

# Facilitation Update



## *Business Information Technology Committee*

**Vancouver, British Columbia  
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# Agenda

- ➔ National Tourism and Travel Initiatives
- ➔ Trusted Traveler Programs
- ➔ Staffing Levels
- ➔ Technology in the FIS
- ➔ Biometrics in Entry and Exit Processes
- ➔ Preclearance Expansion



# Presidential Initiative

- ➔ May 22, 2014 Presidential Memo
  - Improve international arrivals experience at 17 busiest gateway airports
  - Directed Departments of Commerce and Homeland Security to recommend a national goal and local action plans
  - February 13, 2015 announcement
- ➔ Local meetings continuing
- ➔ Some national coordination ongoing

# Trusted Traveler Programs

## ✈ Global Entry

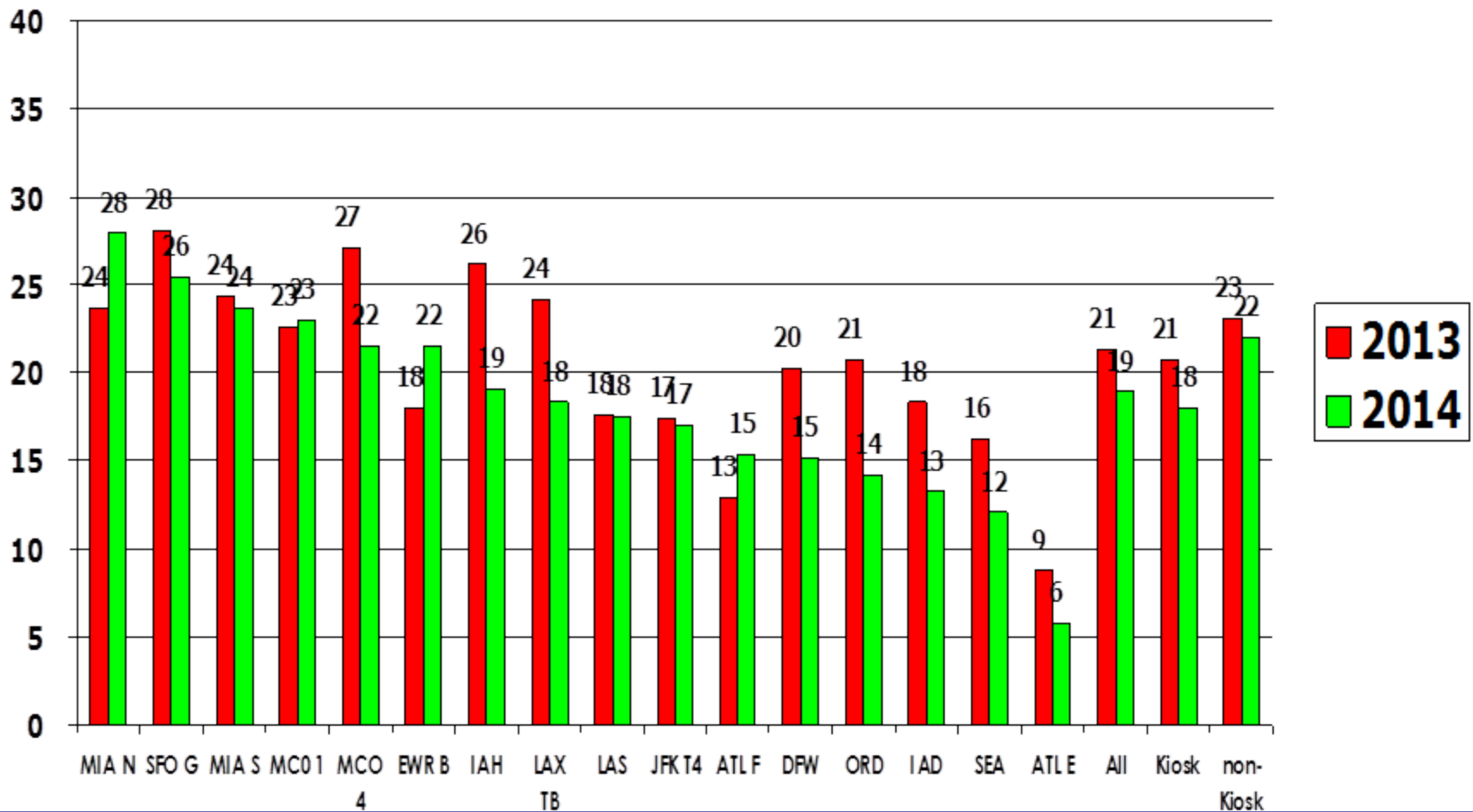
- 2 million members
- Started full reciprocal program with Germany
- Full program with UK by early summer
- Working to fix GOES
- Enrollment centers wait times 30 days or less

