

| Complaint Date & Time | Complainant City | Operator | Flight No. | Aircraft | Response  |
|-----------------------|------------------|----------|------------|----------|---|
| (24 Hours)            |                  |          |            | Туре     |   |
| 1/26/2012 22:30       | Gardena          |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.      |
| 1/27/2012 0:18        | Redondo Beach    | QFA      | 16         | B744     | Qantas Airways was one of seven aircraft that departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 1/27/2012 0:20        | Redondo Beach    | QFA      | 16         | B744     | Qantas Airways was one of seven aircraft that departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |

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| (24 Hours)            |                  |          |            | Туре     |   |
| 1/27/2012 0:20        | Redondo Beach    | QFA      | 16         | B744     | Qantas Airways was one of seven aircraft that departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 1/27/2012 0:21        | Redondo Beach    | ANA      | 1005       | B772     | All Nippon Airways departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 1/27/2012 0:23        | Redondo Beach    | ANA      | 1005       | B722     | All Nippon Airways was one of seven aircraft that departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 1/27/2012 0:29        | Redondo Beach    | СРА      | 881        | B77W     | For the reported time period Cathay Pacific Airways was one of seven aircraft that departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. Please note, Webtrak has a 21 minute delay for avaition security purposes. |

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| (24 Hours)            |                  |          |            | Туре     |  |
| 1/27/2012 0:32        | Hawthorne        |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 1/27/2012 0:35        | Manhattan Beach  |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 1/27/2012 0:35        | Redondo Beach    |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 1/27/2012 0:39        | Redondo Beach    |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |

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|-------------------------------------|------------------|----------|------------|------------------|---|
| 1/27/2012 0:40                      | Redondo Beach    | СРА      | 881        | B77W             | Cathay Pacific Airways departed to the east due to winds 070 degrees at 9 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety.                           |
| 1/27/2012 0:40                      | Redondo Beach    | DAL      | 2354       | B763             | Delta Airlines was one of seven aircraft that departed to the east due to winds 070 degrees<br>at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to<br>depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn<br>back to the west and may fly near your residence. Airports do not have jurisdiction over<br>aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over<br>aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on<br>safety. |
| 1/27/2012 0:42                      | Redondo Beach    | DAL      | 2354       | B763             | Delta Airlines departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 1/27/2012 0:43                      | Torrance         |          |            |                  | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                        |

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| (24 Hours)            |                  |          |            | Туре     |  |
| 1/27/2012 0:45        | Redondo Beach    | KAL      | 12         | B77W     | Korean Airlines departed to the east due to winds 070 degrees at 9 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |
| 1/27/2012 0:47        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due to winds 070 degrees at 9 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety.  |
| 1/27/2012 0:47        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                 |
| 1/27/2012 0:49        | Redondo Beach    | AAR      | 203        | B772     | Asiana Airlines departed to the east due to winds 070 degrees at 9 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |

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| (24 Hours)            |                  |          |            | Туре     |  |
| 1/27/2012 0:50        | Hermosa Beach    |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                       |
| 1/27/2012 0:53        | Redondo Beach    |          |            |          | For the reported time period there were 7 easterly departures from various airlines due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 1/27/2012 0:58        | Hermosa Beach    | AAR      | 203        | B772     | Asiana Airways was one of seven aircraft that departed to the east due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                  |
| 1/27/2012 1:15        | Redondo Beach    |          |            |          | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                       |

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|-------------------------------------|------------------|----------|------------|------------------|---|
| 1/27/2012 12:53                     | Redondo Beach    |          |            |                  | For the reported time period there were 7 easterly departures due to winds 070 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 2/12/2012 0:00                      | Inglewood        | DAL      | 637        | A332             | Delta Airlines departed to the east due to winds 070 degrees at 4 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 2/27/2012 0:20                      | Hawthorne        | DAL      | 637        | A322             | Delta Airlines departed to the east due to winds 100 degrees at 7 knots. Federal Aviation Administration (FAA) Air Traffic Controller's directed the aircraft to turn before the 110 freeway. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 3/26/2012 6:01                      | Redondo Beach    | NCA      | 101        | B744             | Nippon Cargo Airways departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |

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| (24 Hours)            |                  |          |            | Туре     |   |
| 3/26/2012 6:02        | Redondo Beach    | NCA      | 101        | B744     | Nippon Cargo Airways departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 5/23/2012 23:33       | Lawndale         | UAL      | 839        | B744     | United Airlines flight 839 departed to the east due to winds 130 degrees at 7 knots, gusting15. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. Certain atmoshperic conditions, such as fog, will amplify aircraft noise. |
| 5/24/2012 0:47        | Hawthorne        | AAR      | 203        | B772     | Asiana Airlines departed to the east due to winds 130 degrees at 7 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. Certain atmoshperic conditions, such as fog, will amplify aircraft noise.                       |
| 5/24/2012 0:48        | Lawndale         | AAR      | 203        | B772     | Asiana Airlines departed to the east due to winds 130 degrees at 7 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. Certain<br>atmoshperic conditions, such as fog, will amplify aircraft noise.     |

