



San Francisco
International
Airport

Transport Network Companies (TNCs): Airport Technology Perspective



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Chief Information Officer (CIO)

Deputy Airport Director

ACI-NA BIT

March 2015



SFO's Journey

Denial

- Cease/Desist letters
- Legal remedy
- Traditional revenues intact
- CPUC: TNCs already illegal
- CPUC reinforced decision
- Transponder based business

Acceptance

- Engaged on Permit
- Solution architecture
- Transponders: Yes/No?
- Billing/Compliance/Audit
- Pilot, self-reporting, app-on
- Geo-fence, Payload

Development

- Design criteria: HA, HV, CS
- TNC: ABCT
- Compliance app/geo-maps
- Ping duplication/delays (RT)
- Precise payload definition
- Testing issues

Go-live

- 45 TX/sec
- March: 3 TNCs in Production
- Behavioral anomalies
- Geo-fence definition (101)

Outcomes

- Revenue growth
- Traditional business impact
- Compliance improvement
- Revenue reconciliation
- Other modes on app-base
- Launchpad for next 'thing'

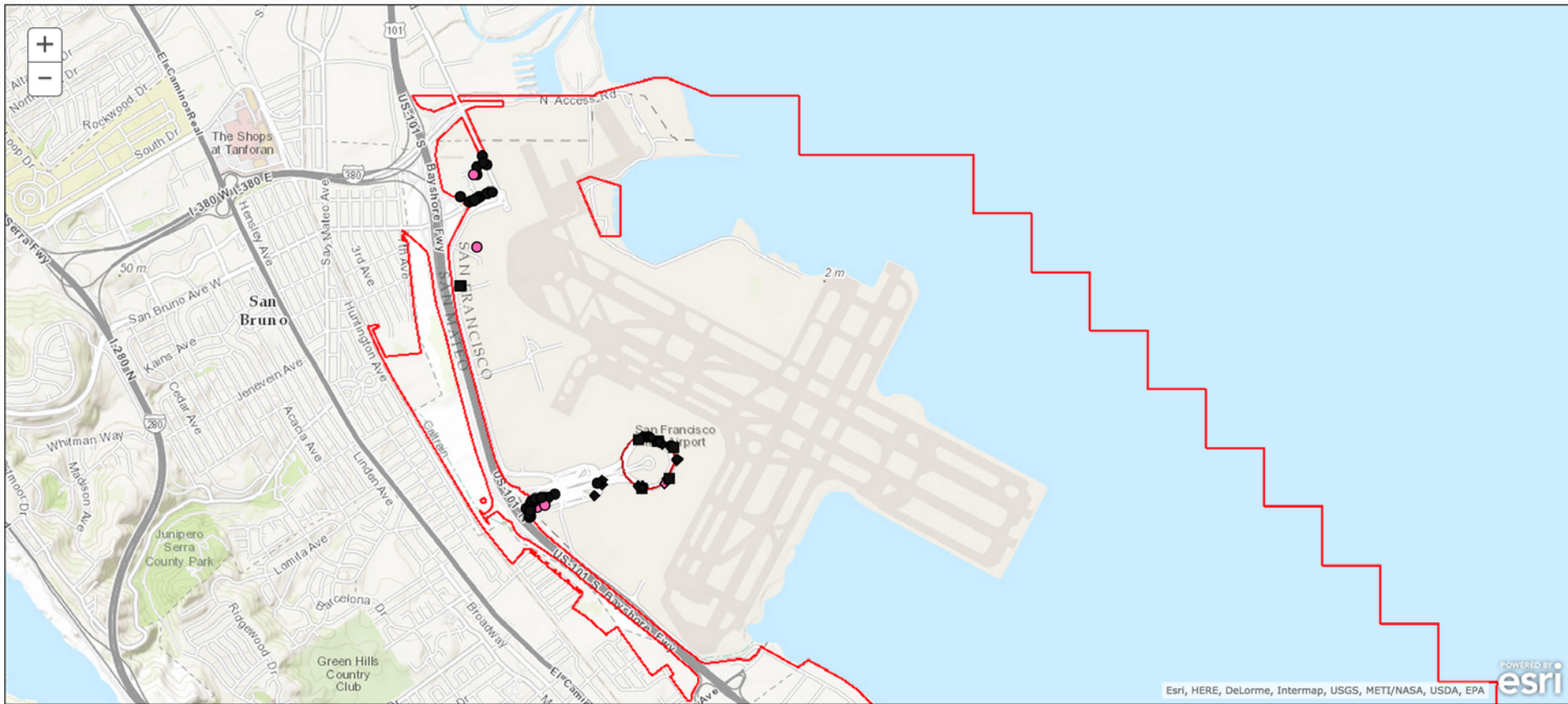




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ArcGIS JavaScript API: TNC_STREAM