## ✈ E-badging

- No clear date on rollout
- Work on both sides needed

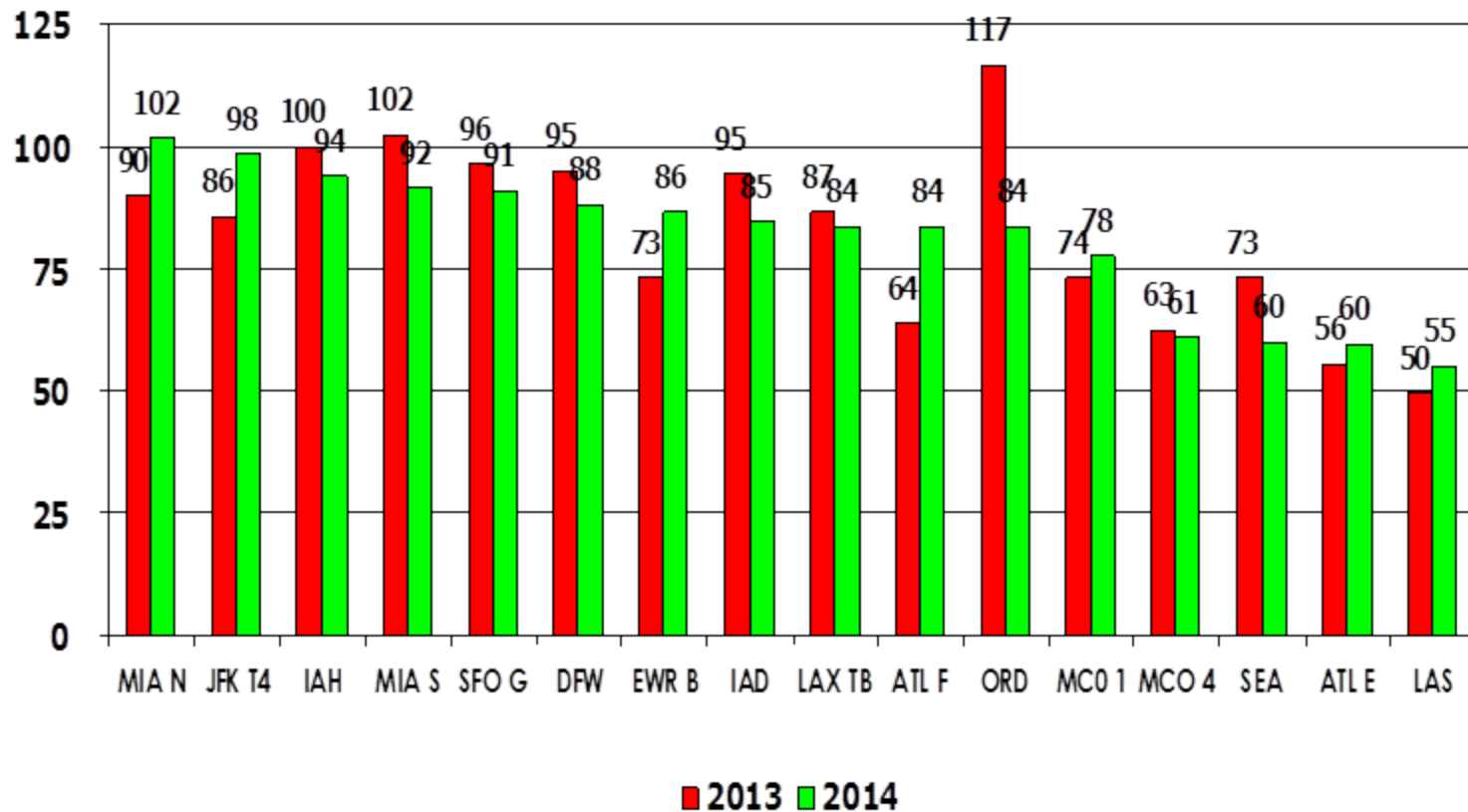
# Wait Times

## *Average Wait Times at Various US Gateway Terminals December 2014 vs. December 2013*



# Wait Times

## *Average Peak Daily Wait Times at Various US Gateway Terminals December 2014 vs. December 