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|-------------------------------------|------------------|----------|------------|------------------|--|
| 5/24/2012 0:48                      | Redondo Beach    | AAR      | 203        | B772             | Asiana Airlines departed to the east due to winds 140 degrees at 8 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |
| 5/25/2012 1:04                      | Redondo Beach    | DAL      | 635        | A332             | Delta Airlines departed to the east due to winds 130 degrees at 6 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                 |
| 5/25/2012 1:04                      | Redondo Beach    | DAL      | 635        | A332             | Delta Airlines departed to the east due to winds 130 degrees at 6 knots. Whenever easterl tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                  |
| 5/25/2012 1:45                      | Hawthorne        | CAL      | 7          | B744             | China Airlines departed to the east due to winds 118 degrees at 8 knots. Whenever easter tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                   |

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| (24 Hours)            |                  |          |            | Туре     |   |
| 5/25/2012 1:45        | Redondo Beach    | CAL      | 7          | B744     | China Airlines departed to the east due to winds 118 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                |
| 5/25/2012 1:47        | Redondo Beach    | CAL      | 7          | B744     | China Airlines departed to the east due to winds 118 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                |
| 5/25/2012 1:47        | Redondo Beach    | CAL      | 7          | B744     | China Airlines departed to the east due to winds 118 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                |
| 5/25/2012 1:51        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due to winds 110 degrees at 9 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |

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|-------------------------------------|------------------|----------|------------|------------------|--|
| 5/25/2012 1:51                      | Redondo Beach    | QFA      | 108        | B744             | Qantas Airways departed to the east due to winds 110 degrees at 9 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety.                      |
| 5/25/2012 2:00                      | Gardena          | CCA      | 984        | B77W             | China Southern Airlines departed to the east due to winds 130 degrees at 7 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety.             |
| 5/25/2012 2:00                      | Gardena          |          |            |                  | Qantas Airways, China Airlines, and Delta Airlines departed to the east due to winds 110 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 5/25/2012 2:12                      | Torrance         | CCA      | 984        | B77W             | China Southern Airlines departed to the east due to winds 130 degrees at 7 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety.             |

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| (24 Hours)            |                  |          |            | Туре     |  |
| 5/25/2012 2:14        | Redondo Beach    | CCA      | 984        | B77W     | China Southern Airlines departed to the east due to winds 130 degrees at 7 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 5/25/2012 2:14        | Redondo Beach    | CCA      | 984        | B77W     | China Southern Airlines departed to the east due to winds 130 degrees at 7 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. There is no policy that prohibits easterly departures.<br>Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration<br>(FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation<br>activity with a major emphasis on safety.                       |
| 5/25/2012 2:30        | Redondo Beach    |          |            |          | There were a series of 4 easterly depatures from LAX at the reported time period due to winds 110 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 5/25/2012 3:23        | Manhattan Beach  | CKS      | 368        | B747     | Kalitta Air departed to the east due to winds 100 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. The airport was conducting easterly operations between 2:30 am to 6:10 am due to easterly sustained winds. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |

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| (24 Hours)            |                  |          |            | Туре     |   |
| 5/25/2012 3:24        | Manhattan Beach  | CKS      | 368        | B747     | Kalitta Air departed to the east due to winds 100 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 5/25/2012 12:30       | Redondo Beach    |          |            |          | There were a series of 4 easterly depatures from LAX at the reported time period due to winds 110 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 5/26/2012 1:24        | Hawthorne        | ANA      | 1005       | B774     | All Nippion Airways departed to the east due to winds 030 degrees at 6 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 5/26/2012 1:25        | Redondo Beach    | ANA      | 1005       | B772     | All Nippion Airways departed to the east due to winds 030 degrees at 6 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |

