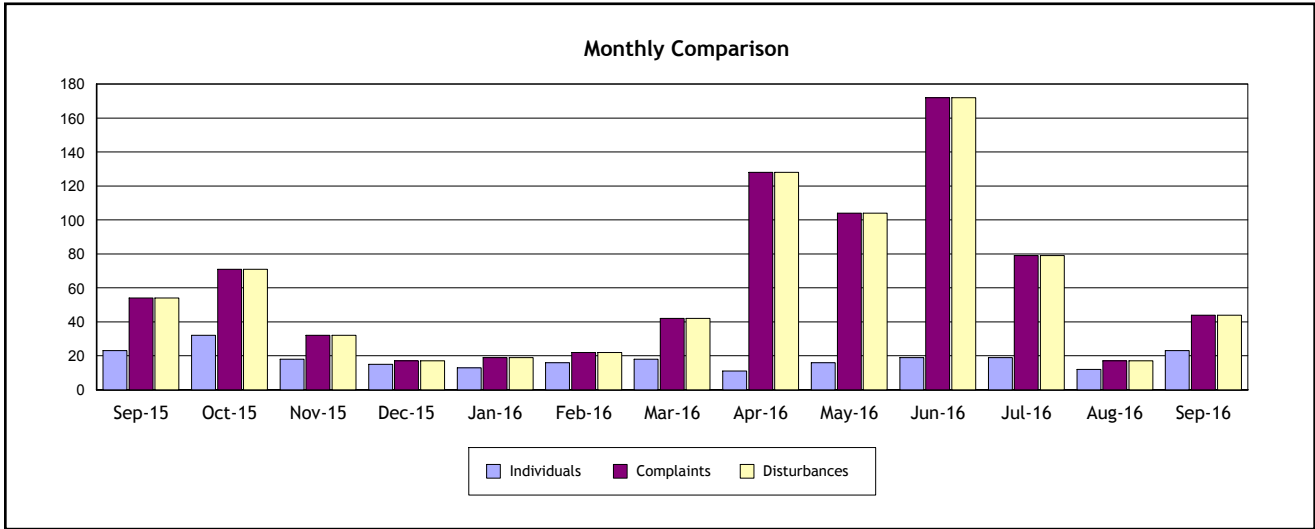


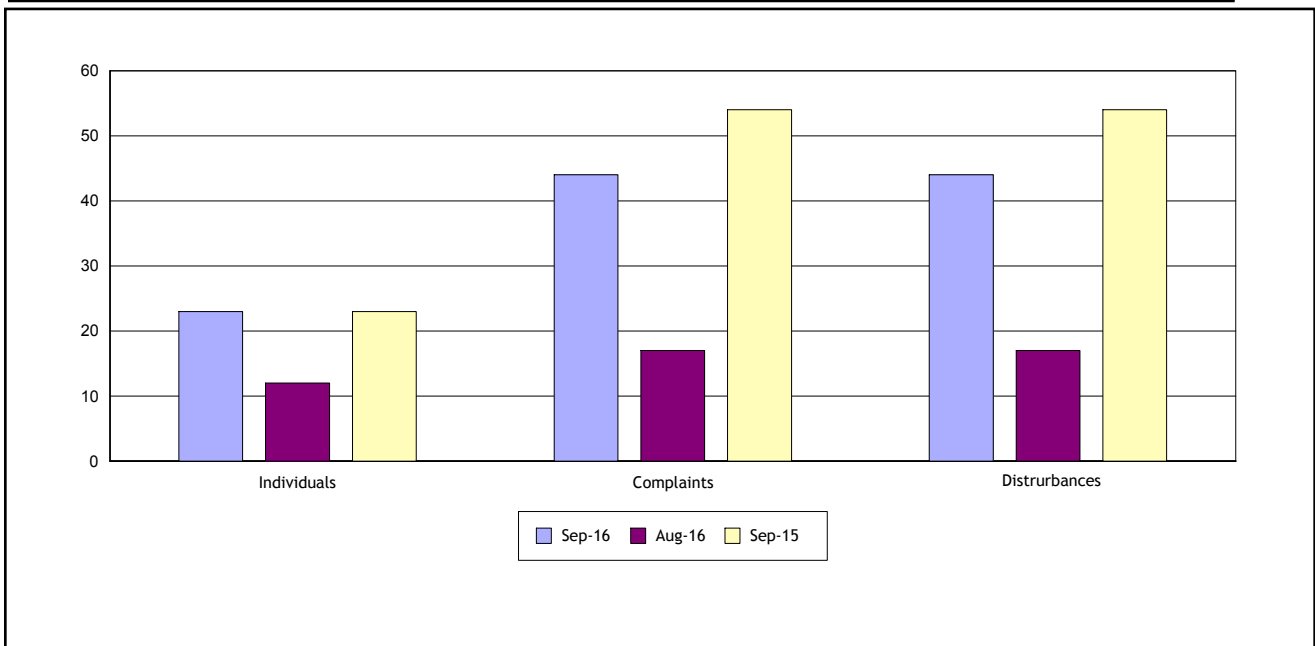
**Individuals Submitting Noise Complaints** 23