2013*



# Staffing Levels

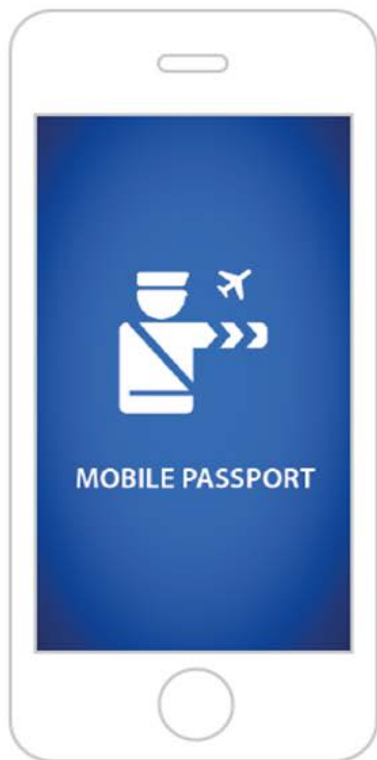
➔ FY 2014 appropriation bill added over 2,000 CBPOs

– 865 dedicated to airports

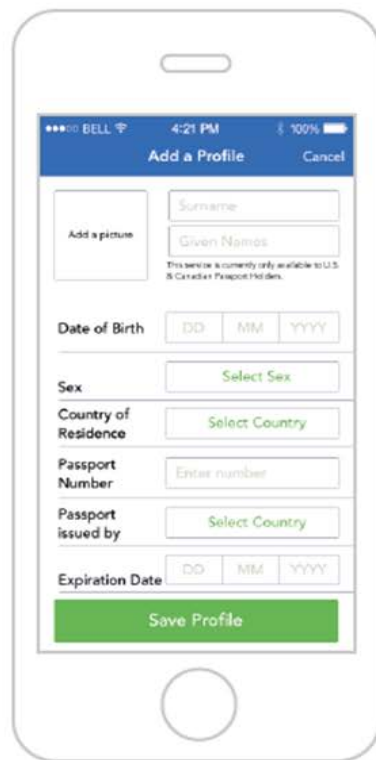
- JFK: 205
- ORD/MDW: 110
- EWR: 100
- SFO: 75
- LAX: 60
- MIA: 60
- FLL: 40
- IAD: 40
- DFW: 40
- IAH: 35
- LAS: 25
- PHL: 20



