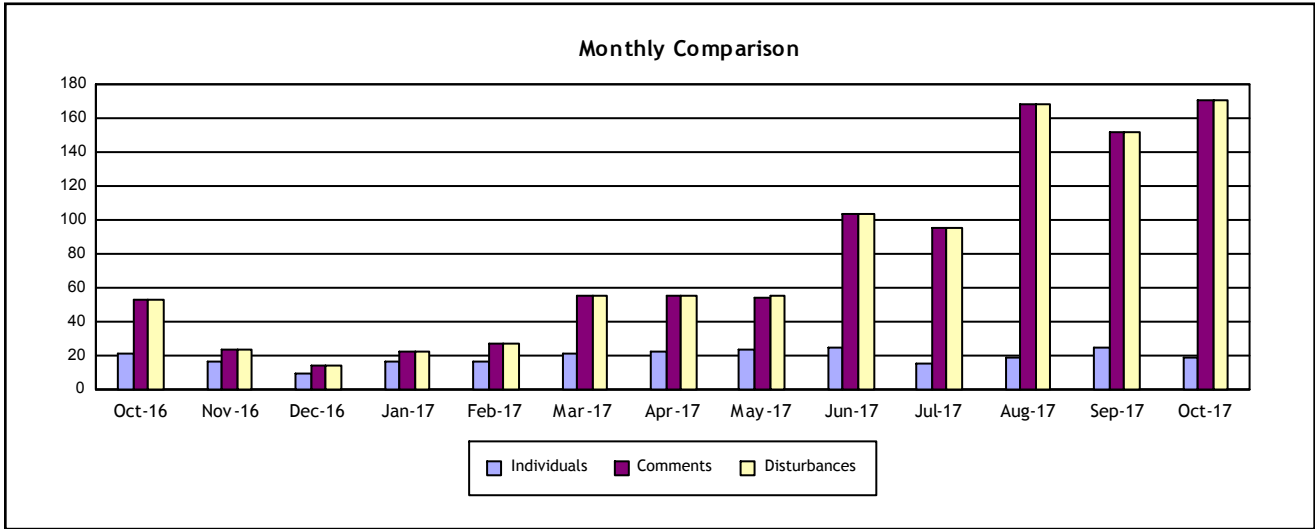


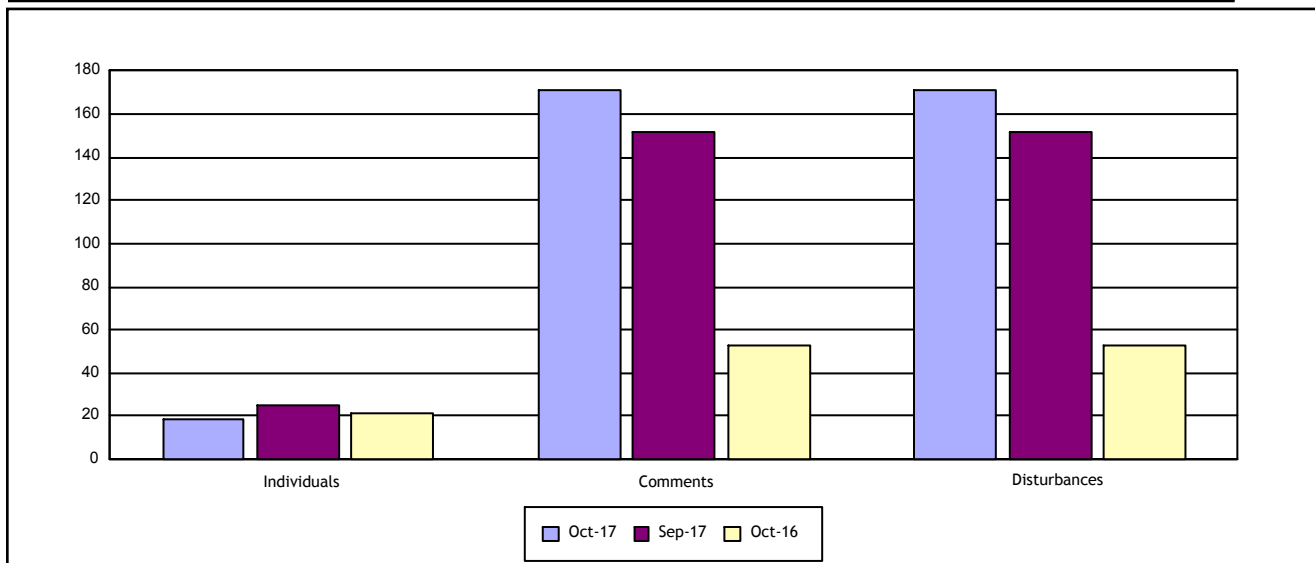
Individuals Submitting Noise Comments 19

