

September 2020



LOS ANGELES INTERNATIONAL AIRPORT (LAX)

AIRCRAFT NOISE COMMENT
MONTHLY REPORT

LAX

BACKGROUND

Los Angeles World Airports (LAWA) is the City of Los Angeles department that owns and operates Los Angeles International (LAX) and Van Nuys (VNY) airports. Since 1959, LAWA has implemented noise abatement programs and has been committed to minimizing noise impacts in neighboring communities from aircraft operations.

While all aircraft generate noise, technological advancements have produced quieter aircraft and airports have implemented programs and procedures to reduce the effects of aircraft noise on surrounding communities. LAWA has worked with the Federal Aviation Administration (FAA) and in partnership with adjacent cities to develop policies and programs that address this important issue. These policies and programs include implementing preferential runway use procedures, over ocean flight operation, maintenance and engine run-up restrictions, and residential sound insulation programs within communities neighboring LAX. To view informational videos on these noise abatement programs and policies or to learn more about LAX flight activities in *your* neighborhood, visit the recently launched [LAX NOISE PORTAL](#).

The purpose of this report is to provide information on noise comments received from individuals and communities.

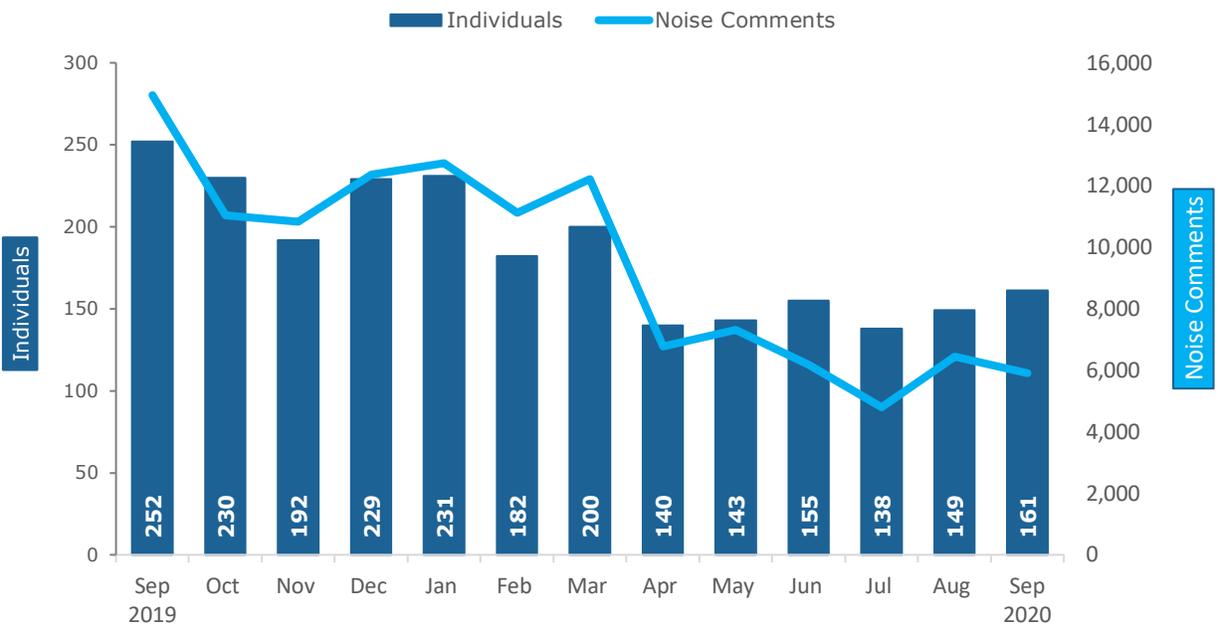


INDIVIDUALS VS NOISE COMMENTS

Individuals are community members that have submitted at least one noise comment to LAWA. One individual may submit multiple noise comments.

Noise comments are submitted by individuals expressing their concerns or seeking information on noise related events associated with LAX aircraft operations.