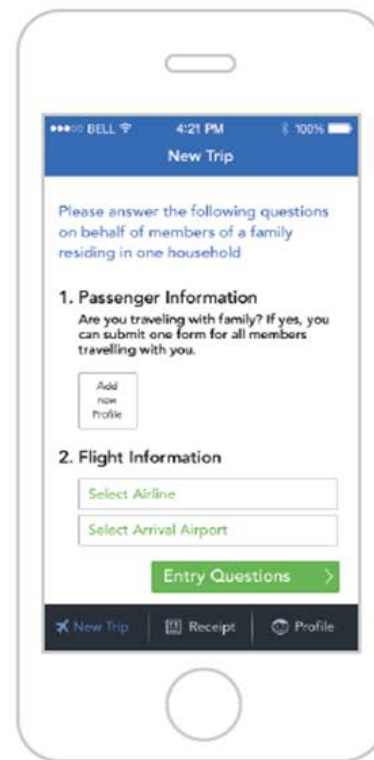
# Mobile Passport Control



DOWNLOAD THE APP



SET UP YOUR PROFILE



FILL OUT THE FORM



GET THE RECEIPT






# Successful Receipt

••••• AT&T 4:26 PM 42%

KELLY, JOHN NEUMANN

06pm --- valid @ATL until 03/17/15 06:06pm ---

USA  
431197303  
Jan01, 2020



New Trip Receipts Passports

# MPC – What's the Benefit?

- ➔ For CBP:
  - MPC provides a streamlined, face-to-face interaction between the CBP officer and the traveler, increasing the quality of inspection
  - MPC eliminates the administrative data collection by the CBP officer
  
- ➔ For the traveler:
  - Reduction in primary inspection time and overall wait times
  - Stored profile allows more frequent travelers less repetitive effort
  
- ➔ For the airlines/airports:
  - Reduced wait times enable more efficient throughput, better connections and the potential to accommodate additional service

