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100% Maximo®

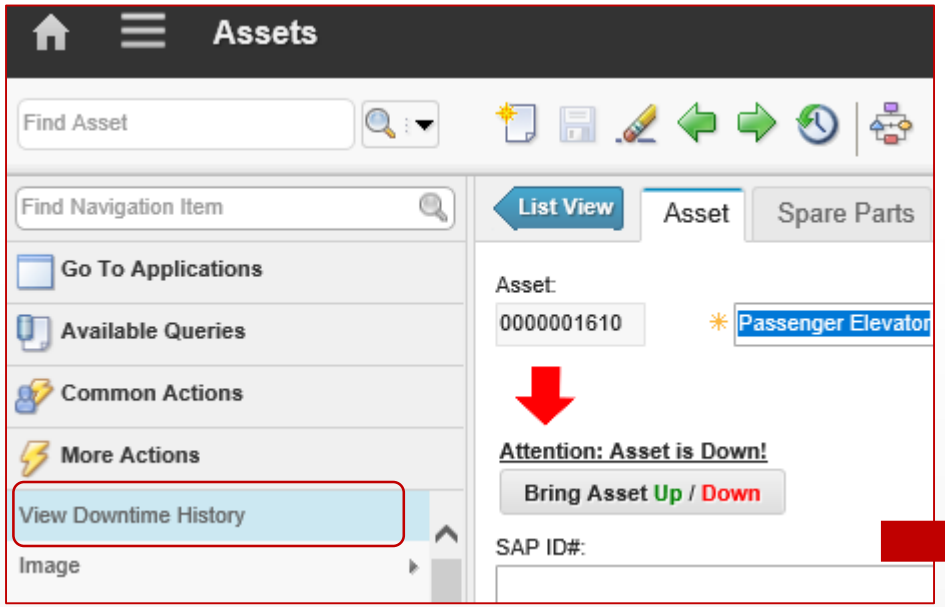
Los Angeles World Airports
Office of IT Project Management