**Noise Complaints Received** 44

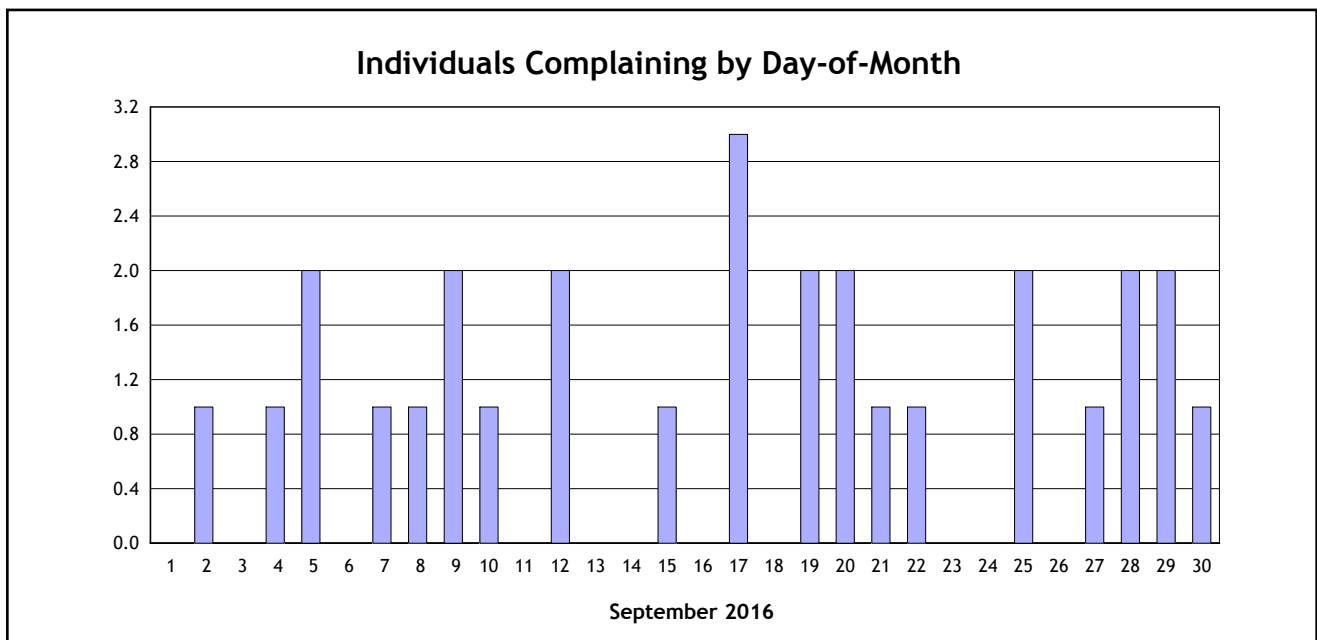
