III (GLF3) that departed from VNY under the direction and control of the Federal Aviation Administration (FAA) SoCal Departure Air Traffic Controllers (ATC). This departure was to the north and took-off from runway 34L. The departure from 34L was consistent with normal VNY northerly departure procedures. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
11/17/2017	11:21 pm	11/17/2017	7 11:19 pm	Van Nuys	Late night/early morning	The jet airplane you reported on Friday, November 17, 2017 at 23:19 was a Gulfstream G-IVSP that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. However, this flight failed to meet the voluntary VNY Fly Friendly Quiet Jet Departure Program target noise level for Gulfstream G-IVSP airplanes. The operator of this aircraft has been notified by staff regarding the deviation from VNY's voluntary program and was requested to make the necessary adjustments to better comply with the program to minimize noise impacts on the surrounding neighborhoods
11/17/2017	11:25 pm	11/17/2017	7 11:20 pm	Sherman Oaks	Unusually loud	The jet airplane you reported on Friday, November 17, 2017 at 23:20 was a Gulfstream G-IVSP that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. However, this flight failed to meet the voluntary VNY Fly Friendly Quiet Jet Departure Program target noise level for

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 $[\]ensuremath{^{**}}$ Disturbance is as reported by individual.

Conta	ct Disturbance		ance			
Date	Time	Date	Time	City	Disturbance	Findings
						Gulfstream G-IVSP airplanes. The operator of this aircraft has been notified by staff regarding the deviation from VNY's voluntary program and was requested to make the necessary adjustments to better comply with the program to minimize noise impacts on the surrounding neighborhoods. Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
11/22/2017	1:17 pm	11/20/2017	7 2:16 pm	Sherman Oaks	Unusually loud	Call David to give him details: Flight kept at alt until established at fix SoCal ATC
11/27/2017	6:50 am	11/27/2017	' 6:42 am	Lake Balboa	Unusually loud	The ground noise and/or aircraft run-up for maintenance you reported could not be identified. In an effort to reduce the inconvenience associated with engine test runs, engine maintenance restrictions exist between the hours from 19:00 until 07:00 the following morning. Engine maintenance run-ups are allowed from 07:00 until 19:00 only at designated areas. This enables aircraft maintenance personnel to perform all types of equipment tests during the unrestricted periods to eliminate the need for such activity during the evening and early morning hours. The noise however, may be related to the use of Auxiliary Power Units (APU). The APU is used instead of powering-up the aircraft's jet engines. Personnel working on their aircraft use the APUs as a power source enabling them to prepare for all aspects of the flight, including preflight checks and making the necessary mechanical adjustments. As such, please note that airports do not control aviation. The FAA has ultimate authority over aircraft and regulates virtually all aviation activity. The major emphasis is on safety. VNY does enforce aircraft noise outlined by City Ordinances, most of which were grandfathered before the Airport Noise and Capacity Act (ANCA) of 1990. Additionally, VNY has an Airfield Superintendent on duty during the restricted hours to immediately investigate and enforce any run-up activities. Please call the Duty Superintendent at

Airport Operations at (818) 442-6506 for immediate attention. This is not a Noise

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^{**} Disturbance is as reported by individual.

Contact		Disturbance				
Date	Time	Date	Time	City	Disturbance	Findings
						Complaint Line! Operation personnel have an enormous workload during all shifts. To file
						a noise concern, please use the online form on WebTrak at
						http://webtrak5.bksv.com/vny or call the Community Response Line (CRL) at
						800-560-0010. Thus, please refer to the VNY Noise Management "quick facts" for a
						hairfilist of anti-annual and annual standard MNV "annual de "annual de "annual de "

11/27/2017 12:47 pm 11/27/2017 12:47 pm Santa Clarita Flying over home

a noise concern, please use the online form on WebTrak at http://webtrak5.bksv.com/vny or call the Community Response Line (CRL) at 800-560-0010. Thus, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.

The general concern that you referred to on Monday, November 27, 2017 at 12:47

regarding the frequency of aircraft activity in your neighborhood is attributed to the proximity of your residence to the arrival /departure path to Van Nuys Airport (VNY). It is not uncommon for aircraft departing from or arriving to VNY to overfly your community. In addition, the volume jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community. Jet powered aircraft are approximately between 6400 feet and 5800 feet Mean Sea Level (MSL) over your neighborhood as they arrive during normal operation conditions or depart during Northerly Operations. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the Federal Aviation Administration (FAA) Air Traffic Control (ATC) will conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Additionally, airports do not have jurisdiction over aircraft in flight, how frequently or where the FAA ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.

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^{**} Disturbance is as reported by individual.

Contact		Disturbance				
Date	Time	Date	Time	City	Disturbance	Findings
11/28/2017	8:02 pm	11/28/2017	7 3:52 pm	Los Angeles	Hovering	The helicopter you reported on Tuesday, November 28, 2017 at 15:52 was an overflight
						not associated with VNY operations. The aforementioned helicopter departed Torrance
						Airport (TOA) at approximately 15:11. Please contact the TOA Noise Abatement Center
						at (310) 784-7950 for further information regarding this operation. For future
						concerns regarding helicopter operations, please also refer to the recently launched
						"Los Angeles Helicopter Noise Initiative's Automated Complaint System" by the Federal
						Aviation Administration (FAA). The intent of the system is to obtain and analyze a
						year's worth data to help identify patterns and trends in helicopter operations,
						improve the understanding of community reaction to helicopter noise, and inform
						future efforts to develop and implement noise abatement measures. For more
						information and to submit a complaint to the ACS, please go to
						http://heli-noise-la.com/webtrak/. Lastly, airports do not have jurisdiction on
						aircraft in flight. The Federal Aviation Administration has ultimate authority over
						aircraft flight patterns and regulates virtually all aviation activities. This includes
						altitudes and direction of flight with the major emphasis on safety. Please contact the
						FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009
						for further information.
11/30/2017	2:17 am	11/30/2017	7 2:10 am	North Hills	Late night/early morning	The aircraft you reported on Thursday, November 30, 2017 at 02:10 was a Gulfstream
						G-IV that arrived at Van Nuys Airport (VNY) under the control and direction of Federal
						Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This arrival was
						consistent with normal VNY arrival procedures. Your residence is located under the
						standard arrival route and is subject to numerous arrival aircraft on final approach for
						landing. Flight patterns and altitudes for aircraft are standardized and determined by
						FAA procedures and electronic navigational aid equipment. These air routes are
						established to ensure flights, from various directions, receive adequate separation
						while approaching and departing Los Angeles area airports. Aircraft do not fly over a
						line on the ground. Aircraft executing the same procedures will have a natural spread
						where they fly over the ground. Additionally, please refer to the VNY Noise
						Management "quick facts" for a brief list of enforcement and regulatory actions VNY
						"can" and "cannot do," related to FAA regulations and local City Ordinances. The quick
						facts may be found online under the "Noise Management - Quick Facts" link at
						www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in
						flight. The FAA has ultimate authority over aircraft flight patterns and regulates
						virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of
						,

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^{**} Disturbance is as reported by individual.

Contact		Disturbance				
Date	Time	Date	Time	City	Disturbance	Findings
						flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.

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^{**} Disturbance is as reported by individual.