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| (24 Hours)            |                  |          |            | Туре     |  |
| 5/26/2012 1:25        | Gardena          | ANA      | 1005       | B774     | All Nippion Airways departed to the east due to winds 030 degrees at 6 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |
| 5/26/2012 1:25        | Manhattan Beach  | ANA      | 1005       | B772     | All Nippion Airways departed to the east due to winds 030 degrees at 6 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |
| 5/26/2012 1:48        | Hawthorne        | CAL      | 7          | B744     | China Airlines departed to the east due to winds 050 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                     |
| 5/26/2012 1:49        | Redondo Beach    | CAL      | 7          | B744     | China Airlines departed to the east due to winds 050 degrees at 5 knots. Whenever easterl tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                      |

| Complaint Date & Time | Complainant City | Operator | Flight No. | Aircraft | Response  |
|-----------------------|------------------|----------|------------|----------|---|
| (24 Hours)            |                  |          |            | Туре     |   |
| 5/26/2012 1:51        | Hawthorne        | QFA      | 94         | A388     | Qantas Airways departed to the east due to winds 040 degrees at 7 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.              |
| 5/26/2012 2:26        | Redondo Beach    | DAL      | 635        | A332     | Delta Airlines departed to the east due to winds 050 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.              |
| 6/8/2012 1:33         | Redondo Beach    | ANA      | 1005       | B772     | All Nippon Airways departed to the east due to winds 120 degrees at 6 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration has ultimate authority over aircraft flight patterns and<br>regulates virtually all aviation activity with a major emphasis on safety. |
| 6/8/2012 1:48         | Redondo Beach    | DAL      | 635        | A332     | Delta Airlines departed to the east due to winds 090 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.              |

| Complaint Date & Time | Complainant City | Operator | Flight No. | Aircraft | Response  |
|-----------------------|------------------|----------|------------|----------|---|
| (24 Hours)            |                  |          |            | Туре     |   |
| 8/21/2012 1:50        | Redondo Beach    | CCA      | 984        | B77W     | Air China International departed to the east due to winds 080 degrees at 6 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety.        |
| 9/10/2012 0:00        | Gardena          | QFA      | 94         | A388     | Qantas Airways and V Australia departed to the east due to winds 100 degrees at 8 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 9/17/2012 5:07        | Manhattan Beach  | NCA      | 101        | B748     | Nippon Cargo Airlines departed to the east due to winds 060 degrees at 3 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                         |
| 9/20/2012 3:01        | Torrance         | PAL      | 103        | B744     | Philippine Airlines departed to the east due to the aircraft was too heavy to depart to the west. When aircraft depart to the east, it will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |

| Complaint Date & Time<br>(24 Hours) | Complainant City     | Operator | Flight No. | Aircraft<br>Type | Response   |
|-------------------------------------|----------------------|----------|------------|------------------|--|
| 9/20/2012 3:05                      | Torrance             | PAL      | 103        | B744             | Philippine Airlines departed to the east due to the aircraft was too heavy to depart to the west. When aircraft depart to the east, it will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.               |
| 9/20/2012 3:06                      | Redondo Beach        | PAL      | 103        | B744             | Philippine Airlines departed to the east due to the aircraft was too heavy to depart to the west. When aircraft depart to the east, it will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.               |
| 9/20/2012 3:08                      | Palos Verdes         | PAL      | 103        | B744             | Philippine Airlines departed to the east due to the aircraft was too heavy to depart to the west. When aircraft depart to the east, it will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.               |
| 10/1/2012 0:54                      | Palos Verdes Estates | QFA      | 108        | B744             | Qantas Airways departed to the east due payload limitations for a departure to the west.<br>When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may<br>fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration has ultimate authority over aircraft flight patterns and<br>regulates virtually all aviation activity with a major emphasis on safety. |
| 10/1/2012 0:54                      | Palos Verdes Estates | QFA      | 108        | B744             | Qantas Airways departed to the east due payload limitations for a departure to the west.<br>When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may<br>fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration has ultimate authority over aircraft flight patterns and<br>regulates virtually all aviation activity with a major emphasis on safety. |

| Complaint Date & Time | Complainant City | Operator | Flight No. | Aircraft | Response   |
|-----------------------|------------------|----------|------------|----------|--|
| (24 Hours)            |                  |          |            | Туре     |  |
| 10/1/2012 0:54        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due payload limitations for a departure to the west.<br>When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may<br>fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration has ultimate authority over aircraft flight patterns and<br>regulates virtually all aviation activity with a major emphasis on safety. |
| 10/6/2012 0:45        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due performance limitations for a departure to the west. When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.         |
| 10/6/2012 1:37        | Inglewood        | QFA      | 108        | B744     | Qantas Airways departed to the east due performance limitations for a departure to the west. When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.         |
| 10/6/2012 1:39        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due performance limitations for a departure to the west. When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.         |
| 10/6/2012 1:39        | Redondo Beach    | QFA      | 108        | B744     | Qantas Airways departed to the east due performance limitations for a departure to the west. When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.         |

