

Los Angeles World Airports

GUEST EXPERIENCE PARTNERS COUNCIL OPERATIONAL OVERVIEW

MARCH 20, 2018





AGENDA

Overview



- Airfield Congestion
- Airfield Bus Plan
 - Notifications to

Concessionaires



AIRFIELD SURFACE CONGESTION

Processes and Technology

Airfield Summit

- Held in March, July, and December
- Representatives from LAWA, FAA, and Airlines
- 37 action items identified short term, mid-term, and long term. Most short-term improvements completed.
- Procurement and implementation of Automated Surface Management System (ASMS)
- Saab Sensis Aerobahn



AIRFIELD SURFACE CONGESTION

Real time monitoring abilities





AIRFIELD SURFACE CONGESTION

Monitoring Performance Metrics



Weekly Performance

4 20 20

5 :50 00

1 0000

2:30:00

1 10 00

1 20 20 2 :50 :00

2 50 50

1 30 00 0

1 20 20

1.50 00

2 0000 1 3000



AIRFIELD SURFACE ASMS Phase 2

- Install 57 New Sensors to cover areas not currently covered (January 2018 – April 2018)
- User training (May 2018 June 2018)



AIRFIELD BUSING

Existing Routes





AIRFIELD BUSING

AvAir Pros Airfield Bus Study

August 2017 - Analysis Recommendations

- Consolidate airfield busing operations
- Improve busing facilities
- Enhance operational policy rules and regulations

December 2017 - Consolidation & Implementation Alternatives Next steps

- Consider options between outsourcing & consortium
- Develop implementation plan





AIRFIELD BUSING

Distinctive Scope for Busing

LAWA is developing an overall Airfield Busing Policy

LAWA: Continue a defined level of busing

- Common use gate and remote international flights
- CBP necessitated transportation
- Emergency response

Airlines and Future MSC: Focus on consolidation

- Consolidation to be implemented through an Airline Bus Consortium
- Airline Bus Consortium to be responsible for cost recovery
- Airline Bus Consortium is contingent on adequate location and facilities



AIRFIELD BUSING Implementation and Next Steps

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV
Phase 2 - Enabling Work											
Identify consortium busing facilities											
Airside busing policy by LAWA											
LAWA EC Presentation											
Phase 3 - Consortium Business Plan											
Business Plan											
AAAC Feb											
Finalize Business Plan											
Decisions To Proceed											
Phase 3 - Consortium Formation											_
Draft Consortium Documents											
Draft Lease and License											
Documents Reviewed By Members											
Finaize Documents											
Initiate Consortium Management RFP											
Member Agreements Executed											
Legally Form Consortium											
Phase 4 - Consortium Implementation											
Execute Lease asnd License Agreement											
Secure Management Team											
Start Up Organizational Meetings											
Business Systems											
Vendor RFPs											
Vendor Contracts											
Vendor NELA											
Vendor NTP											
Vendor Activaton											
Operations Commence											



NOTIFICATIONS

Concessionaire Concerns

- Emergency Notifications
 - Managers and Supervisors are on Everbridge Notifications
 - Emergency Management initiated discussion with Concessionaires (Westfield) on evacuation and repopulation processes
 - Emergency Management also initiated actions to comply with City
 Ordinance requiring 16 hours of emergency preparedness training
- Irregular Operations Alerts
 - ARCC notifies Westfield Duty Managers during delayed operation or when required to extend hours
 - Other terminal vendors are dependent on Airlines, as LAWA does not have visibility of irregular operations



THANK YOU