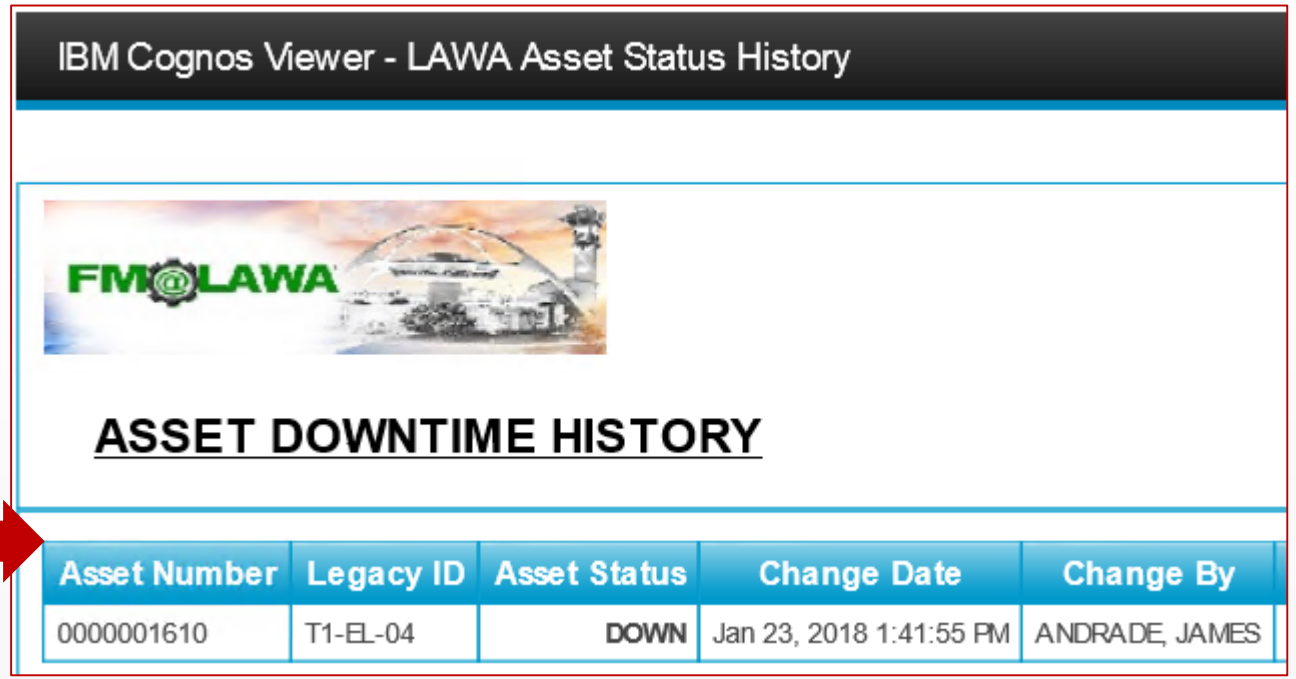
Maximo Monthly Release 04/04/2018

Phase 6 ITSRs Deployment

ITSR # 481: Manage Downtime History

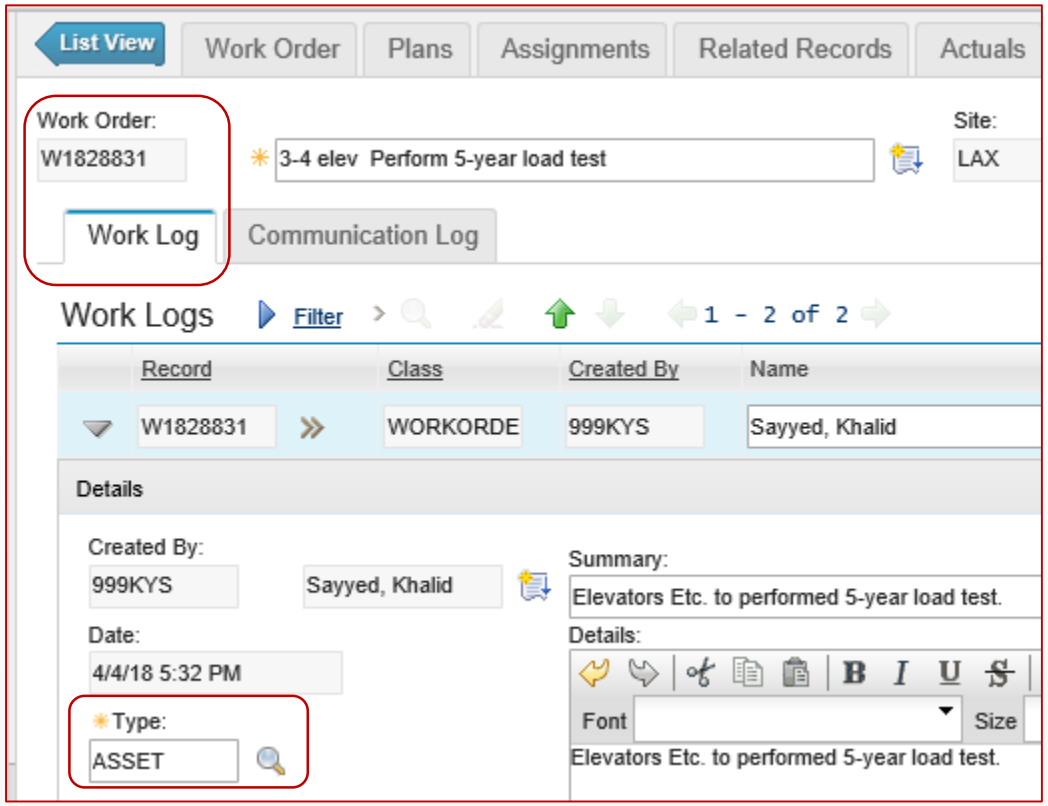
- Users can now view “downtime history” of a particular asset, by clicking on “View Downtime History” on Asset Application. A Cognos report is also available to view history of Assets by Failure class or within a date range. Downtime history shows details of the person who brought down/up the asset, SR/WO number & description which was used to bring down the Asset etc.

