



**LOS ANGELES INTERNATIONAL AIRPORT**  
**Landside Management & Airport Permits Division**  
***Certified Service Provider Program (CSPP)***



**June 2017**



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# Presentation Overview

- Objectives
- Service Categories
- Eligibility Criteria
- Fees & FPG
- Reporting
- Management Plan
- CSPP Status

## Objectives

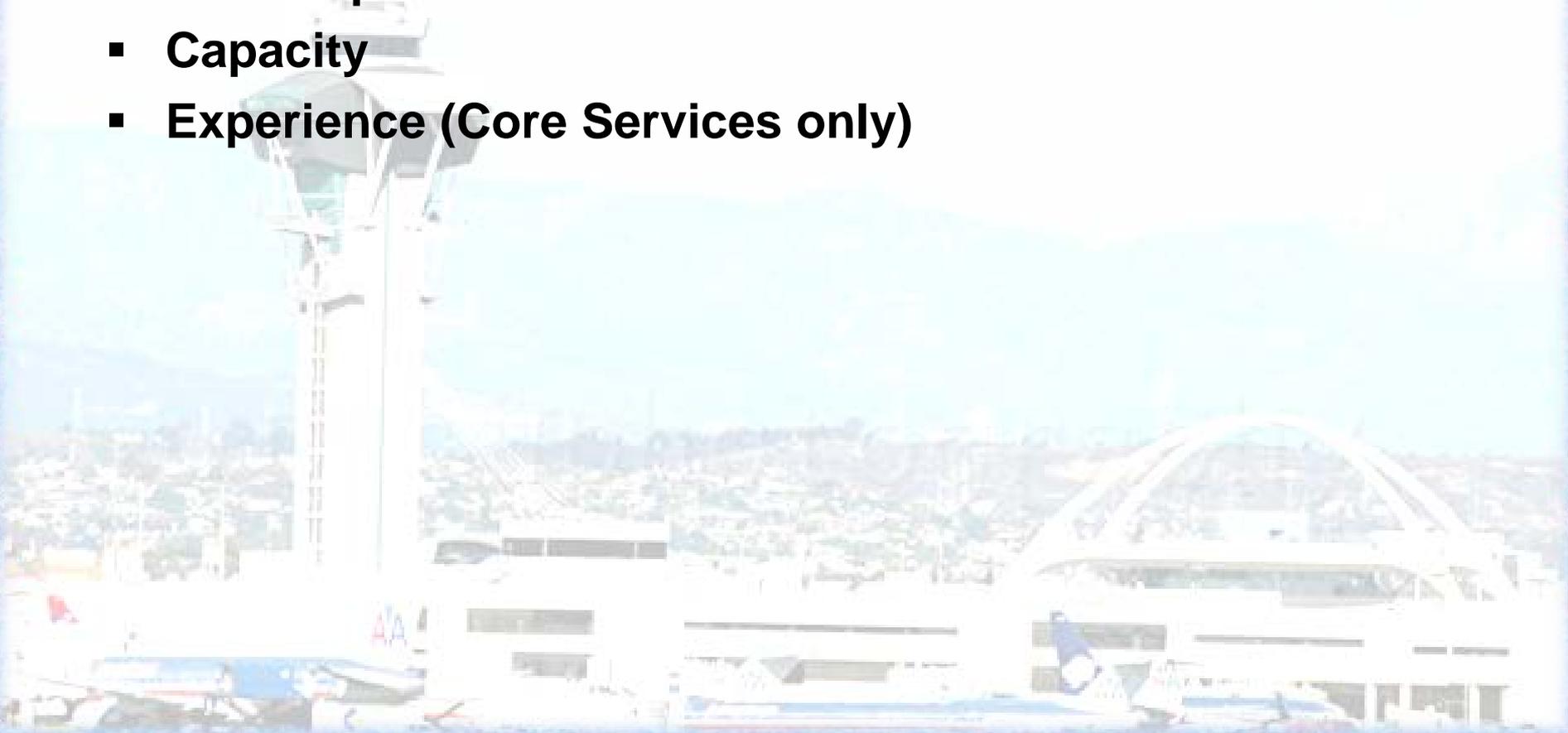
- **Identify minimum capacity, space, experience and personnel training requirements.**
- **Identify compliance standards related to vehicle/equipment safety and facilities use.**
- **Establish a progressive penalty-points and discipline process to recognize violations of CSPP standards, and airport rules and regulations.**
- **Establish additional administrative requirements related to training, labor harmony and compliance, and whistleblower protection for Certified Service Provider (CSP) employees at LAX.**

# Service Categories

- **Core Services**
  - **Security**
  - **Ramp Services**
  - **Into-Plane Fueling**
  - **Passenger Services**
  - **Interior Aircraft Cleaning**
- **Limited Services**
  - **Terminal**
  - **Food Services**
  - **Aeronautical Maintenance**
  - **Cargo: passenger/freight aircraft**

## Eligibility Criteria

- **LAX Airline/Tenant Agreement**
- **Lease/Space Authorization**
- **Capacity**
- **Experience (Core Services only)**



## Fees & FPG

- **\$1,000 Application Fee**
- **Monthly Fee - Calculated by gross revenue earned at LAX**

Est. Annual Gross Revenue	Monthly Fee due to LAWA
\$0 - \$249,999	\$125
\$250,000 - \$999,999	\$525
\$1,000,000 - \$1,999,999	\$1,250
\$2,000,000 - \$3,999,999	\$2,500
\$4,000,000 - \$5,999,999	\$4,175
\$6,000,000 - \$7,999,999	\$6,000
\$8,000,000+	\$6,750

- **Faithful Performance Guarantee (FPG)**

# Reporting

- **Monthly Accounting Report**
  - **All** Certified Service Providers (CSPs)
- **Monthly Wheelchair Usage Report**
  - **Only** LAX Wheelchair CSPs

## Management Plan

- **Company Compliance Officer (CCO)**
- **CSPP Compliance Manager (CM)**
- **LAX Airfield Permits Unit (APU)**
- **LAWA Divisional Support provided by:**
  - **Accounting**
  - **Airfield & Terminal Operations**
  - **Airport Police**
  - **Americans with Disabilities Act (ADA) Office**
  - **Business Job & Resources**
  - **City Attorney's Office**
  - **Community Development Group (CDG)**
  - **Procurement Services Division**
  - **Risk Management**
  - **Security Badge Office (SBO)**

# CSPP Status

## Participation

- 84 CSPLAs issued
- 76 Active CSPs
- 13,597 employees in active CSPs

## Revenue

- FY 2016: \$2,105,000
- FY 2017 (thru May-17): \$2,483,650
- FY 2018: \$2,870,000 projected



**Landside Management & Airport Permits Division  
LAX Airfield Permits Unit**

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