

# TBIT Newsletter

## 07/01/2015

AERIAL PHOTO OF THE TOM BRADLEY INTERNATIONAL TERMINA

### First US Airport 7-Eleven Grand Opening at TBIT

LS travel retail North America celebrated the opening of the First US Airport 7-Eleven in the Tom Bradley International Terminal on June 24<sup>th</sup>, 2015.

The ribbon cutting ceremony was held at 11:30am on Wednesday 6/24, however between 11am-3pm travelers and employees took selfies with the Slurpee character as it roams TBIT Arrivals Level 1. There was also some fun branded giveaways...

#### **TBIT Arrivals Handrails Project**

New handrails are being installed at the TBIT Arrivals Level. The new rails will provide more room for meters and greeters and will also open up more space in the arrival levels. This project is scheduled to be completed soon.

#### TBIT Arrivals Currency Exchange

Permanent TBIT currency exchange is being built in TBIT Arrivals area in front of the Domestic Carousel belt. This project has been commenced and should be completed by late July.



#### Westfield Concession Project

Westfield continues with TBIT arrivals and departures concession project. This project involves upgrading/adding concessions at TBIT arrivals and departures (pre-screening).

Arrivals Level – iStore, Coffee Bean & Tea Leaf, USA Today, 7-Eleven NOW OPEN. Kiosks for Virgin Mobile, See's Candy, Malibu Shades, Tech-on-the-Go, Bienvenidas Flowers, and Cantina Laredo are also NOW OPEN. Pinkberry scheduled to open in July.

Departures Level – Travel + Leisure, Coffee Bean & Tea Leaf, Angeleno News, and Hudson News NOW OPEN



#### TBIT South Concourse & T4 Connector

- Gate 153 continues to be tow-in only until interline carousel is removed.
- Gate 151 will not be open until further notice
- South Loading Dock construction is ongoing. Loading Dock will be completed this month
- South Concourse tug pass now open. NOTE: Cargo Loaders and Pay movers are restricted to use this tunnel.
- Remote Bus Ops drop off now fully operational. Please leave lane clear for busses to pass and drop off passengers to FIS. Any vehicles parked in this area are subject to fine and/or tow.
- T4 Connector Project ongoing. Completion in early 2016

TBIT North Concourse Gates Opening Soon

North Concourse now under construction. Gates 131 and 133 scheduled to open by mid-July. As of now, NO pedestrian traffic will be allowed to transition on the west side of taxi lane D-10.

#### TBIT Northside Level 4 & 5

Elevator #2 closed for duration of 6 months since April 13<sup>th</sup>. Scheduled to be open by mid-October.

TBIT Southside Level 4 & 5 Elevator #4 is now open.

5<sup>th</sup> Floor closed for construction.

#### **TBIT Existing FIS Area**

New CBP exit triage / secondary inspection / agriculture inspection NOW OPEN

#### Temp In-Transit Walkway Opens

o6/19/2015 welcomed the official opening of the new temporary in-transit route. Now Intransit passengers from Air New Zealand, Korean and Air Tahiti can enjoy easy access from FIS primary hall to the main entrance of south screening check-point.

Airlines are required to control access of these doors at all times during in-transit operation. The main entrance to the hallway is controlled by ACAMS and those airlines with in- transit operations have been granted access. A3/A2 keys are required to open double doors to access in-transit corridor.



### TBIT Renovation Departure Lobby

Southside Checkpoint is now open and fully functional. Northside Checkpoint is now currently under construction. Scheduled to open end of 2015 / early 2016.

#### CBIS PROJECT @ TBIT

CBIS project to start August 2015. This project is to upgrade the BHS system. By doing this project, bag inspection by TSA will be conducted using CTX-5500 machines. More details to follow.

#### Ethiopian Inauguration June 20th, 2015

Ethiopian Airlines, the largest airline in Africa commenced service to Los Angeles, June 20th, 2015. Travelers from Los Angeles and Ireland will be able to enjoy seamless and convenient connectivity options thanks to Ethiopian extensive network in Africa covering 49 destinations. Ethiopian flights to Dublin and Los Angeles will be operated three times a week with the ultra-modern Boeing 787 Dreamliner. ET504-ETA 0915, ET505- ETD 2345, operating from TBIT.



#### Special Olympics 2015



In the summer of 2015, Los Angeles will become the global Special Olympics stage for 7000 athletes from 177 WWRLD countries to compete in 27 sports. GAMES First Special Olympics delegation is LOS ANGELES 2015 scheduled to arrive to TBIT, 07/16 on NZ.

> Arrival Process: A representative from the Special Olympics will met each delegation at the gate. APP will also provide one officer per delegation for each arrival. Approx. 3-4 volunteers will be assigned to

meet each delegation and escort group through entire arrival process. Each delegation will be assigned one language qualified escort. CBP reported that some airlines will have consular representation at the gate. Airlines will prioritize baggage from up line city to ensure expedited offloading of containers.

CBP arrival Process: CBP reported that they will assign one or two quads (up to 8 booths) as the" Special Olympics Zone". A Special Olympics lane will be located adjacent to current WCHR processing lanes. For those passengers who will be elevated to secondary questioning, CBP will move to head of line to expedite processing.

APS have confirmed that they will increase staffing and equipment to meet the demands and needs of the airlines.



#### CBP -FIS Signage

We have been working diligently with CBP and our signage division to uniform and standardize CBP signage. In doing so, we have retrieved multiple variations of signage and removed redundant signage. CBP have given approval to remove any unauthorized signage in the FIS area. We will continue to work with CBP to evaluate current signage configuration. Given the construction constraints it is imperative we provide visual reference to assist our passengers during the evolving construction phases. Please provide any comments and observations to the TBIT team. We welcome your thoughts!





ADA seating north end of arrivals level

#### Arrivals-ADA Seating for Etihad

TBIT arrival area is undergoing multiple construction projects. As a result Etihad has been subjected to belt access limitations during the Currency Exchange construction. Consequently, APS were having great difficulty accommodating Etihad ADA passengers during the Etihad arrival. Seating was reconfigured to accommodate Etihad ADA passengers (approx. 30). Seats will display ADA decals to ensure those passengers can be accommodated while waiting for baggage.