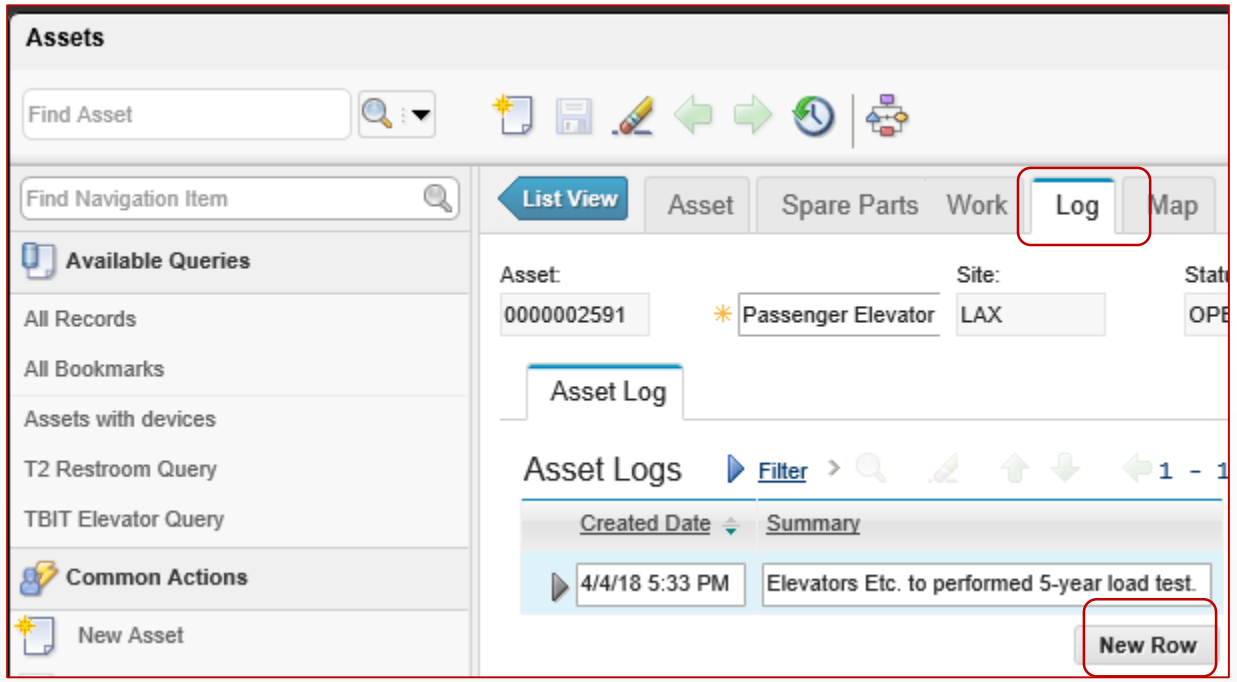




ITSR # 473: Asset Logs

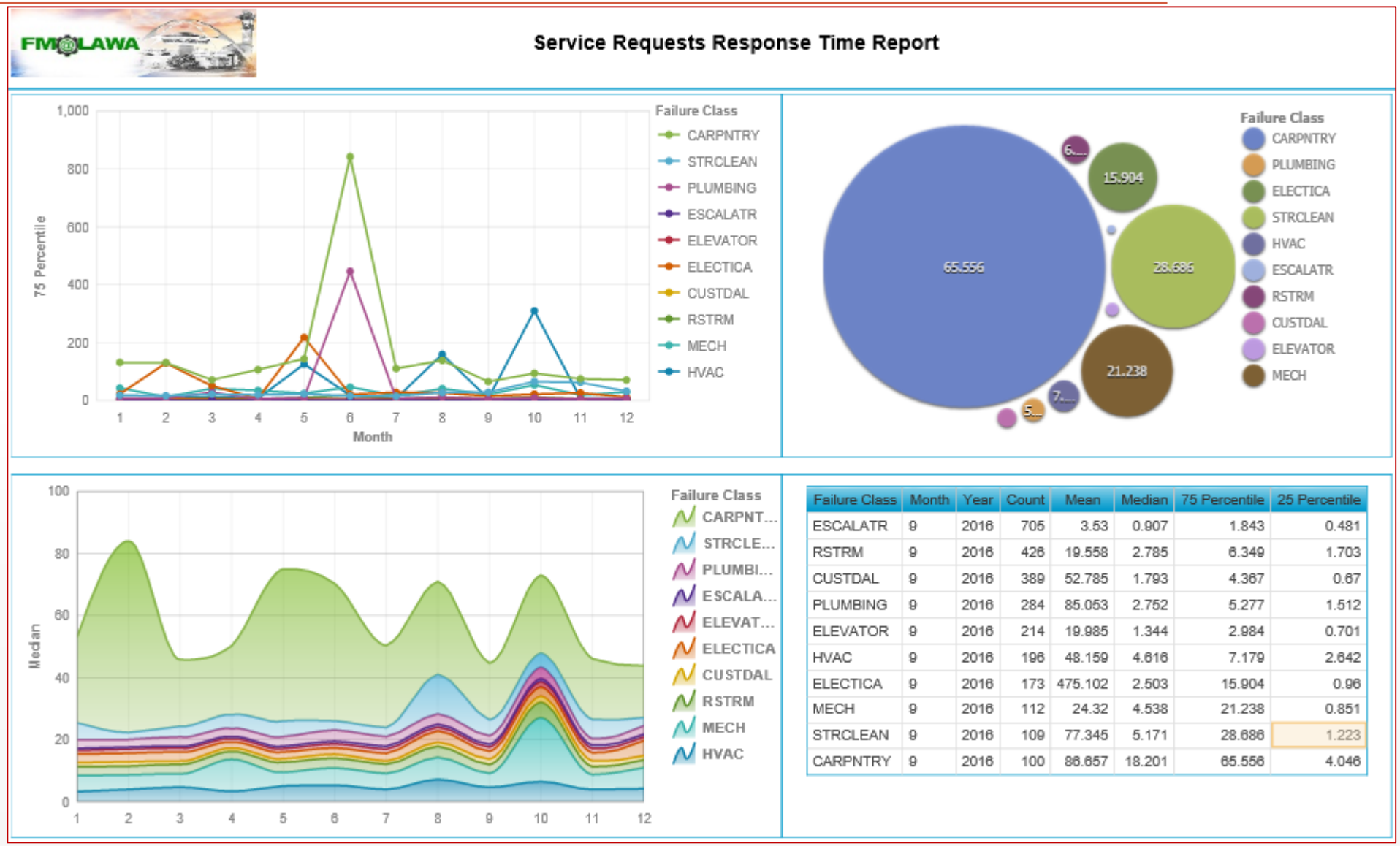
- While working on work orders, users can add a work log of type “Asset”. All these logs are visible under “Logs” tab of Asset application for particular Asset. Supervisors can add logs to Assets directly on Asset application as well.





ITSR # 461: SR response time Report

- SR Response time report is available to see response times of SRs by Failure class.



Failure Class	Month	Year	Count	Mean	Median	75 Percentile	25 Percentile
ESCALATR	9	2016	705	3.53	0.907	1.843	0.481
RSTRM	9	2016	426	19.558	2.785	6.349	1.703
CUSTDAL	9	2016	389	52.785	1.793	4.367	0.67
PLUMBING	9	2016	284	85.053	2.752	5.277	1.512
ELEVATOR	9	2016	214	19.985	1.344	2.984	0.701
HVAC	9	2016	196	48.159	4.616	7.179	2.642
ELECTICA	9	2016	173	475.102	2.503	15.904	0.96
MECH	9	2016	112	24.32	4.538	21.238	0.851
STRCLEAN	9	2016	109	77.345	5.171	28.686	1.223
CARPNTRY	9	2016	100	86.657	18.201	65.556	4.046

ITSR # 455: Last PM with Actuals Column for Soft/Hard Schedules on Cognos

- Date of last PM work order with Actual labor hours, for a particular asset, can be seen on Soft & hard schedule reports.

IBM Cognos Viewer - Work Order Soft Schedule Report - LAWA AMD

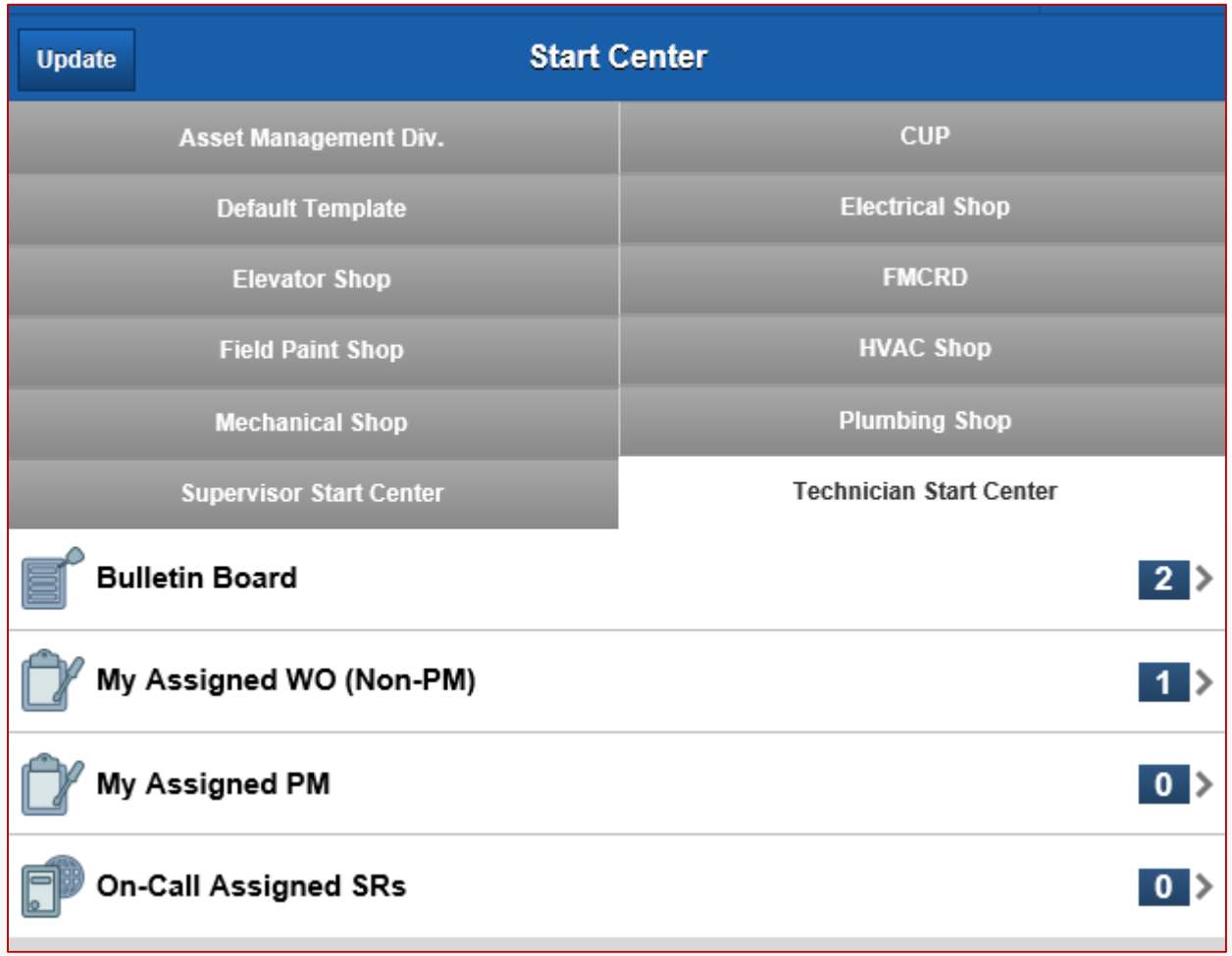
Work Order Soft Schedule Report - LAWA AMD