Noise Comments Received 171

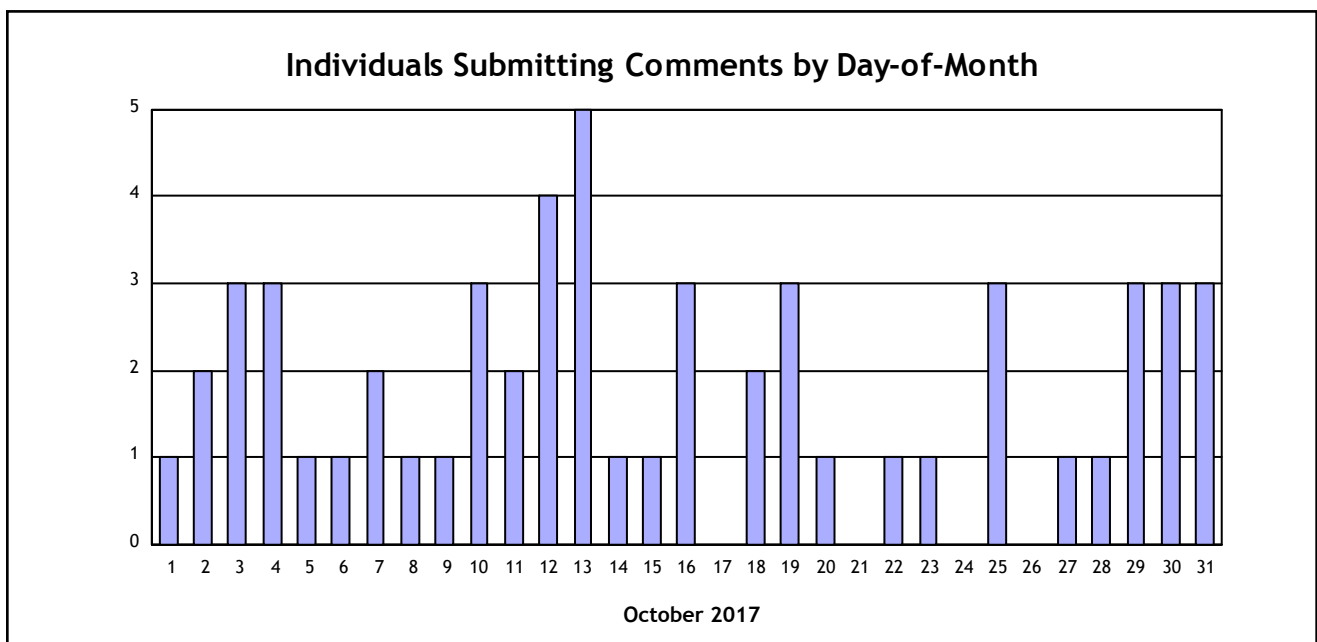
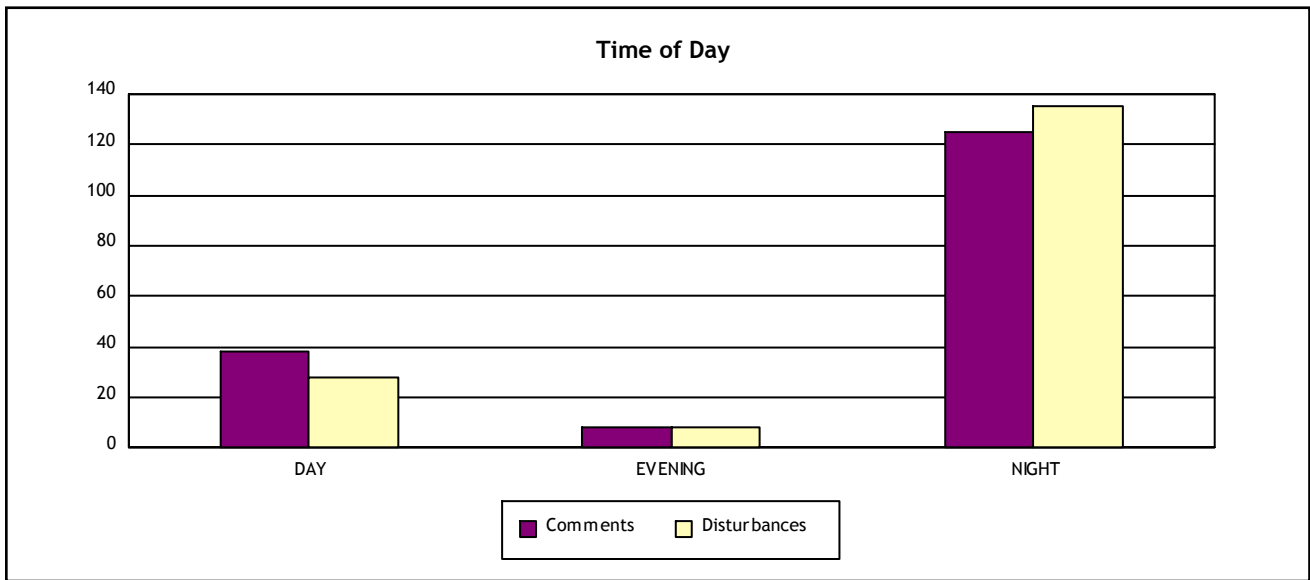
Noise Disturbances Reported 171

















