

Setting Up Voice Call Authentication

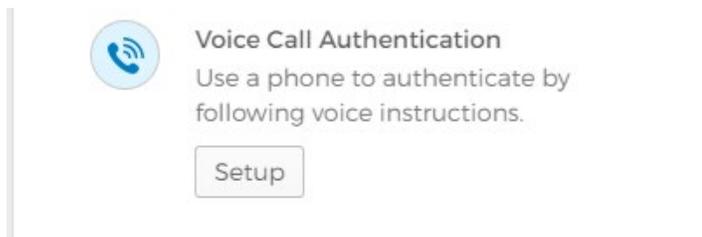
2022-0228

NOTE: Voice call is less secure and requires you to physically be at the phone number to receive the verification code. In addition, Voice call is limited to numbers within the United States and Canada.

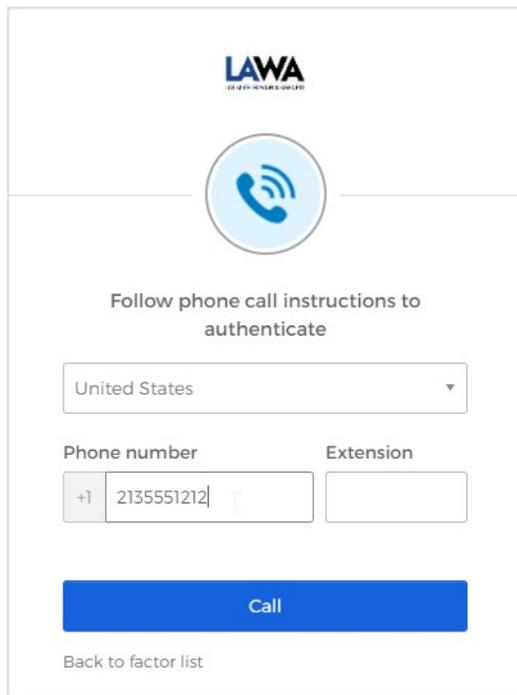
Voice call authentication provides a verification code via voice phone call to your provided telephone number, which requires to be entered on the computer to verify the login. This method does not require a mobile device. Available to US and Canada numbers only.

Setup Voice Authentication

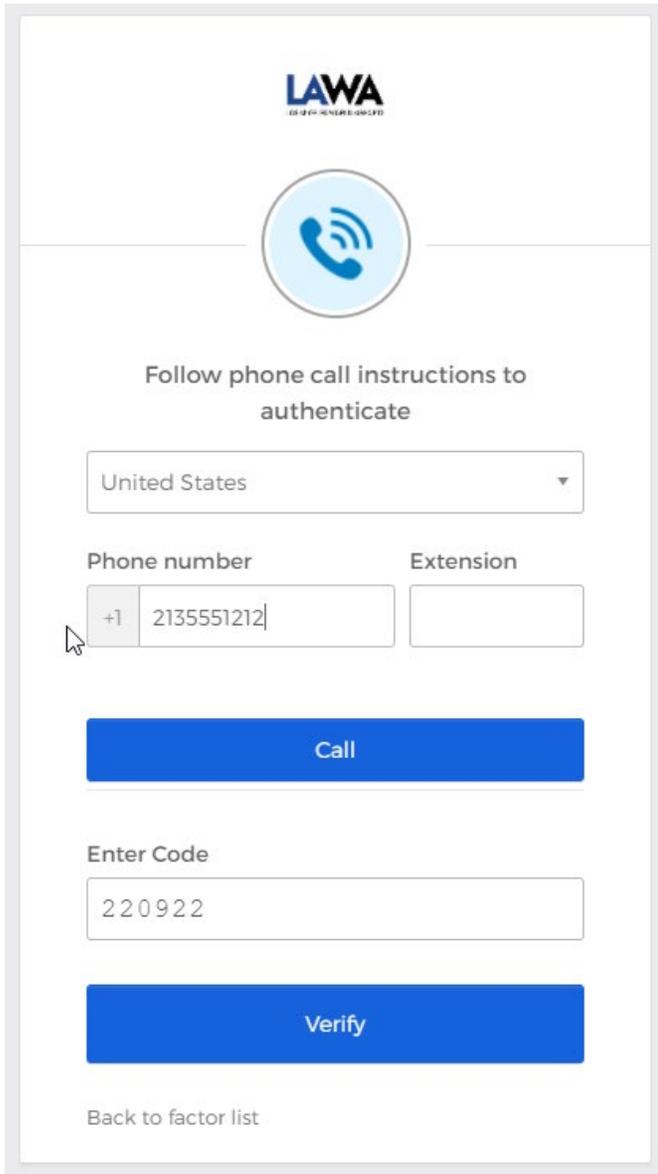
1. Click **Setup** button under the Voice Call Authentication option



2. Click on the **arrow** to select **United States or Canada** from the drop-down list. Enter the phone number to receive the authentication call in the **Phone number** field.
3. Enter the phone extension in the **Extension** field, if necessary.
4. Click the **Call** button. A phone call will provide an authentication code for setup.

A screenshot of a web form for setting up voice call authentication. At the top is the 'LAWA' logo. Below it is a large blue circular icon with a white telephone handset and signal waves. The text 'Follow phone call instructions to authenticate' is centered. Below this is a dropdown menu with 'United States' selected. Underneath are two input fields: 'Phone number' containing '+1 2135551212' and 'Extension' which is empty. A prominent blue button labeled 'Call' is at the bottom. A link 'Back to factor list' is located at the very bottom left.

5. Enter the code into the **Enter Code** field.
6. Click the **Verify** button.



The screenshot shows a mobile application interface for LAWVA. At the top is the LAWVA logo. Below it is a circular icon with a blue telephone handset and signal waves. The text reads "Follow phone call instructions to authenticate". There is a dropdown menu for "United States". Below that are two input fields: "Phone number" containing "+1 2135551212" and "Extension" which is empty. A blue "Call" button is positioned below the phone number field. Further down is an "Enter Code" section with a text input field containing "220922". A blue "Verify" button is located below the code field. At the bottom left, there is a link that says "Back to factor list".

7. **Voice Call Authentication** will display in the **Enrolled factors** list. If you would like to setup [Okta Verify](#) and/or [SMS Authentication](#), go back to your PC or laptop and click the SETUP button for the authentication factor as show in Figure 11.

Figure 11: Voice Call Authentication setup confirmation and additional optional factors



Set up multifactor authentication

You can configure any additional optional factor or click finish

Enrolled factors



Voice Call Authentication



Additional optional factors



Okta Verify

Use a push notification sent to the mobile app.

Setup



SMS Authentication

Enter a single-use code sent to your mobile phone.

Setup

Finish