() interloc solutions 100% Maximo



Maximo Monthly Release 04/04/2018

Phase 6 ITSRs Deployment



ITSR # 481: Manage Downtime History

 Users can now view "downtime history" of a particular asset, by clicking on "View Downtime History" on Asset Application. A Cognos report is also available to view history of Assets by Failure class or within a date range. Downtime history shows details of the person who brought down/up the asset, SR/WO number & description which was used to bring down the Asset etc.

Assets		IBM Cognos Vi	ewer - LAW	/A Asset Statu	ıs History	
Find Asset	- 🔶 🕙 📥					
Find Navigation Item	set Spare Parts		10-	1		
Go To Applications Asset:		FM@LAW	A			
O000001610 0000001610	* Passenger Elevator	ALME AND A				
Sommon Actions					DV	
More Actions Attention: Asset is Bring Asset Up //	Down!	ASSELL			<u>KI</u>	
View Downtime History						
Image		Asset Number	Legacy ID	Asset Status	Change Date	Change By
		0000001610	T1-EL-04	DOWN	Jan 23, 2018 1:41:55 PM	ANDRADE, JAMES



ITSR # 473: Asset Logs

 While working on work orders, users can add a work log of type "Asset". All these logs are visible under "Logs" tab of Asset application for particular Asset. Supervisors can add logs to Assets directly on Asset application as well.

List View Work Order Plans Assignments Related Records Actuals	Assets
Work Order: Site: W1828831 * 3-4 elev Perform 5-year load test	Find Asset
Work Log Communication Log	Find Navigation Item
	Available Queries Asset. Site: State
Work Logs 🕨 Filter > 🤍 🥒 🏠 🔶 🗐 1 - 2 of 2 🛶	All Records 0000002591 * Passenger Elevator LAX OPE
Record Class Created By Name	All Bookmarks
V1828831 >> WORKORDE 999KYS Sayyed, Khalid	Assets with devices
Details	T2 Restroom Query Asset Logs Filter > Q 2 1 - 1
Created By:	TBIT Elevator Query Created Date + Summary
999KYS Sayyed, Khalid Sayyed, Khalid Elevators Etc. to performed 5-year load test.	Common Actions 4/4/18 5:33 PM Elevators Etc. to performed 5-year load test.
Date: Details:	New Asset
4/4/18 5:32 PM	
*Type: Font Size	
ASSET Elevators Etc. to performed 5-year load test.	



ITSR # 461: SR response time Report

 SR Response time report is available to see response times of SRs by Failure class.







ITSR # 455: Last PM with Actuals Column for Soft/Hard Schedules on Cognos

• Date of last PM work order with Actual labor hours, for a particular asset, can be seen on Soft & hard schedule reports.

IBM Cognos Viewer - Work Order Soft Schedule Report - LAWA AMD						
Work Order Soft Schedule Report - LAWA AMD Shop Name: ELV-SHOP, Count of Work Orders: 10, Date Between Mar 19, 2018 and Mar						
WONUM	SITEID	DESCRIPTION	JPNUM	WOPRIORITY	Last PM w / actuals	
W1802669	LAX	Terminal 2 - Escalator PM, T2-15 - Monthly Escalator Service	ESC-M- 001	8	Jan 19, 2018 7:56:28 PM	
W1804107	LAX	Terminal 5 - Escalator PM, T5-ES-11 - Monthly Escalator Service	ESC-M- 001	8	Jan 18, 2018 3:51:25 PM	
W1797054	LAX	ELV - SHOP WEEKLY UTILITY SHUTDOWN REQUESTS (USR's) - Weekly Utility Shutdow n Requests (USR)	ELV-W- USR	5		
W1802435	LAX	Terminal 4 - Escalator PM, T4-15 - Annual Escalator Service	ESC-A- 001	7	Feb 24, 2018 2:10:11 AM	
W1802975	LAX	Terminal 6 - Escalator PM, T6-9 - Monthly Escalator Service	ESC-M- 001	8	Feb 26, 2018 12:02:07 AM	
W1804367	LAX	CUP - Bevator PM, Passenger Bevator, EL2S - Monthly Bevator, Hydraulic, Pass/Freight - Maintenance	ELV-M- 002	6	Feb 21, 2018 11:06:18 AM	



ITSR # 468: Remove "Open SR" application from the Technician Start Center

• "Open SR" portlet is removed from technician to avoid confusion. "On-call Assigned SRs" portlet is still available on the start center.