| Complaint Date & Time<br>(24 Hours) | Complainant City     | Operator | Flight No. | Aircraft<br>Type | Response   |
|-------------------------------------|----------------------|----------|------------|------------------|--|
| 10/6/2012 1:39                      | Redondo Beach        | QFA      | 108        | B744             | Qantas Airways departed to the east due performance limitations for a departure to the west. When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 10/6/2012 4:28                      | Redondo Beach        | NCA      | 143        | B744             | Nippon Cargo Airways departed to the east due performance limitations for a departure to the west. When aircraft takeoff to the east, the aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 10/15/2012 0:15                     | Palos Verdes Estates | UAL      | 839        | B744             | United Airlines departed to the east due to winds 050 degrees at 4 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                |
| 10/15/2012 0:15                     | Hermosa Beach        | UAL      | 839        | B744             | United Airlines departed to the east due to winds 050 degrees at 4 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |

| Complaint Date & Time<br>(24 Hours) | Complainant City | Operator | Flight No. | Aircraft<br>Type | Response  |
|-------------------------------------|------------------|----------|------------|------------------|---|
| 10/15/2012 0:34                     | Hermosa Beach    | CPA      | 883        | B77W             | Cathay Pacific Airways departed to the east due to winds 060 degrees at 4 knots.<br>Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east<br>into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the<br>west and may fly near your residence. Airports do not have jurisdiction over aircraft in<br>flight. The Federal Aviation Administration has ultimate authority over aircraft flight<br>patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 10/15/2012 0:53                     | Hermosa Beach    | VAU      | 12         | B77W             | V Australia departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                     |
| 10/15/2012 0:53                     | Redondo Beach    | VAU      | 12         | B77W             | V Australia departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                     |
| 10/15/2012 1:00                     | Redondo Beach    | VAU      | 12         | B77W             | V Australia departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.                     |

| Complaint Date & Time | Complainant City | Operator | Flight No. | Aircraft | Response   |
|-----------------------|------------------|----------|------------|----------|--|
| (24 Hours)            |                  |          |            | Туре     |  |
| 10/15/2012 1:09       | Hermosa Beach    | AAR      | 203        | B772     | Asiana Airlines departed to the east due to winds 060 degrees at 5 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety.   |
| 10/15/2012 1:28       | Hermosa Beach    | EVA      | 1          | B77W     | Eva Airways departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |
| 10/15/2012 1:28       | Torrance         | EVA      | 1          | B77W     | Eva Airways departed to the east due to winds 060 degrees at 5 knots. This is not considered an early turn, but a non-conforming east departure. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 10/15/2012 1:33       | Hermosa Beach    |          |            |          | The reported aircraft departed to the east due to winds 060 degrees at 5 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.  |

| Complaint Date & Time<br>(24 Hours) | Complainant City | Operator | Flight No. | Aircraft<br>Type | Response   |
|-------------------------------------|------------------|----------|------------|------------------|--|
| 10/15/2012 1:40                     | Torrance         | EVA      | 15         | B77W             | Eva Airways departed to the east due to winds 060 degrees at 5 knots. This is not considered an early turn, but a non-conforming east departure. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. |
| 10/21/2012 2:06                     | Redondo Beach    | CAL      | 7          | B744             | China Airlines departed to the east due to winds 110 degrees at 4 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.   |
| 11/12/2012 0:00                     | Torrance         |          |            |                  | The reported increase in noise may be due to east departures between midnight and 6:30.<br>The airport is currently conducting a noise study to prohibit these types of departures when<br>the airport is conducting Over-Ocean Operations or when it remains in Westerly Operations.<br>Please visit the LAX Part 161 Noise study website for more information located here:<br>http://www.laxpart161.com/en/index.cfm.   |
| 12/12/2012 5:49                     | Torrance         | PAC      | 213        | B744             | Polar Air Cargo departed to the east due to winds 090 degrees at 8 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety.   |

| Complaint Date & Time | Complainant City | Operator | Flight No. | Aircraft | Response   |
|-----------------------|------------------|----------|------------|----------|--|
| (24 Hours)            |                  |          |            | Туре     |  |
| 12/12/2012 5:50       | Redondo Beach    | PAC      | 213        | B744     | Polar Air Cargo departed to the east due to winds 090 degrees at 8 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |
| 12/12/2012 5:51       | Torrance         | PAC      | 213        | B744     | Polar Air Cargo departed to the east due to winds 090 degrees at 8 knots. Whenever<br>easterly tail winds are prevalent, heavy aircraft usually request to depart east into the<br>wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and<br>may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The<br>Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns<br>and regulates virtually all aviation activity with a major emphasis on safety. |
| 12/15/2012 0:40       | Torrance         | ANA      | 1005       | B772     | All Nippon Airways departed to the east due to winds 040 degrees at 7 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.             |
| 12/17/2012 1:08       | Redondo Beach    | ANA      | 1005       | B772     | All Nippon Airways departed to the east due to winds 030 degrees at 4 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.             |