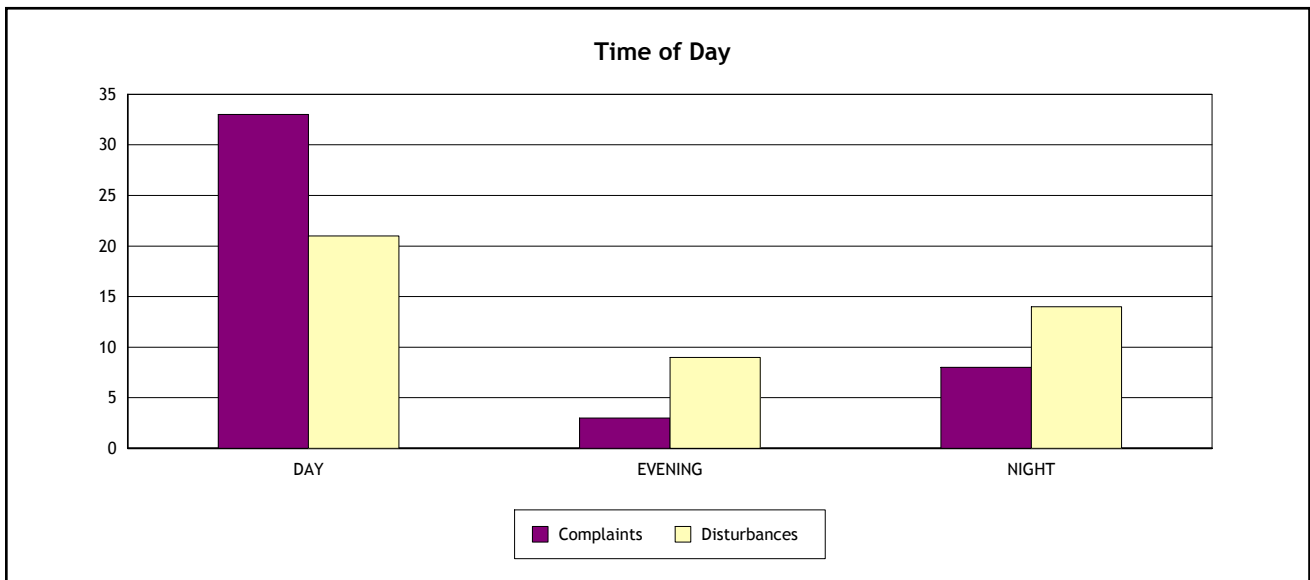
**Noise Disturbances Reported** 44



