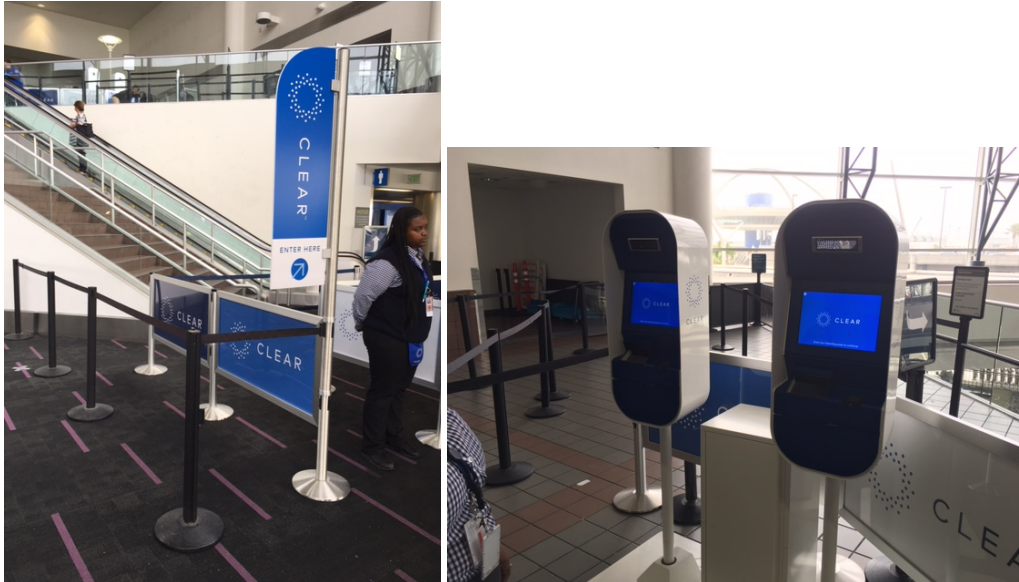


Construction Hot Topics

Week of: June 18, 2017 –June 24, 2017

1. Terminals 2 and 3: Security Check-points

- CLEAR kiosks have arrived in Terminals 2 and 3. The CLEAR kiosks, similar to TSA Pre-check, offer passengers another option in expediting the security process. CLEAR uses retina or fingerprint identification to move passengers past the ID check into the screening line faster. These kiosks are installed and operating at Terminals 2 (pictured below) and 3. They are coming soon to Terminal 4, followed by Terminals 7 and 6. Notice to Proceed (NTP) is forthcoming for Terminals 1 and 5.
- CLEAR kiosks are in 22 major airports like Atlanta, San Francisco, and Washington D.C. To learn more about the technology, information can be found at clearme.com.



2. West Way: Lower Level

- The widening of West Way has been completed. The curb was pushed back in order to create a better turn radius for southbound buses. All barricades have been removed, and traffic on the corner of West Way and World Way North is flowing normally. (This topic was last updated on the week of May 28, 2017 – June 3, 2017 Hot Topics.)



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3. Parking Structure 6: Level 5, Rooftop

- A weatherproof coating will be applied to the rooftop (Level 5) of Parking Structure 6.
- During the weatherproofing work, the Up and Down ramps to Level 5 will be closed. Signage is posted at the entrance of the parking structure and at Level 4 at the stairwells, elevator lobbies and ramps to ensure that guests do not access the rooftop.
- The work is scheduled through early September, after which time, parking will again be available on Level 5.
- Weatherproofing at Parking Structure 3 is complete, which occurred prior to commencing work at Parking Structure 6.



4. Terminal-wide: Arrivals and Departures

- In coordination with the Guest Services division, Summer Selfie graphics have been installed on construction barricades throughout the terminals on both the Arrivals and Departures levels (pre- and post-security). These graphics add to the Guest Experience by supporting the “Guest Delight” component of the strategy.
- On June 21, Guest Services will be further promoting the selfie stations for National Selfie Day.
- Pictured below is an example from Terminal 6’s Baggage Claim (left image) and from Terminal 1’s Concourse (right image).



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