Shop Name: ELV-SHOP, Count of Work Orders: 10, Date Between Mar 19, 2018 and Mar

WONUM	SITEID	DESCRIPTION	JPNUM	WOPRIORITY	Last PM w/ actuals
W1802669	LAX	Terminal 2 - Escalator PM, T2-15 - Monthly Escalator Service	ESC-M-001	8	Jan 19, 2018 7:56:28 PM
W1804107	LAX	Terminal 5 - Escalator PM, T5-ES-11 - Monthly Escalator Service	ESC-M-001	8	Jan 18, 2018 3:51:25 PM
W1797054	LAX	ELV - SHOP WEEKLY UTILITY SHUTDOWN REQUESTS (USR's) - Weekly Utility Shutdow n Requests (USR)	ELV-W-USR	5	
W1802435	LAX	Terminal 4 - Escalator PM, T4-15 - Annual Escalator Service	ESC-A-001	7	Feb 24, 2018 2:10:11 AM
W1802975	LAX	Terminal 6 - Escalator PM, T6-9 - Monthly Escalator Service	ESC-M-001	8	Feb 26, 2018 12:02:07 AM
W1804367	LAX	CUP - Elevator PM, Passenger Elevator, EL2S - Monthly Elevator, Hydraulic, Pass/Freight - Maintenance	ELV-M-002	6	Feb 21, 2018 11:06:18 AM

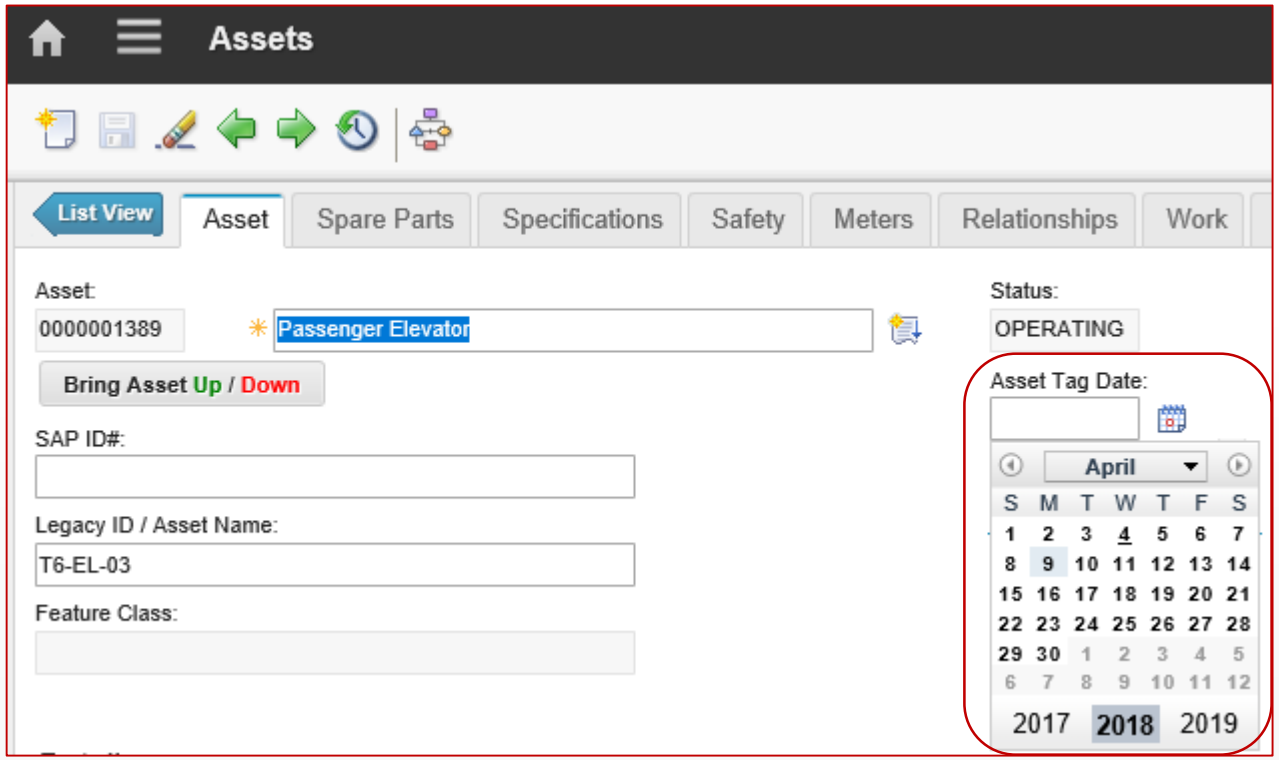
ITSR # 468: Remove "Open SR" application from the Technician Start Center

- "Open SR" portlet is removed from technician to avoid confusion. "On-call Assigned SRs" portlet is still available on the start center.