	September 2016	August 2016	% Change	September 2015	% Change
<b>Individuals</b>	23	12	92%	23	0%
<b>Complaints</b>	44	17	159%	54	-19%
<b>Disturbances</b>	44	17	159%	54	-19%



	Day ( 7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	33	3	8
Disturbances	21	9	14



Period : September 2016

City	Individuals	Complaints	Percentage of Complaints**
Beverly Hills	1	1	2%
Encino	3	4	9%
Lake Balboa	1	1	2%
Los Angeles	2	3	7%
North Hills	2	2	5%
Northridge	4	4	9%
San Diego	1	1	2%
Sherman Oaks	3	4	9%
Sun Valley	1	1	2%
Topanga	1	1	2%
Valley Village	1	18	41%
Van Nuys	3	4	9%
<b>TOTAL</b>	<b>23</b>	<b>44</b>	0 10 20 30 40 50 60 70 80 90 100

Individuals	Complaints	Percentage of Complaints**
*One Individual (Valley Village)	18	41%
Individuals Reporting 2 To 5 Complaints	8	18%
Individuals Reporting One Complaint	18	41%
<b>TOTAL</b>	<b>Individuals : 23</b>	<b>44</b>
		0 10 20 30 40 50 60 70 80 90 100

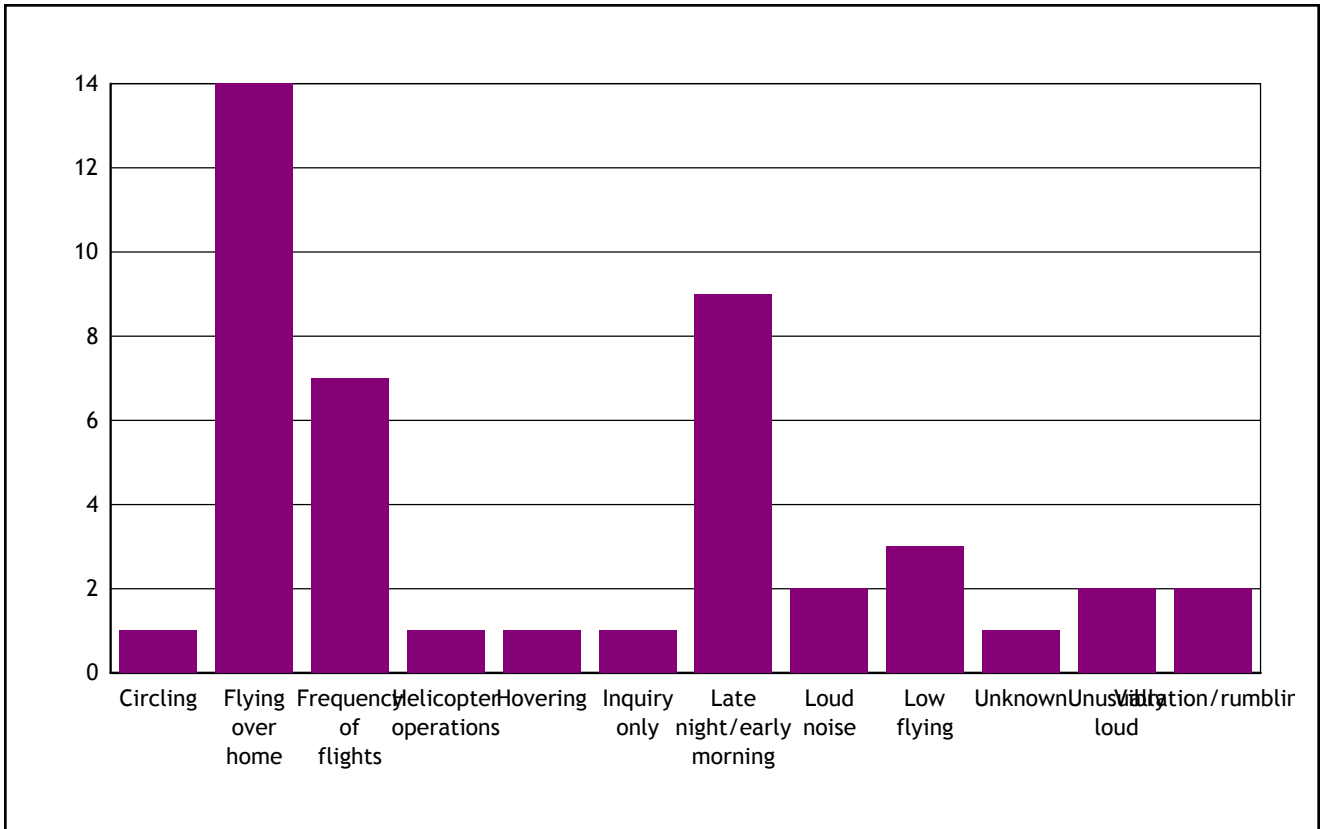
\* One individual reporting 6 or more complaints shown by city.

\*\* All percentages are rounded to the nearest whole number.