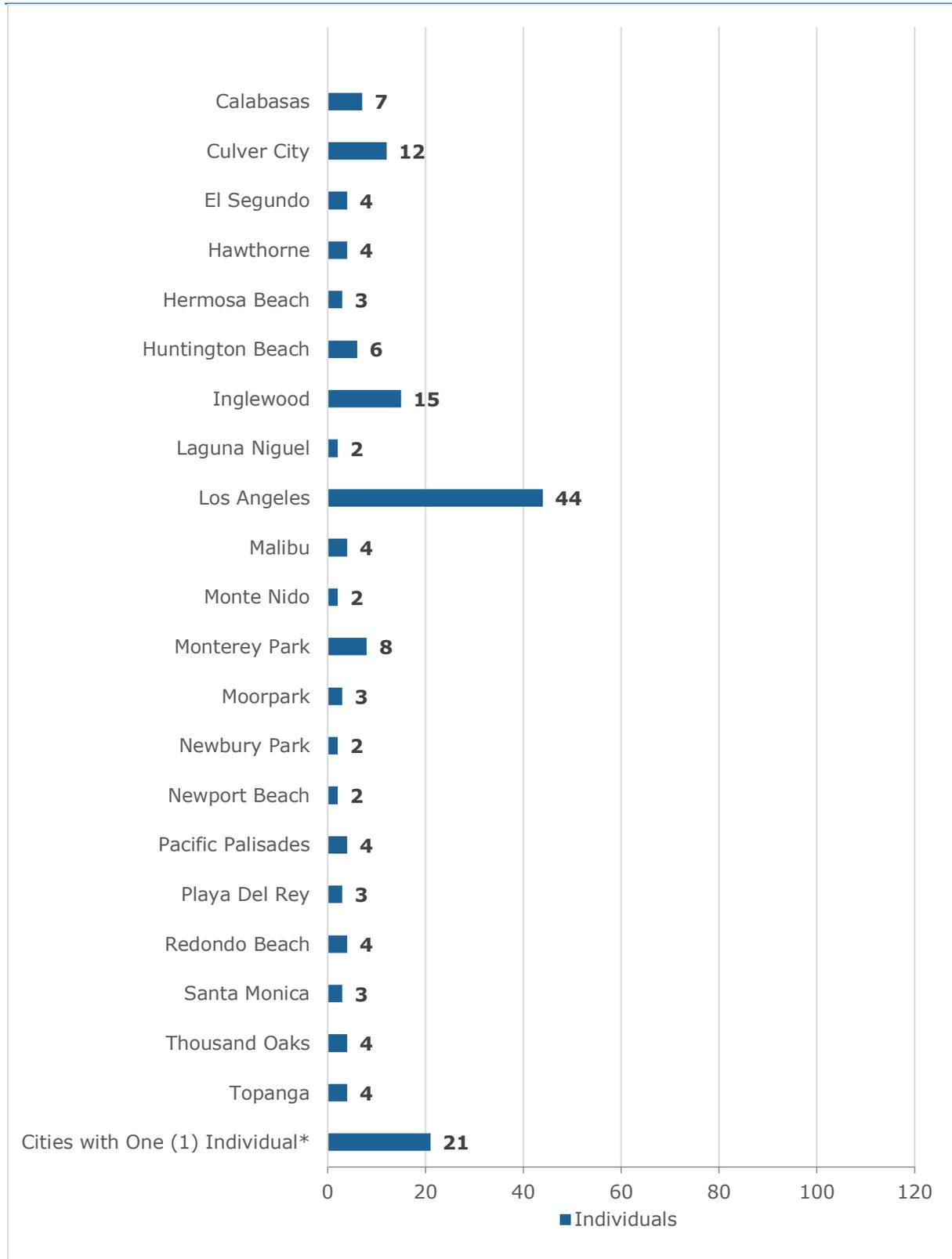
NOISE COMMENT SUBMISSIONS



The graph above shows individuals and total comments submitted this month and over the previous 12 months.

 <p>161 INDIVIDUALS SUBMITTED COMMENTS</p>	 <p>8% CHANGE IN INDIVIDUALS FROM PREVIOUS MONTH</p>	 <p>-36% CHANGE IN INDIVIDUALS FROM ONE YEAR AGO</p>
 <p>5,917 COMMENTS RECEIVED</p>	 <p>-8% CHANGE IN COMMENTS FROM PREVIOUS MONTH</p>	 <p>-60% CHANGE IN COMMENTS FROM ONE YEAR AGO</p>

INDIVIDUALS SUBMITTING COMMENTS BY CITY



*Cities where only one (1) individual submitted a noise comment are combined in this grouping.

WHAT WAS THE NOISE COMMENT CONCERN?

Individuals may select one (1) noise concern from a list of multiple aircraft noise concerns when submitting noise comments. Out of 161 individuals who submitted noise comments, 86 reported *aircraft flying over home* as the main concern.

Additional noise concerns were *unusually loud aircraft* (47); *low flying aircraft* (27); and *vibrations or rumbling* (22).