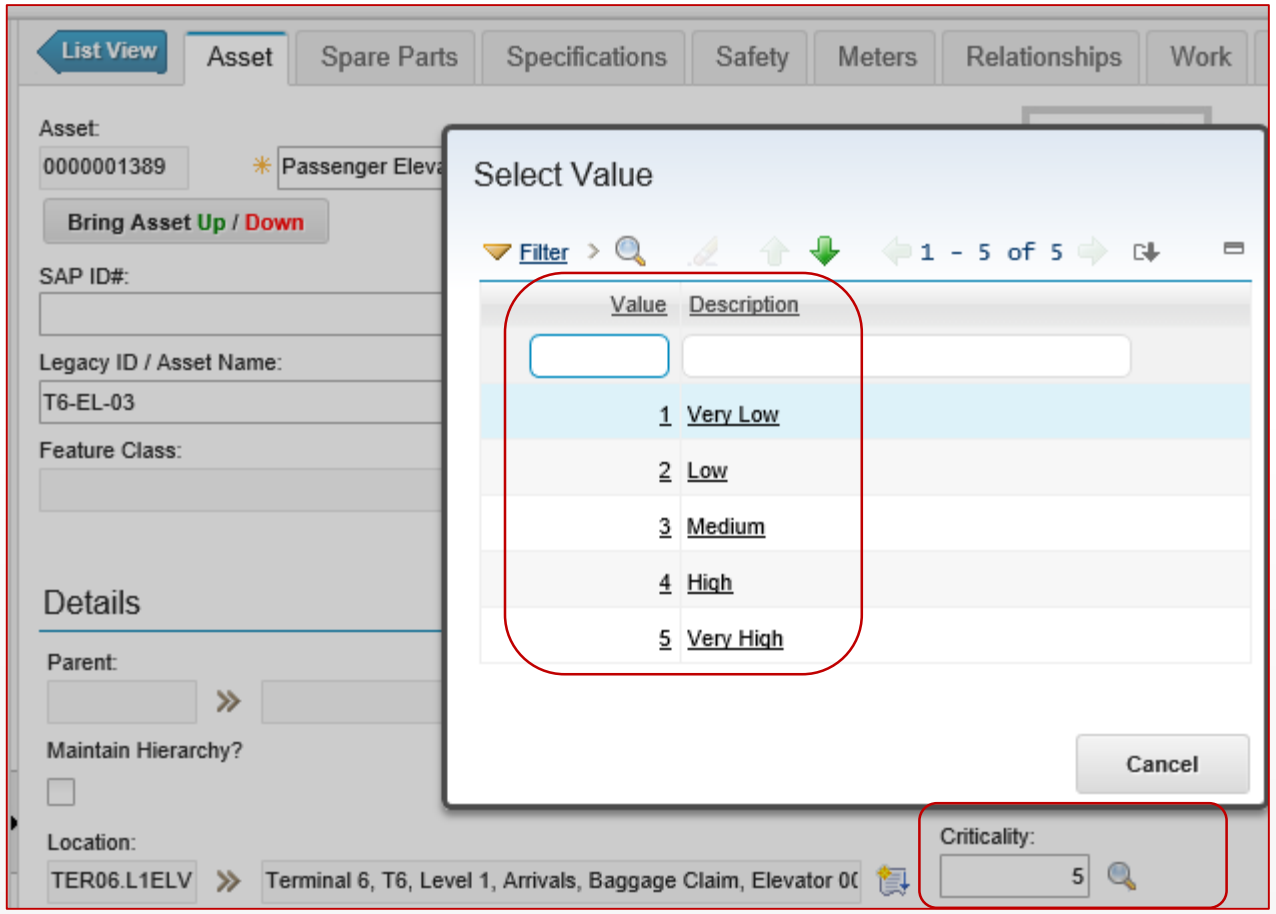
ITSR # 480: Ability to flag assets that have been labeled/tagged

- User can enter the date on which an Asset was tagged and track/search Assets which were tagged or were yet to be tagged. Asset tagged between a certain date can be searched for re-tagging.



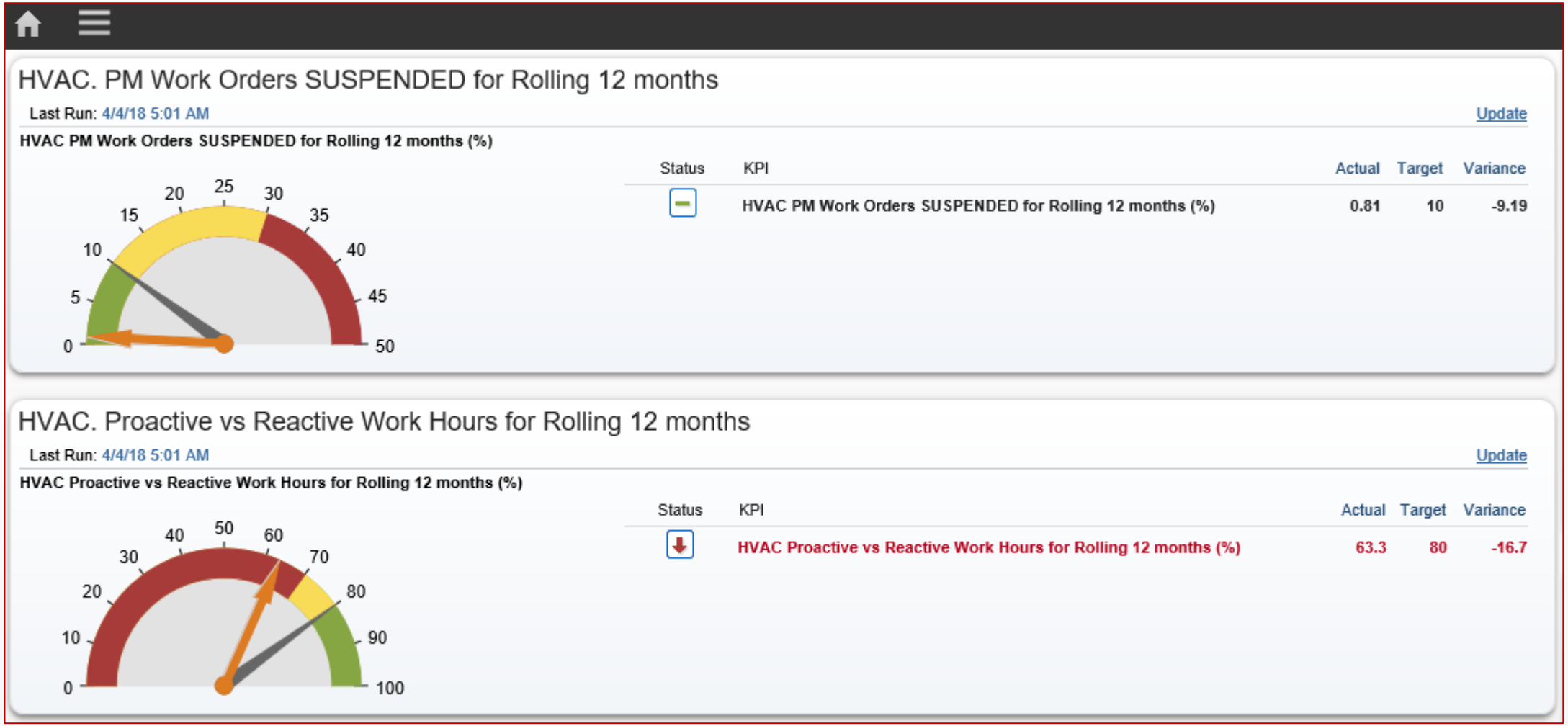
ITSR # 489: Update Asset Criticality Descriptions

- Asset criticality descriptions are updated as below.