<i>Type of Disturbance*</i>	<i>Number of Complaints</i>
Circling	1
Flying over home	14
Frequency of flights	7
Helicopter operations	1
Hovering	1
Inquiry only	1
Late night/early morning	9
Loud noise	2
Low flying	3
Unknown	1
Unusually loud	2
Vibration/rumbling	2
<b>TOTAL</b>	<b>44</b>

Type of Disturbance\*

Number of Complaints



Note: \* As reported by complainant.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
9/05/2016	7:21 pm	9/05/2016	7:21 pm	North Hills	Flying over home	The aircraft you reported on Monday, September 5, 2016 at 19:21 was an Embraer Phenom 300 that arrived at VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival procedures. Your residence is located under the standard arrival route for runways 16R and 16L and is subject to numerous arrival aircraft on final approach for landing. Flight patterns and altitudes for aircraft are standardized and determined by FAA procedures and electronic navigational aid equipment. These air routes are established to ensure flights, from various directions, receive adequate separation while approaching and departing Los Angeles area airports. Aircraft do not fly over a line on the ground. Aircraft executing the same procedures will have a natural spread where they fly over the ground. Please note that airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for more information regarding this matter.
9/07/2016	3:24 am	9/07/2016	3:00 am	Van Nuys	Late night/early morning	The helicopter departure you reported on Wednesday, September 9, 2016 at 03:12 was operated by the Los Angeles Fire Department (LAFD) and was conducting official LAFD business. Please note that your residence is adjacent to the Bull Creek Helicopter Route and that many helicopter departures and arrivals occur daily. The jet aircraft that you reported at approximately the same time was a Gulfstream G-IV that employed its reverse-thrust to slow the aircraft down safely upon arrival. Please note that airports do not control aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
9/08/2016	9:07 am	9/08/2016	5:47 am	Valley Village	Late night/early morning	The helicopter you reported on Thursday, September 8, 2016 at 05:47 departed from VNY via the STAGG Departure Route, one of seven preferred ingress/egress noise abatement

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
9/09/2016	2:53 pm	9/09/2016	2:53 pm	North Hills	Loud noise	<p>routes at the airport. Upon leaving the VNY airspace, the helicopter flew in close proximity to your neighborhood on its way to downtown. Helicopters, in general do not have altitude nor route restrictions outside an airport's area. Please note that airports do not control nor have jurisdiction on aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information on helicopter operations.</p> <p>Van Nuys Airport (VNY) is one of the busiest General Aviation airports in the world. There are no Air Carriers with regularly scheduled service at the airport. All aircraft meeting Federal Aviation Administration (FAA) airworthiness requirements and in compliance with local rules and regulations are allowed to arrive and depart at any time. Note that there is a partial curfew for aircraft departing VNY that restricts only the noisiest aircraft that still operate under FAA Part 36-3 regulations. Information regarding the "partial" curfew can be read at <a href="http://www.lawa.org/uploadedfiles/VNY/pdf/Van%20Nuys%20-%20Complete%20Curfew%20Ordinance%20(revised).pdf">http://www.lawa.org/uploadedfiles/VNY/pdf/Van%20Nuys%20-%20Complete%20Curfew%20Ordinance%20(revised).pdf</a>. Additional information for noise issues can be found at the VNY Noise Management Webpage located at <a href="http://www.lawa.org/welcome_VNY.aspx?id=1034">http://www.lawa.org/welcome_VNY.aspx?id=1034</a>. The particular aircraft that you reported on Friday, September 9, 2016 at 14:53 was a Learjet LJ35 that arrived to VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The arrival was consistent with VNY arrival operations. Please note that the location of your residence is directly in line with the standard arrival route into VNY and is subject to numerous aircraft overflights. Airports do not have jurisdictions over aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009. Lastly, please note that VNY's Residential Soundproofing Program was completed in October 2012 and as such, no additional soundproofing is being offered for Van Nuys residences at this time. You may still contact the LAX Soundproofing Office at (424) 646-7444 with any additional questions or concerns.</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
9/12/2016	11:47 am	9/12/2016	11:30 am	Topanga	Helicopter operations	The helicopters you reported on Monday, September 12, 2016 at 11:47 were operated by the Los Angeles Fire Department (LAFD) under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and were conducting official LAFD firefighting business. Helicopters, in general do not have altitude nor route restrictions outside an airport's area. Please note that airports do not control nor have jurisdiction on aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
9/17/2016	4:54 pm	9/17/2016	4:30 pm	Northridge	Flying over home	The aircraft you reported on Saturday, September 17, 2016 at 1630 was a vintage military single radial engine propeller driven P51 Mustang that arrived at VNY runway 16R under the direction and control of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). During the approach for landing, the aircraft flew north over Louise Avenue before turning south near Napa Street in close proximity to your residence. In-flight aircraft movements are not within the airport's jurisdiction. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information on flight patterns and airspace usage.
9/17/2016	5:40 pm	9/17/2016	5:04 pm	Northridge	Frequency of flights	The aircraft you reported on Saturday, September 17, 2016 at 17:40 was a single engine propeller driven BE35 Beechcraft Bonanza that was under the direction and control of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Aircraft traffic and training patterns are not within our jurisdiction. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information on flight patterns and airspace usage.

