



LAX AIRPORT RESPONSE COORDINATION CENTER (ARCC)

PROJECT DESCRIPTION

The Airport Response Coordination Center (ARCC) greatly increases and streamlines LAX's operational efficiency and crisis management capabilities. The ARCC provides day-to-day, round-the-clock coordination support to manage all of the airport's many operations, as well as to seamlessly integrate tenant and governmental agency activities. The ARCC is staffed with personnel from LAX's Airside (airfield) and Landside (terminal) operations, Airport Police, Maintenance Services, and governmental agencies including the federal Transportation Security Administration. During a major incident or airport emergency, the Departmental Operations Center (DOC) is activated, calling in additional personnel to specifically respond to the critical event, from initial onset, to securing the incident, and through recovery of impacted operations until the airport fully resumes normal operations. During a critical incident, the ARCC continues to manage other airport activities that are slightly or not at all impacted by the incident. The DOC functions as the nerve center for dealing with a critical incident, receiving information from the on

the scene Incident Command Post and other parts of the field, and allocating critical resources in a timely and efficient manner.

TRAVELER BENEFITS

The Airport Response Coordination Center's activities provide tremendous, behind-the-scene benefits to travelers, tenants and airlines through centralized communications and operations. Efficient coordination among all airport divisions and governmental agencies reduces response time and quickens recovery of operations from unscheduled minor and major disruptions that might impact passengers.

TRAVELER IMPACTS

There were no impacts to travelers or airline operations during construction of the ARCC.

CONSTRUCTION DATES

September 2009 to December 2010



The Airport Response Coordination Center (left) manages daily operations while the Incident Management Center (right) is activated during critical incidents and airport emergencies. The IMC acts as a command center that integrates resources from all divisions and governmental agencies to respond specifically to the incident from onset to full return to normal airport operations.

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COST

Approximately \$13.9 million, of which \$8.4 million (65 percent) was allocated for state-of-the-art technology, equipment and software.

FUNDING

LAX general operating revenues and \$970,000 from a California Emergency Management Agency Urban Area Security Initiative grant. No monies were allocated from the City's general fund.

CONTRACTORS

Architect: Gensler

General contractor: Technion Contractors, Inc.

Technology, equipment and systems integration:

Systems Development Integration, LLC;

General Dynamics Information Technology, Inc.;

Motorola Solutions, Inc.