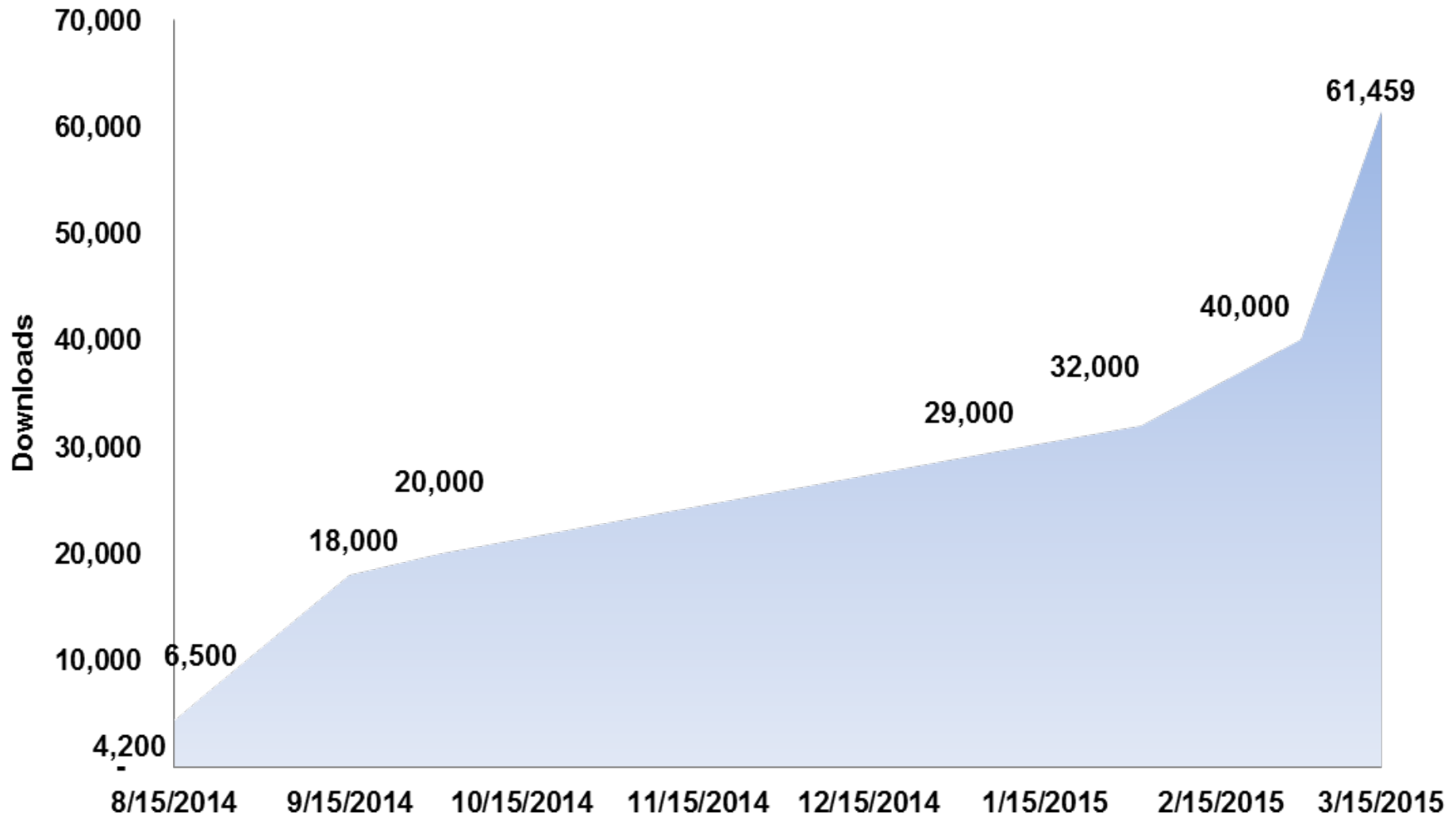
# Program Plan

- ➔ Pilot launched in ATL on August 11, 2014
- ➔ U.S./Canadians (B1/B2) only
- ➔ MIA launched in February 2015
- ➔ SEA launching in March 2015
- ➔ ORD launching in April 2015