Built using the [ArcGIS JavaScript API](#)



Esri, HERE, DeLorme, Intermap, USGS, METI/NASA, USDA, EPA

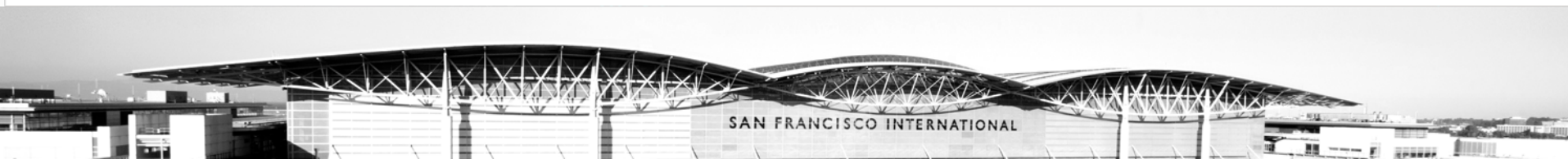


Stream service url:

TNC: ☒ Uber ☒ Lyft ☒ Entry ☒ Pick-up ☒ Drop-off

UBER: ENTRY • PICK ■ DROP ♦

LYFT: ENTRY • PICK ■ DROP ♦

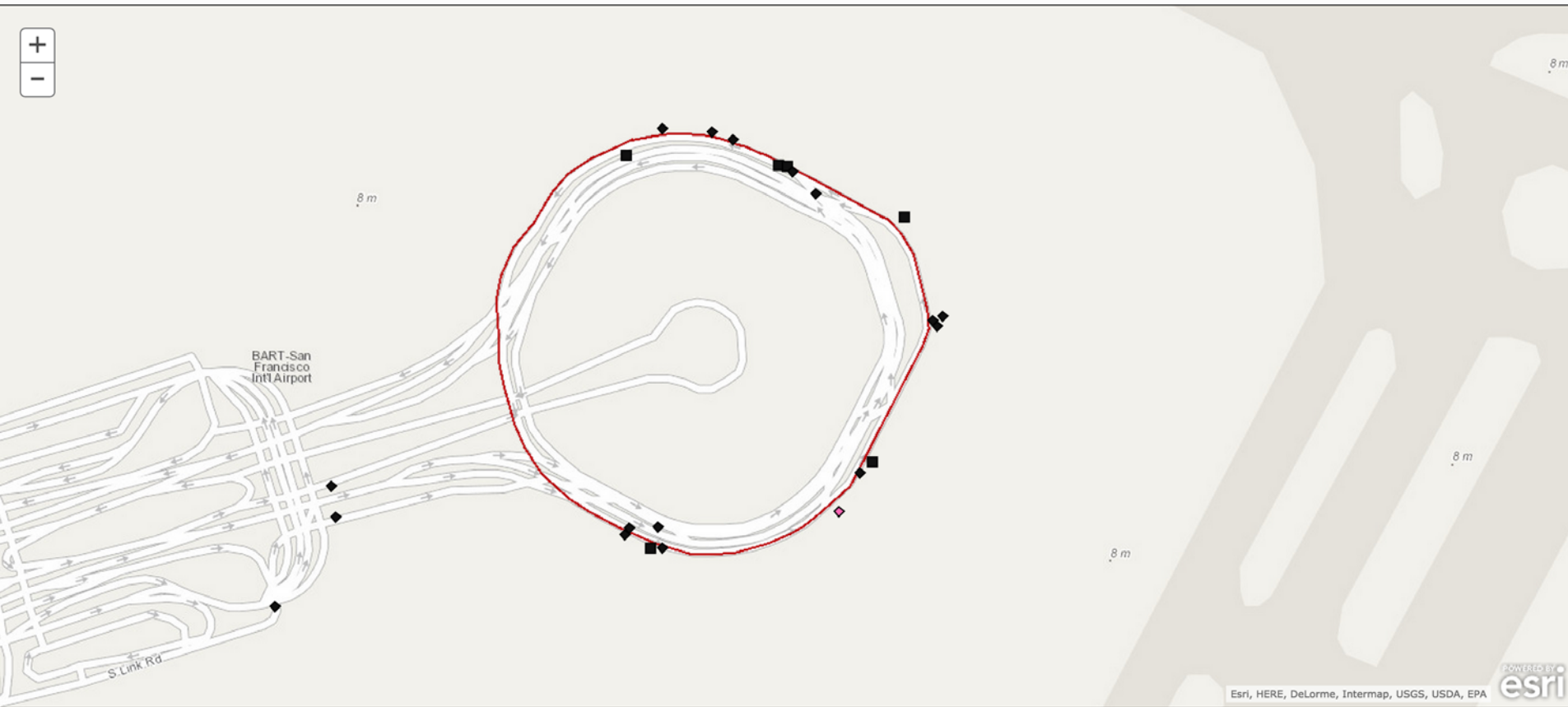




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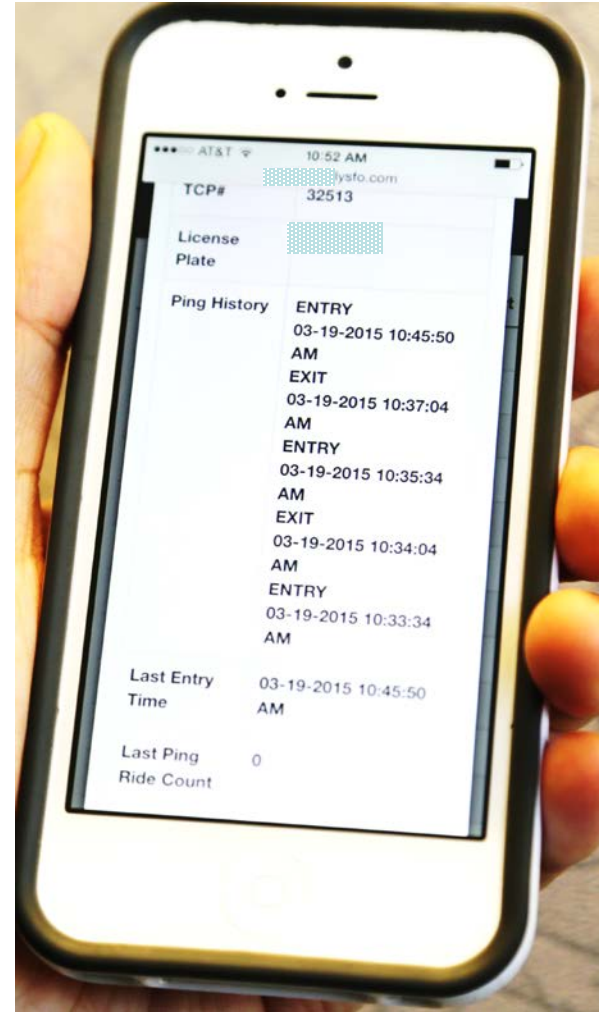