	October 2017	September 2017	% Change	October 2016	% Change
Individuals	19	25	-24%	21	-10%
Comments	171	152	13%	53	223%
Disturbances	171	152	13%	53	223%



	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Comments	38	8	125
Disturbances	28	8	135

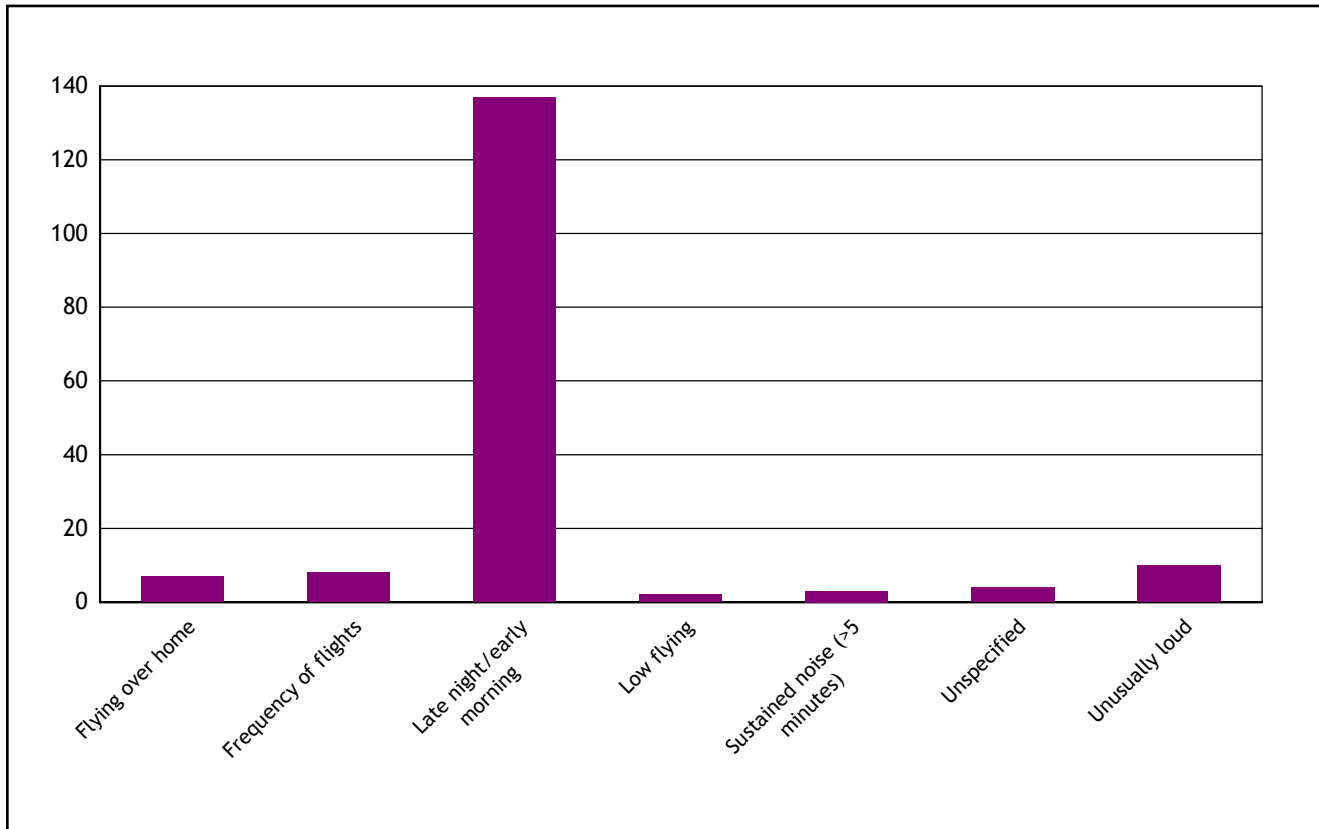


City	Individuals	Comments	Percentage of Comments**
Arleta	2	2	1% 
Lake Balboa	1	1	< 1% 
Los Angeles	1	1	< 1% 
North Hills	1	11	6% 
Pacoima	1	2	1% 
Santa Paula	1	1	< 1% 
Sherman Oaks	3	6	4% 
Thousand Oaks	1	2	1% 
Valley Village	1	2	1% 
Van Nuys	7	143	84% 
TOTAL	19	171	0 10 20 30 40 50 60 70 80 90 100

Individuals	Comments	Percentage of Comments**
*One Individual (Van Nuys)	133	78% 
*One Individual (North Hills)	11	6% 
Individuals Reporting 2 To 5 Comments	15	9% 
Individuals Reporting One Comment	12	7% 
TOTAL	Individuals : 19	171
		0 10 20 30 40 50 60 70 80 90 100

* One individual reporting 6 or more comments shown by city.
 ** All percentages are rounded to the nearest whole number.

<i>Type of Disturbance*</i>	<i>Number of Comments</i>
Flying over home	7
Frequency of flights	8
Late night/early morning	137
Low flying	2
Sustained noise (>5 minutes)	3
Unspecified	4
Unusually loud	10
TOTAL	171



