### **Demolition Photographs**



















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# **TBIT Ticketing Lobby**

to the TBIT ticketing lobby and the clude: various impacts to airline and airport operations. These impacts include the ongoing construction to accommodate the consolidated and relocated Security Screening Check Point (SSCP), additional operating airlines, a new concessions program and the pending start of the TBIT CBIS/BHS Modernization Project.

All of these factors have contributed to adding an extra burden on the lobby in general and specifically ticket counter allocation as well as TSA screening. In order to accommodate the new entrants into TBIT, LAWA recently developed a new ticket counter allocation policy intended only as a temporary measure developed and implemented

This month's newsletter is dedicated These longer term solutions may in-

- → Collocation of the Airline Alliances into the same aisles to gain some efficiencies and synergies
- → Install self-service check-in kiosks to increase throughput capacity for those airlines who would utilize these new devices
- → Reduce both the number of ticket counters that will be allocated to an airline as well as the amount of time airlines will be able to use these counters

Development of the above possible solutions to accommodate the increase in flights and passenger voluntil more long term solutions are ume will be presented to the TBITEC **Executive Committee for approval.** 



### **Security Screening Check Point**

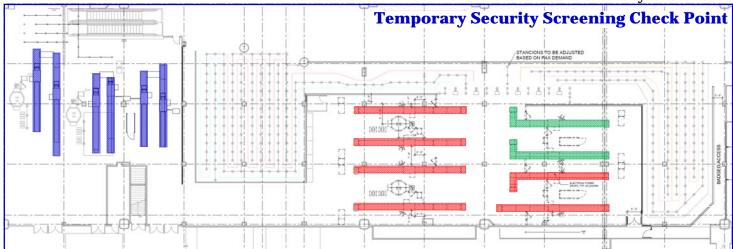
Progress continues behind the construction barri- As shown on the below drawing, the six south secades at the west end of the ticketing lobby to reconstruct this whole area to accommodate a new relocated and consolidated Security Screening Check Point (SSCP) on the mezzanine level. To facilitate the construction of the new vertical circulation elements (stairs, escalators and elevators), the existing six security screening lanes on the south will temporarily relocate to the north.

With the relocation of Alitalia, Air France and KLM from Terminal 2 and the start of operations for Norwegian, Saudia and Etihad, the TSA screening will be impacted, especially in the peak hour. In order to immediately address the increased need to process passengers, the TSA has agreed to provide additional equipment required for two additional screening lanes in the temporary condition.

curity screening lanes will be relocated to the north in close proximity to the existing north security screening lanes that will remain in the current location until relocation to the final configuration on the mezzanine. The current plan accounts for a new queue space in the old DFS area and a total of fourteen (14) security screening lanes to accommodate the increase in passenger volumes during the peak.

The final consolidated SSCP on the mezzanine level, including the new vertical access and south connector bridge, is scheduled to be complete this fall with the north stair, escalators and elevators to follow in the spring of 2015.

Existing North Security Lanes Relocated South Security Lanes Additional Security Lanes



#### **Concessions Program**

Now that the Bradley West concessions program is essentially fully functional for the ticketed passenger, LAWA in conjunction with the Terminal Concessions Manager (TCM) is planning to provide better customer service for landside patrons. This new program of restaurants, concessions and retail shopping in the TBIT ticketing lobby will include locations at the east ends of the two center ticket islands as well as extensive development in the west end of the ticket lobby as graphically depicted on the next page.

The locations identified in the east end of the ticketing lobby is expected to commence this summer and force the relocation of the existing Common Use Self Service (CUSS) units. Construction of the new restrooms and concessions with fully integrated public seating in the west end of the ticketing lobby will be coordinated with the both the temporary SSCP and completion of the consolidated SSCP as well as the temporary baggage screening required as part of the TBIT CBIS/BHS Modernization Project.

## **Temporary Baggage Screening**

The TBIT Checked Baggage Inspection System ternative option for the location of the EDS units and Baggage Handling System (CBIS/BHS) Modernization Project is expected to be getting underway in the near future. The project focus is to correct operational constraints, optimize performance and increase baggage throughput of the existing CBIS. Six temporary CTX 5500 EDS units will be required to screen baggage in the TBIT ticketing lobby during the reconstruction of the upper and lower CBIS loops.

The original location for these temporary EDS units were in aisles B & C that resulted in the closure of twenty (20) ticket counter positions which of airlines. In conjunction with the demolition and construction activities associated with the relocation of the SSCP, AvAirPros developed an al-

to accommodate lobby screening. This proposed location, pending final approval from LAWA, is under the mezzanine in the former location of the Duty Free Shops and shown below highlighted in

This new location will require more construction to make the EDS units functional but it will be a much more efficient operation and most importantly it will not impact ticket counters. Portering will still be required during the project but once screened by the TSA, the bags will be placed on a new conveyor that will merge directly into proved to be unacceptable given the recent influx the sortation subsystem. This will also serve to be a more efficient use of TSA personnel and may offer the opportunity for self-service kiosks and bag drops functions.