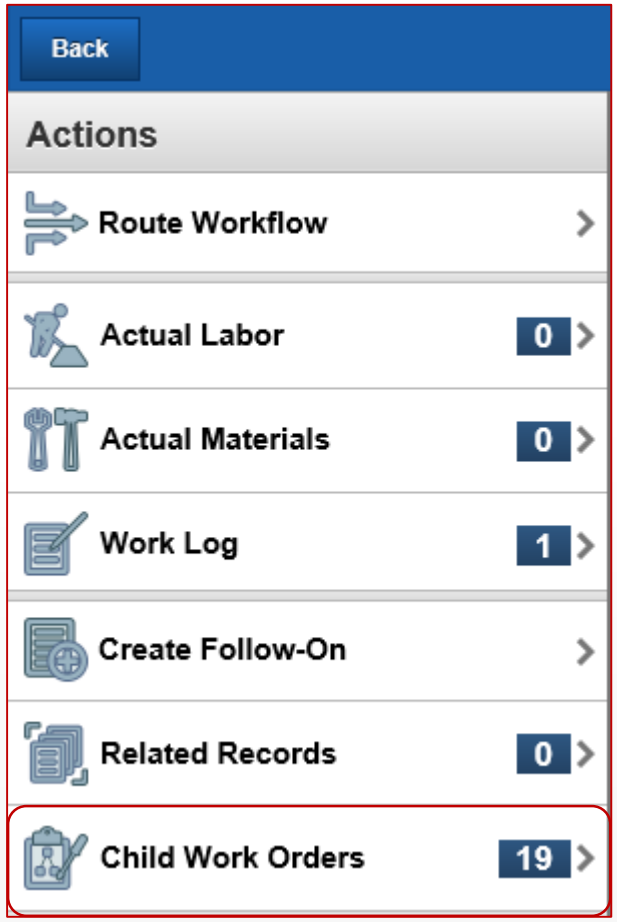
ITSR # 491: ADD 3 New KPIs to Each of the Superintendents Start Centers

- Following KPIs are added to the start center of superintendents of all shops.



ITSR # 467: Request to view Child WO's in EZMax Mobile

- Child work orders can now be see and accessed from parent work order on EZMax Mobile, from actions menu.



ITSR # 474: Allow Owner Group to be selected from front screen on EZMax Mobile

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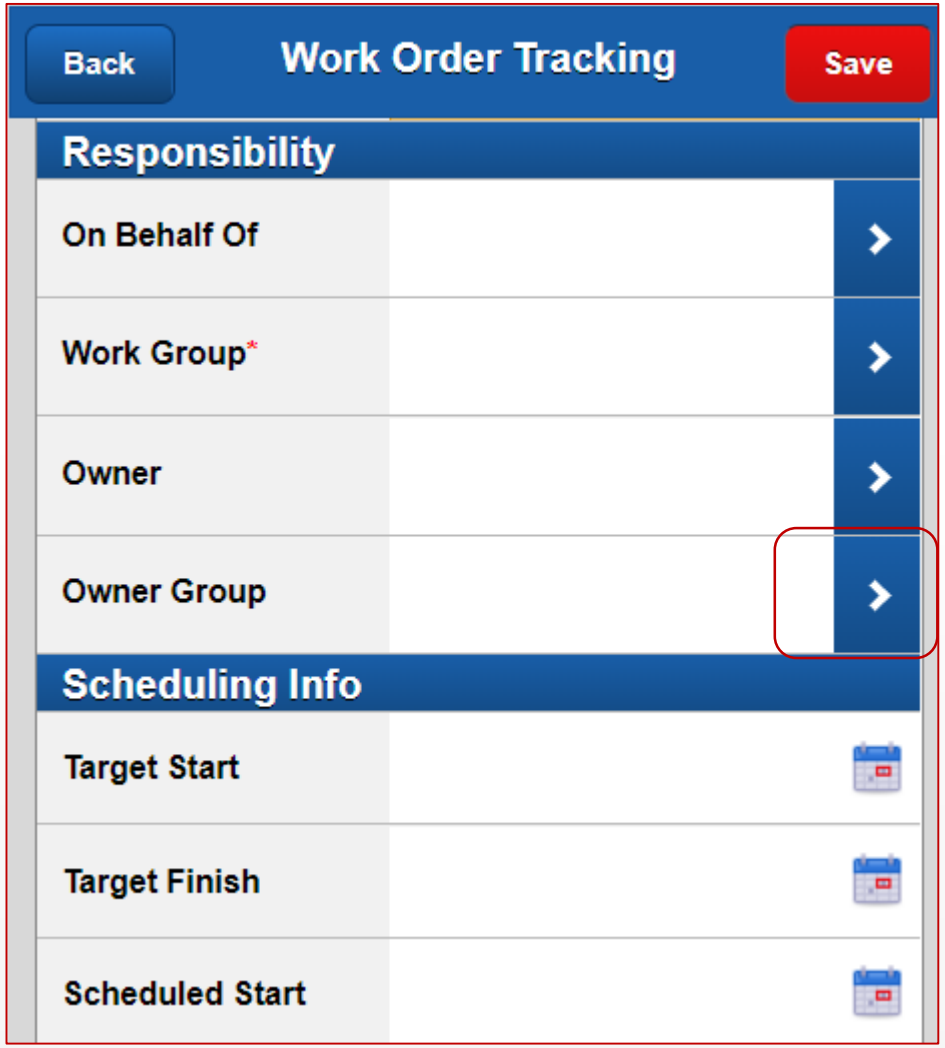
- Owner group on work order can now be selected from main screen of work order.