Note: * As reported by individuals.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
10/01/2017	12:55 am	10/01/2017	12:54 am	Van Nuys	Late night/early morning	<p>The aircraft you reported on Sunday, October 1, 2017 at 00:54 was an overflight not associated with VNY operations. The aircraft in question, a Gulfstream G200 arrived to Hollywood-Burbank Airport (BUR) at approximately 00:57. Please contact the BUR Hotline at (800) 441-0409 for further information regarding this flight. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the FAA ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.</p>
10/03/2017	4:47 am	10/03/2017	4:46 am	Van Nuys	Late night/early morning	<p>The aircraft noise you reported on Tuesday, October 3, 2017 at 04:56 was associated with a Global 5000 departure from VNY. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and in compliance with all City of Los Angeles and Federal regulations/laws. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded. Please see page 8 of the VNY Noise Program brochure for more information on the program at www.lawa.org/uploadedFiles/VNY/pdf/Noise_Programs.pdf</p> <p>Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
10/04/2017	5:12 pm	10/04/2017	4:10 pm	Santa Paula	Unusually loud	<p>The aircraft that you reported on Wednesday, October 4, 2017 over/near your residence were arrivals to Los Angeles International Airport (LAX) and not associated with Van Nuys Airport (VNY) operations. For future reference, please use the LAX WebTrak Site at http://webtrak.bksv.com/lax or call the LAX Noise Comment Line (424) 64-NOISE.</p> <p>Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009.</p>
10/10/2017	10:24 pm	10/10/2017	10:25 pm	Van Nuys	Sustained noise (>5 minutes)	<p>The source of the continuous aircraft noise you reported on Tuesday, October 10, 2017 at 22:25 was most likely from the Auxiliary Power Unit (APU) of an aircraft preparing for departure from Van Nuys Airport (VNY). Flight crews to use APUs to prepare for all aspects of the flight, including preflight checks and any necessary mechanical adjustments. The APU is a smaller jet engine that is allowed to run at any time prior to the aircraft's departure. Additionally, VNY has an Airfield Superintendent on duty to immediately investigate and enforce any concerns associated with engine run ups during the restricted hours. Please call the Duty Superintendent at Airport Operations at (818) 442 6506 for immediate attention. This is not a Noise Complaint Line and should only be used to report possible engine run up activity. To file a noise concern please visit http://www.lawa.org/VNYANC/ or call the Community Response Line (CRL) at 800 560 0010. VNY's Assistant Chief of Operations and I met with representatives explaining VNY policy regarding noise. We also met with aircraft maintenance managers regarding fuel odors from their airplanes and suggested areas to run the APUs to lessen the directional flow of jet exhaust. However, atmospheric/weather conditions, such as temperature inversions, humidity, or wind direction/speed may have an impact on where these odors are encountered. Lastly, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts and the City Curfew Ordinance may be found online under the "Noise Management Quick Facts" link at www.lawa.org/VNYNoise/</p>
10/11/2017	3:28 pm	10/11/2017	3:23 pm	Van Nuys	Sustained noise (>5 minutes)	<p>The helicopter that you reported on Wednesday, October 11, 2017 at 15:28 was orbiting near the Federal Aviation Administration (FAA) Control Tower. The</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>aforementioned aircraft was under the control and direction of FAA Air Traffic Control (ATC). Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.</p>
10/12/2017	1:50 pm	10/12/2017	4:38 am	Van Nuys	Late night/early morning	<p>The aircraft you reported on Thursday, October 12, 2017 at 04:38 was an arrival to nearby Hollywood-Burbank Airport (BUR) and not associated with Van Nuys Airport (VNY) operations. Please contact the BUR Hotline at (800) 441-0409 for further information regarding this flight. Please note that airports do not direct, control nor have jurisdiction on aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information</p>