FLYING OVER HOME

LEADING CONCERN



53%

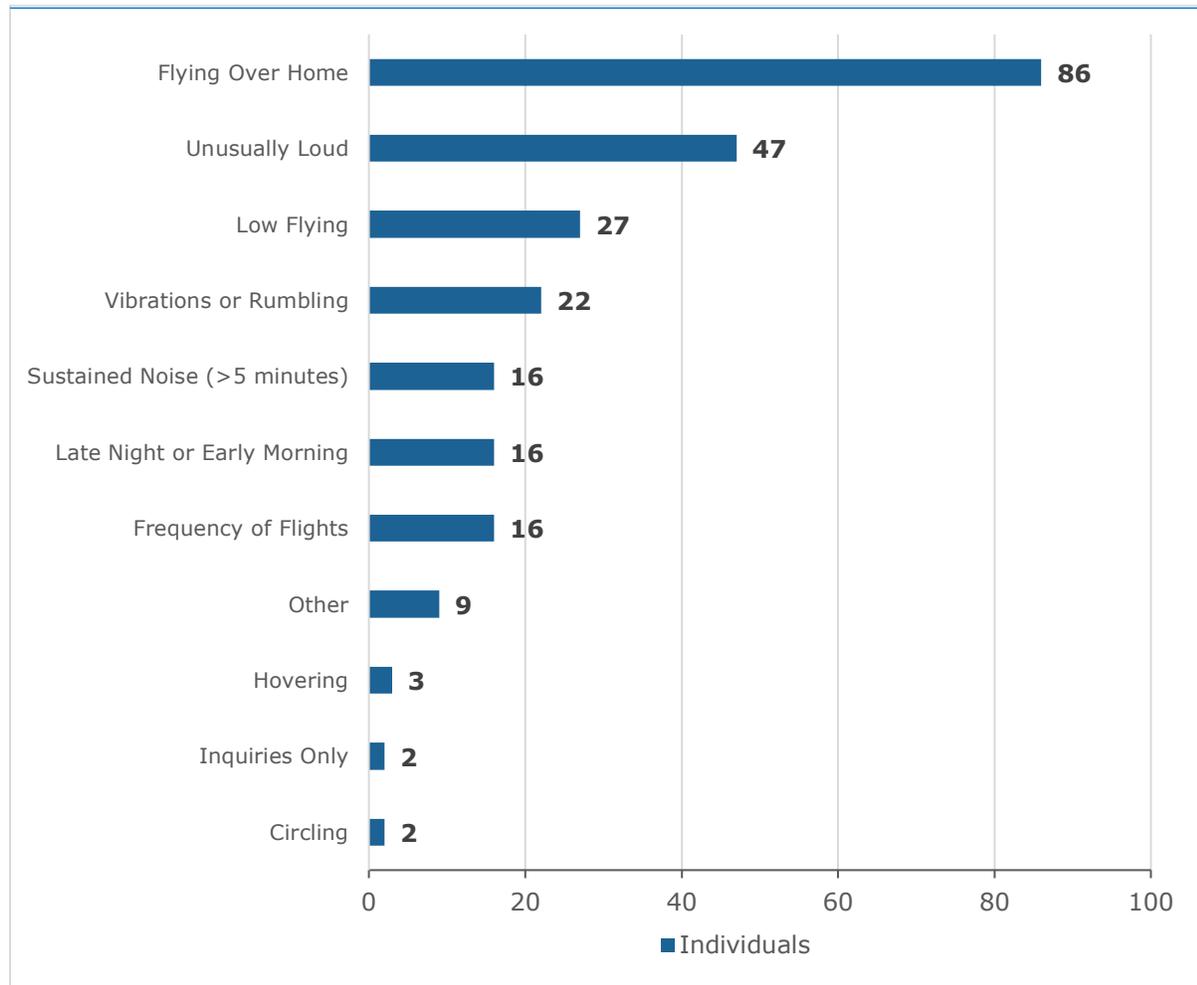
OF INDIVIDUALS WHO SUBMITTED COMMENTS



86

INDIVIDUALS REPORTED THIS CONCERN

COMMUNITY NOISE CONCERNS



Individuals who submit more than one (1) comment during the month may be counted in more than one category

WHAT IS CAUSING THE CHANGE IN NOISE COMMENTS?

The number of individuals submitting noise comments in September 2020 was slightly higher with respect to the previous month, but still considerably lower when compared to the past year. This seems to be related to the continued decrease in aircraft operations at LAX due to COVID-19.

NOISE COMMENTS CAN BE SUBMITTED TO LAX NOISE MANAGEMENT PROGRAM OFFICE BY THE FOLLOWING:



NOISE COMMENT FORM

Filling out the LAX Noise Comment Form

<http://viewpoint.emsbk.com/lax1>



WEBTRAK

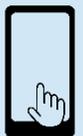
Accessing the LAX WebTrak, a live flight tracking website, that allows users to view and identify aircraft operations and perform self-investigation. The online comment form can be accessed by clicking on the "Comments" tab located on the top left hand corner, then the "Comment Form" button.

<http://webtrak5.bksv.com/lax4>



TELEPHONE

Call our dedicated 24-hour LAX Aircraft Noise Comment Line at (424) 64-NOISE or (424) 646-6473. Please follow the instructions to leave a detailed message.



MOBILE APP

Filling out the LAX Noise Comment Form using the Viewpoint mobile app available for iPhone and Android devices, available at

<http://viewpoint-app.emsbk.com/lax1>