FACTS ABOUT MODERNIZING LAX

LAX AIRPORT RESPONSE COORDINATION CENTER (ARCC)

PROJECT DESCRIPTION
The Airport Response Coordination Center (ARCC) greatly increases and streamlines LAX’s operational efficiency and crisis management capabilities. The ARCC provides day-to-day, round-the-clock coordination support to manage all of the airport’s many operations, as well as to seamlessly integrate tenant and governmental agency activities. The ARCC is staffed with personnel from LAX’s Airside (airfield) and Landside (terminal) operations, Airport Police, Maintenance Services, and governmental agencies including the federal Transportation Security Administration. During a major incident or airport emergency, the Departmental Operations Center (DOC) is activated, calling in additional personnel to specifically respond to the critical event, from initial onset, to securing the incident, and through recovery of impacted operations until the airport fully resumes normal operations. During a critical incident, the ARCC continues to manage other airport activities that are slightly or not at all impacted by the incident. The DOC functions as the nerve center for dealing with a critical incident, receiving information from the on the scene Incident Command Post and other parts of the field, and allocating critical resources in a timely and efficient manner.

TRAVELER BENEFITS
The Airport Response Coordination Center’s activities provide tremendous, behind-the-scene benefits to travelers, tenants and airlines through centralized communications and operations. Efficient coordination among all airport divisions and governmental agencies reduces response time and quickens recovery of operations from unscheduled minor and major disruptions that might impact passengers.

TRAVELER IMPACTS
There were no impacts to travelers or airline operations during construction of the ARCC.

CONSTRUCTION DATES
September 2009 to December 2010

The Airport Response Coordination Center (left) manages daily operations while the Incident Management Center (right) is activated during critical incidents and airport emergencies. The IMC acts as a command center that integrates resources from all divisions and governmental agencies to respond specifically to the incident from onset to full return to normal airport operations.
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**FACTS ABOUT MODERNIZING LAX**

AS A COVERED ENTITY UNDER TITLE II OF THE AMERICANS WITH DISABILITIES ACT, THE CITY OF LOS ANGELES DOES NOT DISCRIMINATE ON THE BASIS OF DISABILITY AND, UPON REQUEST, WILL PROVIDE REASONABLE ACCOMMODATION TO ENSURE EQUAL ACCESS TO ITS PROGRAMS, SERVICES, AND ACTIVITIES. ALTERNATIVE FORMATS IN LARGE PRINT, BRAILLE, AUDIO, AND OTHER FORMS (IF POSSIBLE) WILL BE PROVIDED UPON REQUEST.

**COST**

Approximately $13.9 million, of which $8.4 million (65 percent) was allocated for state-of-the-art technology, equipment and software.

**FUNDING**

LAX general operating revenues and $970,000 from a California Emergency Management Agency Urban Area Security Initiative grant. No monies were allocated from the City’s general fund.

**CONTRACTORS**

Architect: Gensler

General contractor: Technion Contractors, Inc.

Technology, equipment and systems integration:

- Systems Development Integration, LLC;
- General Dynamics Information Technology, Inc.;
- Motorola Solutions, Inc.