BACKGROUND

Los Angeles World Airports (LAWA) is the City of Los Angeles department that owns and operates the Los Angeles International Airport (LAX) and Van Nuys Airport (VNY). Located in the heart of the San Fernando Valley, VNY is one of the nation’s leading general aviation airports. The Southern California airspace, including VNY, is among the most complicated and busiest in the nation, serving thousands of local, national and international travelers on a daily basis. LAWA works diligently to balance the requirements established by the Federal Aviation Administration (FAA) for a safe and efficient air transport system with the needs of local neighborhoods. Over the past four decades, LAWA has adopted ordinances, policies, and developed voluntary programs, while also working with the FAA to implement these programs where necessary to reduce aircraft noise for area residents, and to provide meaningful response to community concerns. Please visit the VNY Noise Management webpage to view the Noise Abatement and Curfew Regulation and Noisier Aircraft Phase-out ordinance, and to learn more about other on-going noise abatement programs such as the VNY Fly Friendly Program, No Early Turn Program, and Helicopter Route and Altitude Deviation Program.

The purpose of this report is to provide information on noise comments received from individuals and communities.
INDIVIDUALS VS NOISE COMMENTS

Individuals are community members that have submitted at least one noise comment to LAWA. One individual may submit multiple noise comments.

Noise comments are submitted by individuals expressing their concerns or seeking information on noise related events associated with VNY aircraft operations.

NOISE COMMENT SUBMISSIONS

The graph above shows individuals and total comments submitted this month and over the previous 12 months.

311 Individuals Submitted Comments
-17% Change in Individuals from Previous Month

20,155 Comments Received
4% Change in Comments from Previous Month

6,000 (30%) Comments Received from 10 Most Active Individuals
INDIVIDUALS SUBMITTING COMMENTS BY CITY

Cities with One (1) Individual*

- Beverly Hills: 6
- Burbank: 2
- Encino: 40
- Granada Hills: 9
- Lake Balboa: 2
- Los Angeles: 21
- Newhall: 2
- North Hills: 3
- North Hollywood: 3
- Santa Clarita: 2
- Sherman Oaks: 138
- Studio City: 65
- Toluca Lake: 4
- Van Nuys: 11

*Cities where only one (1) individual submitted a noise comment are combined in this grouping.
The map above shows the monthly individual locations. Some locations are outside of the map boundary.
**WHAT WAS THE NOISE COMMENT CONCERN?**

Individuals may select one (1) noise concern from a list of multiple aircraft noise concerns when submitting noise comments. Out of 311 individuals who submitted noise comments, 295 reported *aircraft flying over home* as the main concern.

Additional noise concerns were *frequency of flight* (19); *unusually loud aircraft* (17); and *late night or early morning* (14).

**COMMUNITY NOISE CONCERNS**

<table>
<thead>
<tr>
<th>Noise Concern</th>
<th>Individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flying Over Home</td>
<td>295</td>
</tr>
<tr>
<td>Frequency of Flights</td>
<td>19</td>
</tr>
<tr>
<td>Unusually Loud</td>
<td>17</td>
</tr>
<tr>
<td>Late Night or Early Morning</td>
<td>14</td>
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<tr>
<td>Low Flying</td>
<td>13</td>
</tr>
<tr>
<td>Vibrations or Rumbling</td>
<td>6</td>
</tr>
<tr>
<td>Sustained Noise (&gt;5 minutes)</td>
<td>4</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
</tr>
<tr>
<td>Hovering</td>
<td>2</td>
</tr>
<tr>
<td>Inquiries Only</td>
<td>1</td>
</tr>
</tbody>
</table>

Individuals who submit more than one (1) comment during the month may be counted in more than one category.
## What is Causing the Change in Noise Comments?

A primary reason for the sharp increase in VNY noise comments since July 2018 is the FAA’s implementation of revised area navigation (RNAV) procedures at VNY as part of its Southern California Metroplex project. While intended to increase airspace safety and efficiency, a number of residents in communities under these more concentrated and/or new flight paths have reported being affected by these changes, thereby resulting in an increase in noise comments.

### NOTE: Effective April 1, 2019, LAWA implemented a new aircraft noise comment system called Viewpoint, which is fully integrated with the VNY noise and operations monitoring system and will work in tandem with the existing WebTrak tool. For more information please visit www.lawa.org/vnyanc.

## Noise Comments can be Submitted to VNY Noise Management Program Office by the Following:

**Noise Comment Form**
Filling out the VNY Noise Comment Form

[https://viewpoint.emsbk.com/vny1](https://viewpoint.emsbk.com/vny1)

**Mobile App**
Filling out the VNY Noise Comment Form using the Viewpoint mobile app available for iPhone and Android devices, available at

[https://viewpoint-app.emsbk.com/vny1](https://viewpoint-app.emsbk.com/vny1)

**WebTrak**
Accessing the VNY WebTrak, a live flight tracking website, that allows users to view and identify aircraft operations and perform self-investigation. The online comment form can be accessed by clicking on the “Comments” tab located on the top left hand corner, then the “Comment Form” button.

[http://webtrak.emsbk.com/vny4](http://webtrak.emsbk.com/vny4)

**Telephone**
Call our dedicated 24-hour VNY Aircraft Noise Comment Line at (800) 560-0010. Please follow the instructions to leave a detailed message.