# Results

## Mobile Passport: Downloads

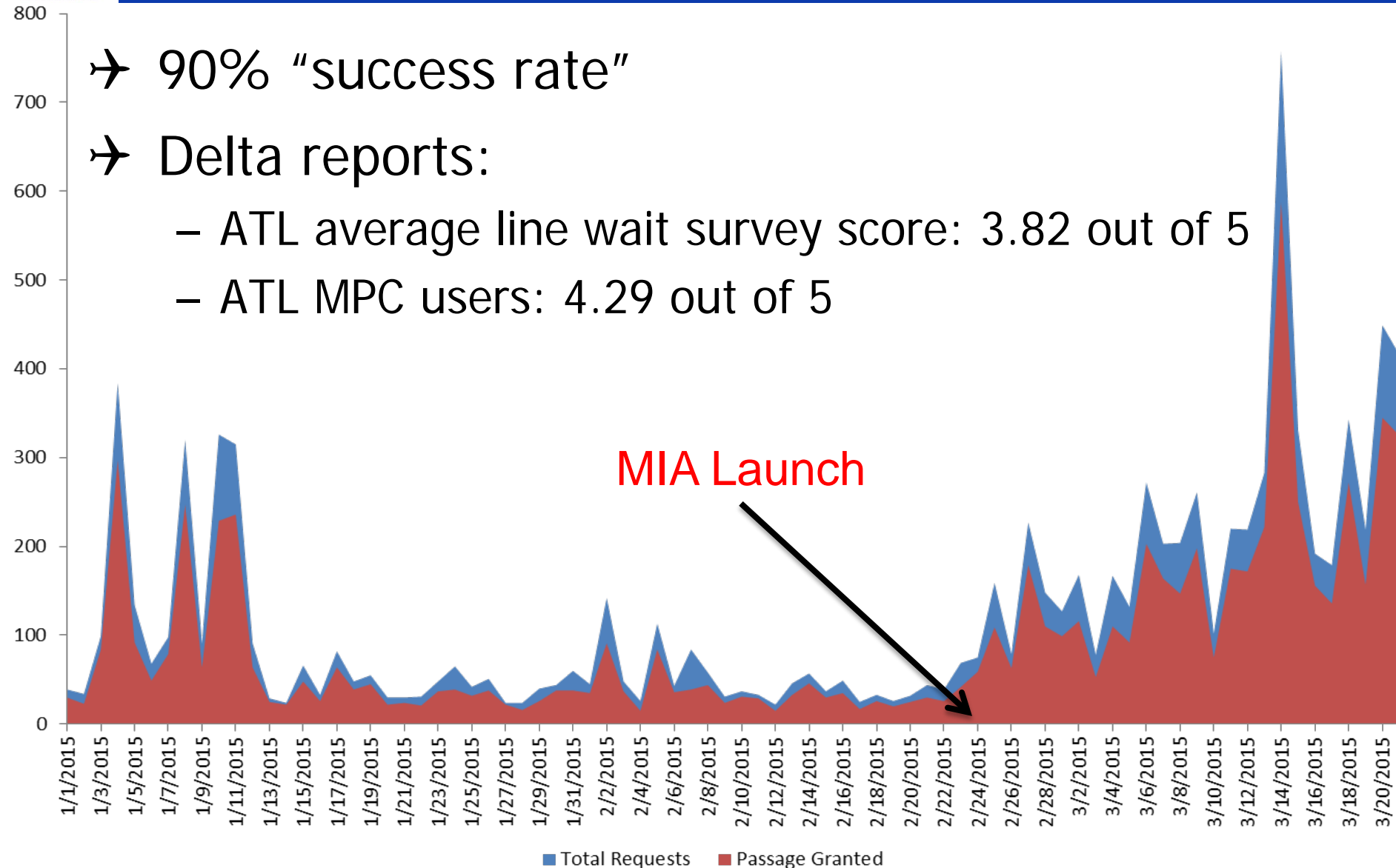


# Results

➔ 90% "success rate"

➔ Delta reports:

- ATL average line wait survey score: 3.82 out of 5
- ATL MPC users: 4.29 out of 5



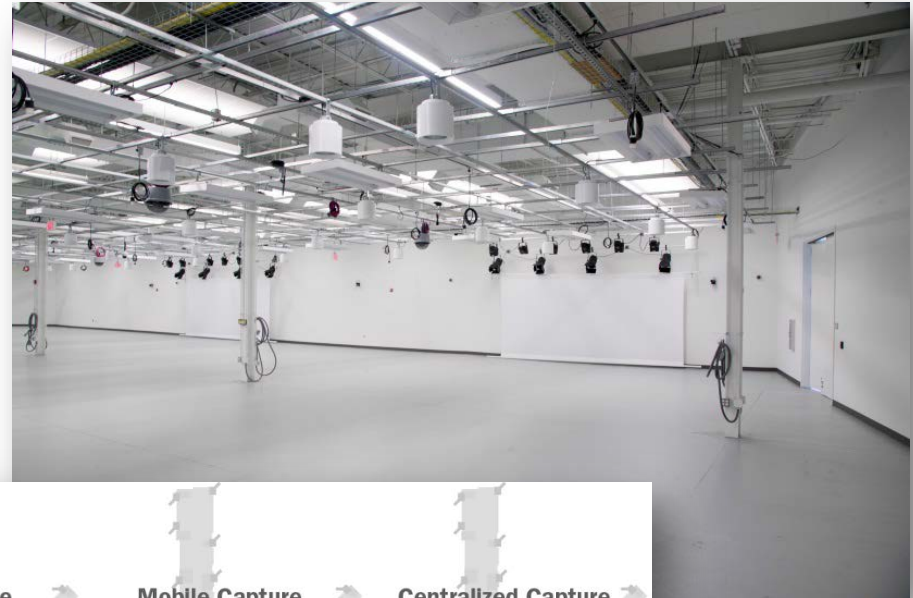
# Automated Passport Control (APC) Update

- ➔ APC in 33 locations
- ➔ Available for:
  - U.S. Citizens
  - Canadians on B1/B2 visa
  - 2<sup>nd</sup> Time ESTA/VWP travelers
  - Legal Permanent Residents
- ➔ Coming soon:
  - All foreign visitors



# Air Entry/Exit Reengineering (AEER)

- ➔ Legislative Driven
- ➔ Latest Updates
  - MdTF
- ➔ Business Case Analysis
- ➔ Operational Test
  - 2016