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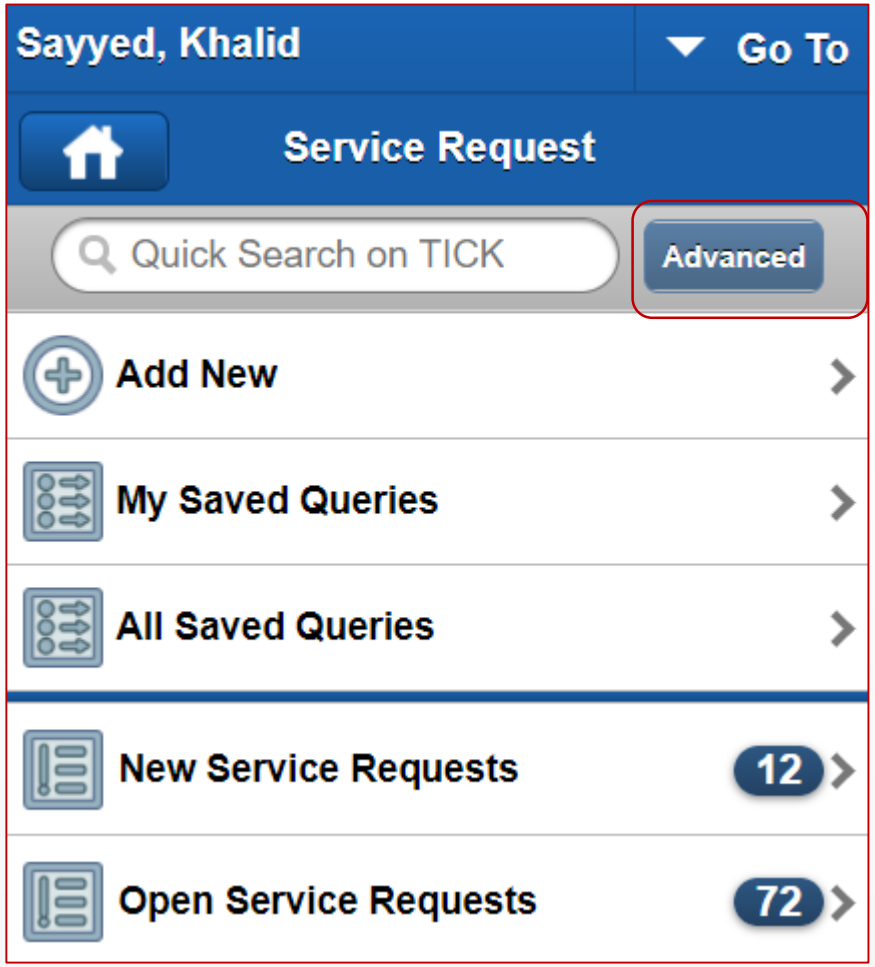
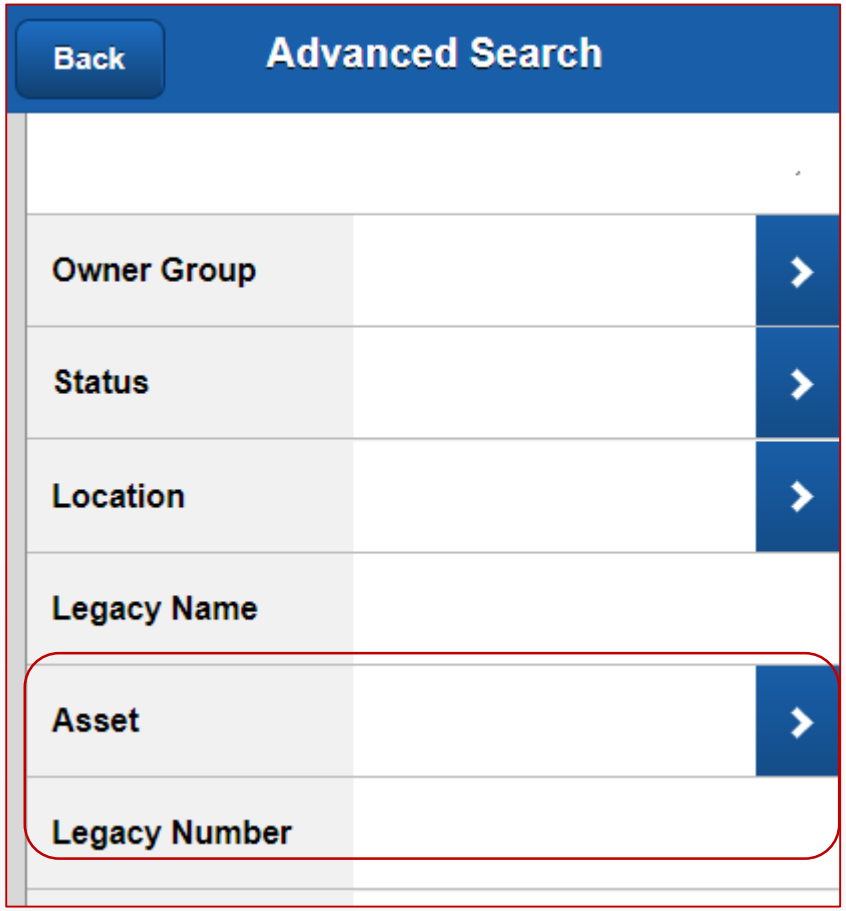
ITSR # 475: Add Assetnum and Legacy Number to Advanced Search in SR Module on EZMax