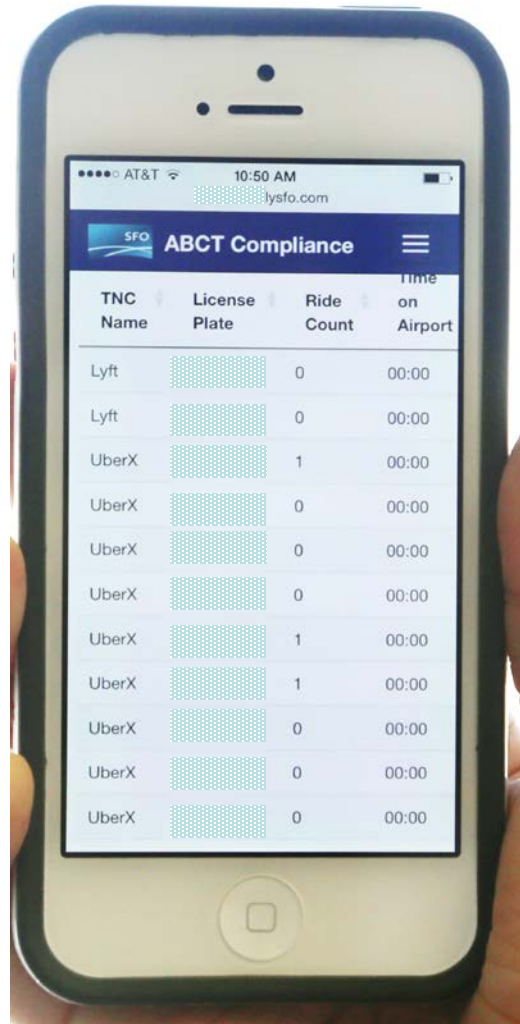
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Next Steps

- Pilot ends August 2015 – what next?
- Working with other modes on use of apps at SFO
- Migration to SaaS
- Full integration with Billing
- More Compliance features
- Keep learning about this new business!





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