10/12/2017	11:21 pm	10/12/2017	11:20 pm	Van Nuys	Late night/early morning	<p>Our investigation shows that the aircraft you reported on Thursday, October 12, 2017 at 23:20 was a Gulfstream G150 that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). Additionally, the pilot and aircraft were compliant with all City of Los Angeles and Federal regulations/laws and was consistent with normal VNY departure operations. Specifically, the aircraft is rated below the 77.0 dBA maximum "TAKEOFF" certification levels listed in the FAA Advisory Circular 36 3 Appendix 2 and referenced in the Noisier Jet Phase Out Ordinance. Note that these levels are determined by the FAA under controlled conditions at their facility in Oklahoma City, OK and are just one of many criteria the FAA uses to certify and register aircraft for flight in the United States. Therefore, there is no relationship between these certification levels published by the FAA and the one second noise readings available on the VNY WebTrak website. For more information, Please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations and local City Ordinances. The</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>quick facts and the City Curfew Ordinance may be found online under the "Noise Management Quick Facts" link at www.lawa.org/VNYNoise/.</p> <p>Lastly, airports do not control aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
10/13/2017	10:06 am	10/11/2017	3:57 am	Sherman Oaks	Unusually loud	<p>The general concern that you referred to on Wednesday, October 11, 2017 at 03:57 may be related to the increase in aircraft traffic in the greater Los Angeles basin. The location of your residence and surrounding community is subject to numerous aircraft transiting to and from the many Southern California airports, including Van Nuys Airport (VNY). It is not uncommon for aircraft departing VNY to overfly your community for destinations to the south, the north or the east. In addition, the volume of aircraft operations, including jet operations at VNY has been increasing slightly with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent departures over your community. There were no jet departures or arrivals associated with VNY that corresponded with the time of your concern., There was a Learjet 75 departure from VNY at 05:57 that overflew your neighborhood at approximately 2065 feet Mean Sea Level (MSL) the aforementioned departure was in full compliance with all federal and local city regulations. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.</p>
10/13/2017	10:09 am	10/13/2017	2:11 am	Sherman Oaks	Unusually loud	<p>One Los Angeles Police Department Air Support Division (LAPD ASD) helicopter was engaged in official police business in and around your neighborhood and was orbiting for an extended period of time. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple fly-overs of an area while executing their support role.</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.</p>
10/13/2017	10:12 am	10/12/2017	2:12 am	Sherman Oaks	Late night/early morning	<p>There were no jet departures at the time period you selected on Thursday, October 12, 2017 (at 02:12) from Van Nuys Airport (VNY). There was however, a Gulfstream G-IV that departed VNY at 02:31. The aforementioned departure was under the direction and control of Federal Aviation Administration (FAA) SoCal Air Traffic Control (ATC) and was in full compliance with all federal and local city regulations. Additionally, airports do not have jurisdictions over aircraft in flight, how frequently or where the FAA SoCal ATC may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. Lastly, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding aviation matters.</p>