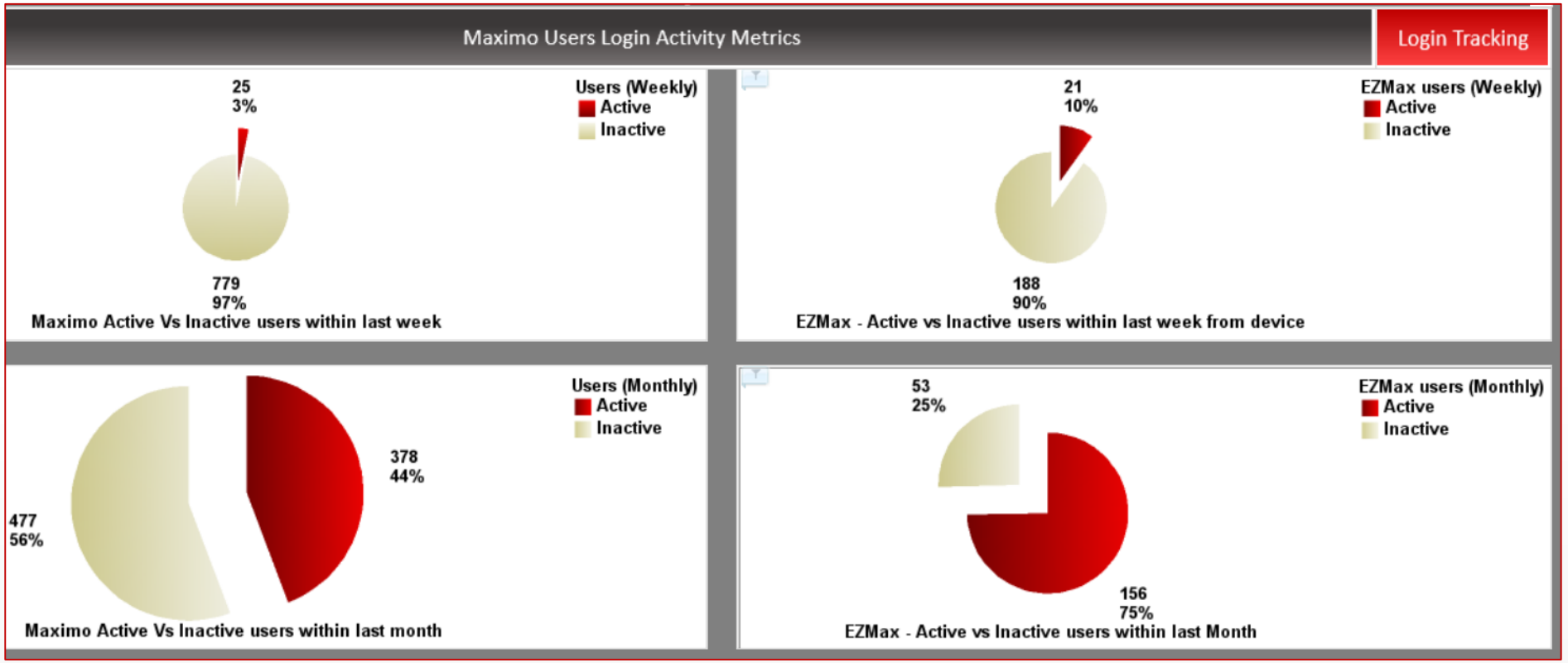
- Service Requests can be searched by Asset number and legacy number from “Advance Search”.





ITSR : EZMax Usage and Maximo Usage work spaces

- Cognos work spaces are created to track EZMax Mobile Usage.



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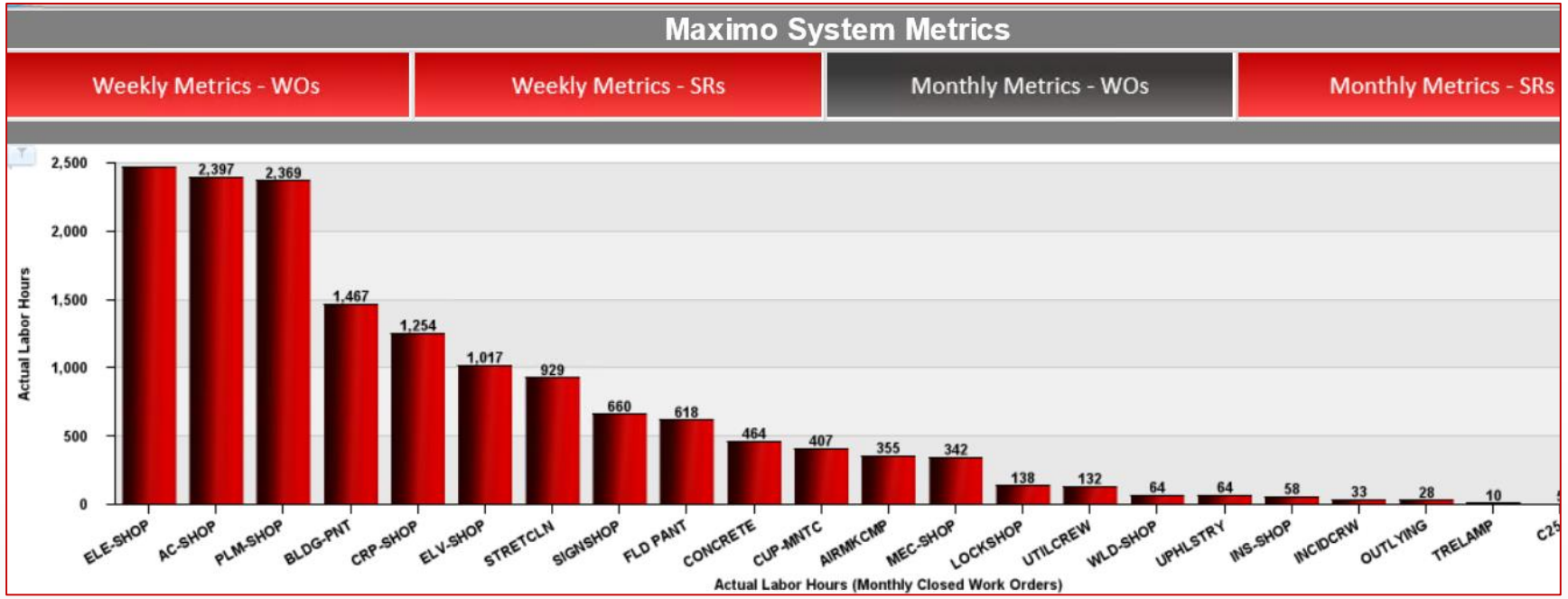

ITSR # 477, 458, 488: Issues/Bugs fixes

- **ITSR # 362:** Work Group Lookup in WO (ezmax) doesn't show all values, user has to go to next page and come back to previous page to see all values such as "ELV-SHOP".
- This Issue is **FIXED**. All work groups are show correctly, sorted alphabetically.

- **ITSR # 458:** Parse EZMaxMobile Scanning to Include Only Asset Number on Asset Tags.
- This Issue is **FIXED**. Even if Asset Tag has more data than Asset number, separated by commas, EZMax Mobile would just pick and search Asset Number from the tag.

- **ITSR # 488:** Enable Cron Task for KPI Trending.
- KPI Trends can be generated in Maximo and patterns can be see over time.