Update Start Center						
Asset Management Div.	CUP					
Default Template	Electrical Shop					
Elevator Shop	FMCRD					
Field Paint Shop	HVAC Shop					
Mechanical Shop	Plumbing Shop					
Supervisor Start Center	Technician Start Center					
Bulletin Board	2 >					
My Assigned WO (Non-PM)	1 >					
My Assigned PM	0 >					
On-Call Assigned SRs	0 >					



ITSR # 480: Ability to flag assets that have been labeled/tagged

 User can enter the date on which an Asset was tagged and track/search Assets which were tagged or were yet to be tagged. Asset tagged between a certain date can be searched for retagging.

Assets	
1 🗐 🏒 🗢 🔿 🕙 🚭	
List View Asset Spare Parts Specifications Safety Meters	Relationships Work
Asset 0000001389 * Passenger Elevator	Status: OPERATING
SAP ID#:	
Legacy ID / Asset Name:	5 M T W T F S 1 2 3 <u>4</u> 5 6 7
T6-EL-03	8 9 10 11 12 13 14
Feature Class:	15 16 17 18 19 20 21 22 23 24 25 26 27 28
	29 30 1 2 3 4 5
	2017 2018 2019



ITSR # 489: Update Asset Criticality Descriptions

• Asset criticality descriptions are updated as below.

List View Asset Spare Parts	S Specifications Safety Meters Relationships Work
Asset: 0000001389 * Passenger Eleva Bring Asset Up / Down SAP ID#: Legacy ID / Asset Name: T6-EL-03	Select Value
Feature Class:	1 Very Low 2 Low 3 Medium
Details Parent:	4 High 5 Very High
Location: TER06.L1ELV >> Terminal 6. T6. Lev	Cancel Criticality: Cel 1, Arrivals, Baggage Claim, Elevator 00



ITSR # 491: ADD 3 New KPIs to Each of the Superintendents Start Centers

• Following KPIs are added to the start center of superintendents of all shops.

HVAC. PM Work Orders SUSPENDED for Rolling 12 r Last Run: 4/4/18 5:01 AM	nonths				Update
HVAC PM Work Orders SUSPENDED for Rolling 12 months (%)					
	Status	KPI	Actual	Target	Variance
20 25 30 35 40	-	HVAC PM Work Orders SUSPENDED for Rolling 12 months (%)	0.81	10	-9.19
5 0 45 50					
HVAC Proactive vs Reactive Work Hours for Rolling 1	2 mont	hs			
Last Run: 4/4/18 5:01 AM	2				Update
HVAC Proactive vs Reactive Work Hours for Rolling 12 months (%)					
	Status	KPI	Actual	Target	Variance
40 50 60 70	€	HVAC Proactive vs Reactive Work Hours for Rolling 12 months (%)	63.3	80	-16.7
20 10 0 100 100					



ITSR # 467: Request to view Child WO's in EZMax Mobile

• Child work orders can now be see and accessed from parent work order on EZMax Mobile, from

actions menu.





ITSR # 474: Allow Owner Group to be selected from front screen on EZMax Mobile

• Owner group on work order can now be selected from main screen of work order.

Back	Work Order Tracking	Save
Respons	ibility	
On Behalf (Of	>
Work Grou	p*	>
Owner		>
Owner Gro	up	>
Scheduli	ng Info	
Target Star	t	
Target Finis	sh	—
Scheduled	Start	



ITSR # 475: Add Assetnum and Legacy Number to Advanced Search in SR Module on EZMax

• Service Requests can be searched by Asset number and legacy number from "Advance Search".

Sayyed, Khalid	🔻 Go To	Back	Adv	anced Sea	rch
Service Request					
Q Quick Search on TICK	Advanced	Owner G	roup		
Add New	>	Status			
My Saved Queries	>	Location			
All Saved Queries	>	Legacy N	lame		
New Service Requests	12>	Asset			
Open Service Requests	72>	Legacy N	lumber		



ITSR : EZMax Usage and Maximo Usage work spaces

• Cognos work spaces are created to track EZMax Mobile Usage.





ITSR : EZMax Usage and Maximo Usage work spaces

 $\,\circ\,\,$ Cognos work spaces are created to track Maximo Usage.





ITSR # 477, 458, 488: Issues/Bugs fixes

- **ITSR # 362:** Work Group Lookup in WO (ezmax) doesn't show all values, user has to go to next page and come back to previous page to see all values such as "ELV-SHOP".
- This Issue is **FIXED**. All work groups are show correctly, sorted alphabetically.
- **ITSR # 458:** Parse EZMaxMobile Scanning to Include Only Asset Number on Asset Tags.
- This Issue is FIXED. Even if Asset Tag has more data than Asset number, separated by commas, EZMax Mobile would just pick and search Asset Number from the tag.
- **ITSR # 488:** Enable Cron Task for KPI Trending.
- KPI Trends can be generated in Maximo and patterns can be see over time.