



Meeting Title: Guest Experience Partners Council

Date/Time: July 19, 2018 – 1:00 p.m.

Location: LA Next Conference Room

Name	Organization/Division	Email
Arroyo, Kendra	HMS Host	kendra.arroyo@hmshost.com
Augustine, Lori	United	lori.augustine@united.com
Bean, Danielle	TSA	danielle.bean@tsa.dhs.gov
Bennett, Rich	HMS Host	rich.bennett@hmshost.com
Brown, Eric	Airport Police	ebrown@lawa.org
Buford, Nick	Crews of California	nbuford@crewsofca.com
Cathcart, Patrick	Areas	patrick.cathcart@areas.com
Centeno, Rachel	Duty Free Shops	Rachel.Centeno@dfs.com
Chaney, Shannon	CBP	Shannon.D.Chaney@cbp.dhs.gov
Christensen, Mike	LAWA FMUG	mchristensen@lawa.org
Clark, David	HMS HOST	davidclark@hmshost.com
Clay, Steve	ABM	Steve.clay@abm.com
Clausen, Kurt	Crews	kclausen@crews1972.com
Connolly, Catherine	American Airlines	Catherine.connolly@aa.com
Curry, Rose	Delaware North	rcurry2@delawarenorth.com
Cushman, Jeff	ABM	jeff.cushman@abm.com
Daniels, Anwar	CMS Hospitality	anwar.daniels@cmsairports.com
Dearaujo, C.	Crews of California	cdearaujo@crews1972.com
Dunne, Amy	HMS Host	amy.dunne@hmshost.com
Elsberg, Daryl	Delta	daryl.elsberg@delta.com
Erbacci, Justin	LAWA CITO	jerbacci@lawa.org

Esparza, Blayke	Westfield	besparza@westfield.com
Fechushak, John	Delta	John.Fechushak@delta.com
Flint, Deborah	LAWA CEO	dflint@lawa.org
Friedman, Jeffrey	Delaware North	jfriedma@delawarenorth.com
Gannon, Patrick	Airport Police	pgannon@lawa.org
Ghoreichi, Atousa	HMS Host	atousa.ghoreichi@hmshost.com
Green, Adam	AvAirPros	a.green@avairpros.com
Guidry, Cynthia	LAWA PDG	cguidry@lawa.org
Henry, Paula	Pacific Coast	paula.henry@coachusa.com
Hicks, William	CBP	william.hicks@cbp.dhs.gov
Hines, Rick	Alaska Airlines	rick.hines@alaskaair.com
Holt, Steven	AAAC	steven.holt@aa.com
Hough, Dan	Westfield	dthough@westfield.com
Hsieh, Albert	Westfield	ahsieh@westfield.com
Hutchison, Scott	ABM	scott.hutchison@abm.com
Janneh, Mustapha	LAWA PDG	mjanneh@lawa.org
Jarvis, Tonya	LAWA PDG	tjarvis@lawa.org
Jeffery, Ricky	Alaska Airlines	ricky.jeffery@alaskaair.com
Jeffries, Keith	TSA	boydjeffries@tsa.dhs.gov
Kelley, Diana	Delta	Diana.kelley@delta.com
Landinez, Nicolas	Duty Free Shops	nicolas.landinez@dfs.com
Larson, Kelley	TBITEC	klarson@tbiteclax.com
Lewis, Russ	LAWA FMUG	rlewis@lawa.org

Name	Organization/Division	Email
Maddox, Kerman	Delaware North	kerman@dakcomm.com
Maggard, David	Airport Police	dmaggard@lawa.org
Majbour, Ali	HMS Host	Ali.Majbour@hmshost.com
Maliwat, Lisette	HMS Host	lisette.maliwat@hmshost.com
Martinez, Kristin	Pacific Coast	kristin.martinez@coachusa.com
Matthews, Bill	Crews of California	bmatthews@crews1972.com
McGlynn, Joe	TBITEC	jmcglynn@tbiteclax.com
McQueen, Mark	United	mark.mcqueen@united.com
Melara, Ed	LAWA MSD	emelara@lawa.org
Mengistu, Samson	LAWA COO	smengistu@lawa.org
Miller, Jeff	ABM	jpmiller@abm.com
Miller, Kelvin	Hudson	kmiller@hudsongroup.com
Moore, Aura	LAWA CIO	amoore@lawa.org
Moses, Jim	American Airlines	jim.moses@aa.com
Navarrete, Georginnah	LAWA CDG	gnavarrete@lawa.org
Peters, Lori	AvAirPros	l.peters@avairpros.com
Richardson, Sarah	Hawaiian Air	sarah.richardson@hawaiianair.com
Robertson, Alicia	LAWA PDG	arobertson@lawa.org
Santos, Regiane	Southwest	regiane.santos@wnco.com
Scott, Desiree	Areas	desiree.scott@areas.com
Shaw, Joyce	Southwest	joyce.shaw@wnco.com
Shea, Anne	LAWA Guest Experience	ashea@lawa.org
Smothermon, Glen	Alaska Airlines	glen.smothermon@alaskaair.com

Name	Organization/Division	Email
Solorzano, Allan	TIBITEC	asolorzano@tbiteclax.com
Stanley, Mike	Alaska Airlines	mike.stanley@alaskaair.com
Sullivan, Carrie	TBITEC	carrie_sullivan@cathaypacific.com
Tanagawa, Daigo	Delta	daigo.tanagawa@delta.com
Tennelle, Regina	Office of LAWA CEO	rtennelle@lawa.org
Trabucco, Jim	United	jim.trabucco@united.com
Valenzuela, Monet	Duty Free Shops	monet.valenzuela@dfs.com
Venturo, Perry	Delta	perry.venturo@delta.com
Willard, Amy	LAWA Guest Experience	awillard@lawa.org
Wilschetz, Keith	LAWA Ops/EMD	kwilschetz@lawa.org
Yamamoto, Barbara	LAWA CXO	byamamoto@lawa.org
Young, Li-Chun	Duty Free Shops	lichun.young@dfs.com