10/13/2017	9:46 pm	10/13/2017	9:35 pm	Van Nuys	Low flying	<p>One Los Angeles Police Department Air Support Division (LAPD ASD) helicopter was engaged in official police business in and around your neighborhood for extended periods of time. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple fly-overs of an area during a relatively short period. Additionally, please refer to the VNY Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.
10/15/2017	12:30 am	10/15/2017	12:29 am	Van Nuys	Late night/early morning	The aircraft you reported on Sunday, October 15, 2017 at 00:29 was a Falcon 2000 that departed from Van Nuys Airport (VNY) under the direction and control of the Federal Aviation Administration (FAA) SoCal Departure Air Traffic Controllers (ATC). This departure was to the north and took-off from runway 34L. The departure from 34L was consistent with normal VNY northerly departure procedures. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Please be aware that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity including takeoffs, landings, altitudes and direction of flight.
10/18/2017	5:41 pm	10/18/2017	5:35 pm	Lake Balboa	Unspecified	The helicopter you reported on Wednesday, October 18, 2017 at 17:35 arrived to Van Nuys Airport (VNY) via the Bull Creek Route under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The pilot was alerted to conflicting traffic and veered over your neighborhood for safety reasons. Please note that the FAA launched the "Los Angeles Helicopter Noise Initiative's Automated Complaint System (ACS) in early 2015 with the intent to of obtaining and analyzing a year's worth data to help identify patterns and trends in helicopter operations, improve the understanding of community reaction to helicopter noise, and inform future efforts to develop and implement noise abatement measures. For more information and to submit a complaint to the ACS, please go to https://heli.noise.la.com/webtrak . Additionally, extensive and sustained outreach efforts were and are being made by airport staff in an effort to educated pilots, operators, flight schools, etc., the voluntary egress/ingress procedures utilized at VNY. Lastly, airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
10/29/2017	3:51 am	10/29/2017	3:47 am	Van Nuys	Late night/early morning	The aircraft noise you reported on Sunday, October 29, 2017 at 03:47 was associated with a Gulfstream G-IV departure from VNY. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and in compliance with all City of Los Angeles and Federal regulations/laws. *
10/29/2017	6:04 pm	10/29/2017	6:04 pm	Pacoima	Flying over home	The helicopter you reported on Sunday, October 29, 2017 at 18:04 was an overflight not associated with Van Nuys Airport (VNY) operations. The helicopter circled/hovered near your residence and proceeded to Whiteman Airport (WHP). Please contact WHP at (818) 896-5271 for further information regarding this operation. Lastly, please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
10/30/2017	11:20 am	10/30/2017	11:19 am	North Hills	Frequency of flights	Your residence is located near the standard arrival route for runways 16R and 16L and is subject to numerous arrival aircraft on final approach for landing conducted under the direction and control of Federal Aviation Administration (FAA) Air Traffic Control (ATC). Flight patterns and altitudes for aircraft are standardized and determined by FAA procedures and electronic navigational aid equipment. These air routes are established to ensure flights, from various directions, receive adequate separation while approaching and departing Los Angeles area airports.
10/30/2017	2:19 pm	10/30/2017	2:10 pm	Pacoima	Low flying	The helicopter you reported on Monday, October 30, 2017 at 14:10 was an overflight not associated with Van Nuys Airport (VNY) operations. The helicopter appeared to be operating out of Whiteman Airport (WHP). Please contact WHP at (818) 896-5271 for further information regarding this operation.

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