A MESSAGE FROM THE LAWA CONCESSIONS TEAM

Hi! We, the LAWA Concessions Team, hope you and your families are staying safe, healthy and hopeful. We understand that this unexpected experience presents new challenges we’ve never had to face resulting in innovative solutions towards a new norm. Together, we hope to ensure the safety and wellbeing of the LAX concession family, including staff and partners. We anticipate the day we can all meet again and think back to this time as a crisis we endured and conquered together.

Sincerely,
Georginnah, Benet, Melanie, Titus, Charmaine and Isela

UPDATES

COVID-19 Related

All persons within LAX terminals are required to wear face coverings.

Rent Relief:
Due to the impacts of COVID-19, LAWA has sent out letters to corporate managers in regards to MAG relief for applicable agreements. If you operate under Unibail-Rodamco-Westfield (URW) please contact URW for more details. If you are a LAWA direct concessionaire please contact your Business Relationship Manager (BRM) for more information. Responses are due May 31, 2020.

Concession Closures:
Please continue to notify Titus DeCoursey in regards to concession closures.

Daily Sales Report:
Please continue to send Isela Toledo daily sales data every Monday by 9:00am.

Hours of Operation:
Please continue to notify URW and Isela Toledo of any changes to concession operating hours by 2:00pm daily.

IN HONOR AND MEMORY OF JUAN BARAJAS

On May 9, 2020 LAWA lost a member of the LAX Integrated Express Solutions (LINXS) team, the developer of the Automated People Mover (APM). In honor of Juan, LAX pylons glowed white during the weekend.

Please keep Juan Barajas’ family in your thoughts and prayers during this difficult time.
UPDATES CONT.

Airport Police Division

LAXPD-VAAU worked in coordination with all concessionaires and lounges in the Sterile Areas to remove all authorizer “prohibited items”.

As you begin to resume operations please reach out to your BRM so APD can assist you with escorting essential items back to your establishment.

NOTE: Access was changed in order to prevent unauthorized entry and limit personnel who are authorized to use ACAMS. Please report to your authorized signer any changes in your access that may affect you as you continue to operate or resume operations.

Security Badge Office

LAWA Security Badge Office is currently not offering annual Refresher Training. New Authorized Signer training has been reduced from 30 participants to 10 and is only available if the company has no other signers. To extend Authorized Signer authority for 90 days after expiration, please fill out the request form here and forward to sboenrollments@lawa.org .

LAWA Badge Office must rebadge the Concession ID cards due to the high unaccountable ratio. Staff is meeting weekly via WebEx to determine the timeline, color, communication, etc.

Please review the latest Security Badge Office Bulletin here for additional information.

Business, Jobs, and Social Responsibility (BJSR)

On Thursday, May 21, 2020 at 10:00am BJSR will be hosting a LAWA Employer Webinar— Resilience Through Crisis. To RSVP please click here. For any questions, please email BusinessAndJobs@lawa.org.

Construction

Please see the below links for the latest construction updates.


https://www.lawa.org/en/connectingLAX/web-cameras

Employee Parking

Remote employee lots (East, West & South Lots) are closed. Employees may continue to park in Central Terminal Area (CTA) until further notice.

WHAT MAKES CONCESSIONS GREAT? YOU!

Special thank you to DFS for initiating “Operation Chocolate”. Together with LAWA’s Community Relations Group, DFS donated three pallets of chocolate. These goods went to active military and local communities.

Thank you, DFS!
A HUGE thank you to each and every one of you for your hard work, dedication and bravery.

- LAWAN Concessions Team

Would you like to acknowledge a team member and have them featured in the next issue of LAWA’s Concession Newsletter? Please submit a photo of your team member and a brief description of what makes them great to Isela Toledo of the LAWA Concessions Team.