TERMINAL 6 RENOVATION

■ PROJECT DESCRIPTION
Two projects totaling $318.5 million helped modernize Terminal 6 by renovating the lobby space and other facilities, and creating a more-inviting concessions program, more than doubling the number of choices for airport guests.

A $238 million renovation/modernization completed in 2012 increased lobby space, replacing traditional ticketing counters with customer-friendly islands of check-in kiosks, bag-check stations, and a behind-the-scenes, in-line baggage handling system. Additional security screening checkpoints were also added to facilitate quicker screening. Other elements included aircraft maintenance facilities and offices, and renovations of the Alaska Board Room lounge.

In addition, a $70.5 million project resulted in the renovation and expansion of concession space as Los Angeles World Airports (LAWA) worked with Westfield to bring 21 new dining and retail establishments to Terminal 6 in 2015-16.

■ TRAVELER BENEFITS
The travel experience has been greatly improved as arriving international passengers are no longer bused to a different terminal for customs and immigration processing. Self-service check-in kiosks, additional security screening checkpoints, and the new baggage system speed travelers to their boarding gates. More lobby space has improved passenger flow and comfort.

The new concession design from Westfield, called “The Boulevard,” reflects the experience of traveling down Sunset Boulevard from downtown Los Angeles to the Pacific coast, and brings a greater variety of eating and shopping options to airport guests, including 14 Los Angeles area concepts and 16 that are new to LAX.

■ TRAVELER IMPACTS
Terminal 6 remained open for normal operations during the renovation. Construction occurred
FACTS ABOUT MODERNIZING LAX

AS A COVERED ENTITY UNDER TITLE II OF THE AMERICANS WITH DISABILITIES ACT, THE CITY OF LOS ANGELES DOES NOT DISCRIMINATE ON THE BASIS OF DISABILITY AND, UPON REQUEST, WILL PROVIDE REASONABLE ACCOMMODATION TO ENSURE EQUAL ACCESS TO ITS PROGRAMS, SERVICES, AND ACTIVITIES. ALTERNATIVE FORMATS IN LARGE PRINT, BRAILLE, AUDIO, AND OTHER FORMS (IF POSSIBLE) WILL BE PROVIDED UPON REQUEST.

in phases with temporary closure of parts of the terminal as they underwent remodeling.

■ COST AND FUNDING

The $238 million cost of the 2011-12 terminal renovations was funded using $16 million in Alaska Airlines invested capital for proprietary improvements (Board Room lounge, specialty lighting, finishes or other architectural elements, etc.); approximately $20 million in TSA reimbursements for security screening measures; and the remainder in LAWA commercial paper/long-term debt, LAWA cash, and Passenger Facility Charges. No funds from Los Angeles City’s general fund were used.

Of the $70.5 million in the concessions improvement project, LAWA will reimburse Westfield $33.5 million for improvements to infrastructure, including bathrooms, lighting, terrazzo flooring and flight information display systems. Westfield invested $13 million in redevelopment as the Terminal Commercial Manager, with the concessionaires responsible for the remaining $24 million.

■ CONSTRUCTION DATES

February 2011 – March 2012 (ticketing lobby)
October 2014 – October 2016 (concessions program)

■ ENVIRONMENTAL ELEMENTS

The overall renovation integrated sustainable construction practices while the Alaska Board Room lounge was designed to meet requirements for Leadership in Energy and Environmental Design (LEED) certification by the U.S. Green Building Council.

■ CONTRACTORS

Design and Construction for Alaska Airlines: Hensel Phelps

Blu2O, a bar located in the center of the Terminal 6 satellite area, is among more than a dozen new concepts Westfield added in 2016.

Southern California clothing retailer M. Fredric is among the additions Westfield made to Terminal 6 in 2016.