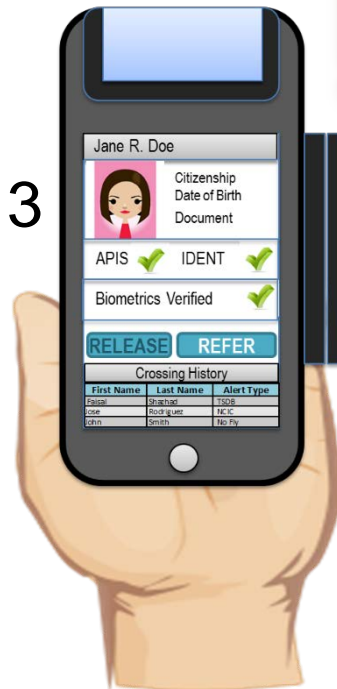


# Biometric Exit Testing

- ✈ 1 to 1 ePassport Air Entry Experiment at IAD
  - 60 days from March 12



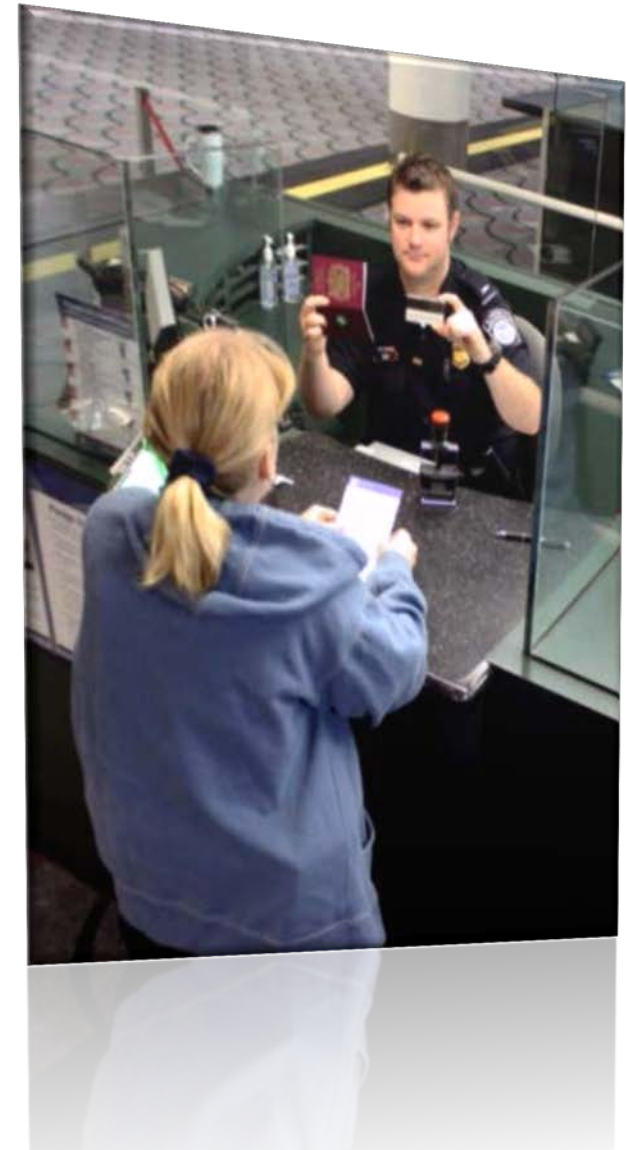
- ✈ BE-Mobile
  - ATL around April 13
  - 90 day test





# Preclearance Expansion

- ➔ CBP solicited locations in 2014
  - Received 25 applications
  - 5 from Canada
- ➔ Evaluating and prioritizing achievable options in 2015
- ➔ Begin negotiations, open 2 or 3 in the next 2 or 3 years
- ➔ Abu Dhabi model
  - Reimbursement
  - Authorities
  - Immunities
  - Privileges



# Airport Terminal Design Standards

- ➔ CBP launched an effort to revise the ATDS in 2015
- ➔ Currently coordinating internally, will engage stakeholders
- ➔ ACI-NA facilitation committee formed a task force to provide recommendations
  - Focus on process and flexibility



# Questions

Thank You

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