



LAX IS HAPPENING™

FACTS ABOUT MODERNIZING LAX



TERMINAL 5 RENOVATION

PROJECT DESCRIPTION

As a commitment to improving the level of service and security for domestic travelers, Delta Air Lines conducted a first-class upgrade of Terminal 5, with a brighter and more modern look. From new color schemes to contemporary materials, the project greatly improved passenger service and security with a completed new in-line baggage screening system, expansion and streamlining of the passenger screening check points and international passenger processing facilities. Delta Air Lines completed renovating the baggage claim and east lobby by the end of 2013 and completed the renovation of the west ticketing/check-in lobby, boarding gates and other parts of the passenger security screening area. All 14 passenger boarding bridges were replaced in 2015.

TRAVELER BENEFITS

The nearly 6.6 million annual travelers will find the terminal more inviting and comfortable thanks to the improvements. In addition, the renovations to the U.S. Customs and Border Protection/Federal Inspection Service area, expanded security checkpoint facilities, new in-line baggage screening and new/refurbished elevators and



Newly installed modern elevators and escalators will get travelers to their destination with new energy saving technology.



Terminal 5 underwent a renovation that increased the level of customer service expected of a world-class facility.

escalators will provide a level of convenience and efficiency expected in a world class airport facility. Passengers can also enjoy new and exciting dining and retail options such as Lemonade (Chef Alan Jackson), Skewers by Morimoto (Iron Chef Masaharu Morimoto), and celebrity-owned Rock & Brews.

TRAVELER IMPACTS

The terminal remained open during the renovation with carefully orchestrated construction phases in order to have minimal impact on terminal operations. Travelers may have noticed construction related noise and other changes, such as construction barriers and minor detours throughout the terminal. The most significant impact was the closing of the Customs and Border Protection/Federal Inspection Station (CBP/FIS) facility, which was reopened June of 2011. Arriving international passengers were processed through the Terminal 7 CBP/FIS during this phase of construction.

COST

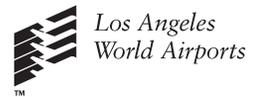
\$250 million

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■ FUNDING

The project was funded using approximately \$12 million of Delta Air Lines' invested capital for proprietary improvements (airline lounge, check-in lobbies, finishes, other architectural elements, etc.); approximately \$25 million in reimbursements from the Transportation Security Administration for security-screening measures; and the remainder in LAWA commercial paper/long-term debt, LAWA cash on hand, and Passenger Facility Charges collections. No funds from the City of Los Angeles' General Fund were used. The project supported more than 200 construction-related jobs in Southern California.

■ CONSTRUCTION DATES

2010 – mid 2016

■ ENVIRONMENTAL ELEMENTS

High-efficiency lighting replaced the previous system, reducing energy use while producing more light. More efficient mechanical systems also reduced energy use and low-flow plumbing fixtures in restrooms reduced water consumption. Ground equipment charging on the aircraft ramps allow more electrical ramp support vehicles, resulting in reduced of emissions.

■ CONTRACTORS

Delta Air Lines / Swinerton Builders



The completely remodeled baggage claim area in Terminal 5 includes four state-of-the-art carousels.



Lemonade is one of the exciting new dining options for travelers in Terminal 5. The revamped concessions program offers healthy choices from iconic local eateries.