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
9/17/2016	10:27 pm	9/17/2016	10:20 pm	Encino	Loud noise	The jet airplane you reported on Saturday, September 17, 2016 at 22:20 was a Citation C5250 that departed from VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The Citation Jet was directed to turn to heading (compass heading) of 260 degrees and climb to 15,000 feet Mean Sea Level (MSL) when turning over your neighborhood. The aircraft was approximately 2435 feet MSL as measured by VNY's Airport Noise and Operations Monitoring System (ANOMS) over your approximate residence location. The departure was consistent with normal VNY departure operations. Please note that airports do not direct or control aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
9/19/2016	8:34 pm	9/19/2016	8:30 pm	Encino	Frequency of flights	The jet airplane you reported on Wednesday, September 19 2016 at 20:30 was a Bombardier Global Express that departed from VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The Global Express was directed to turn and climb to 13,000 feet Mean Sea Level (MSL). The aircraft was approximately 2660 feet MSL as measured by VNY's Airport Noise and Operations Monitoring System (ANOMS) over your approximate neighborhood. The departure was consistent with normal VNY departure operations. Airports do not direct or control aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
9/20/2016	12:29 am	9/20/2016	12:12 am	Sherman Oaks	Unusually loud	The aircraft noise that you reported on Thursday, September 20, 2016 at 00:12 can be attributed to a Gulfstream G-650 that departed from VNY under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The G-650 was directed to turn and climb to 13,000 feet Mean Sea Level (MSL) and was approximately 2495 feet MSL as measured by VNY's Airport Noise and Operations Monitoring System (ANOMS) over your approximate location. Prior to the climb, ATC kept this aircraft at a lower altitude prior to their direction to climb because of a crossing restriction of 2,500 feet MSL for separation (a FAA Safety Regulation) for a Gulfstream G-IVSP on final approach for landing at Bob Hope Airport (BUR). The departure was consistent with normal VNY departure operations. Airports do not direct or control aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
9/20/2016	9:32 pm	9/20/2016	1:20 pm	Northridge	Flying over home	The aircraft that you reported was a single engine propeller driven Piper Light Sport that the Federal Aviation Administration (FAA) Air Traffic Control (ATC) directed to turn early on its final approach to land at VNY for safety and separation from a helicopter in the area northwest of your neighborhood. Airports do have the authority to direct or control aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
9/25/2016	2:10 pm	9/25/2016	10:28 am	Encino	Flying over home	The jet airplane you reported on Sunday, September 25, 2016 at 10:28 was a Gulfstream G-V that arrived to VNY under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival turned over your neighborhood at approximately 1680 feet MSL and landed on runway 34L. The FAA directs aircraft to altitudes lower than 1700 feet MSL around your neighborhood because of separation and safety concerns with aircraft on approach to land at Bob Hope Airport (BUR). The arrival to 34L was consistent with normal VNY northerly arrival operations. Whenever northerly winds occur, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Under Northerly Operations, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.
9/27/2016	10:20 pm	9/27/2016	7:09 pm	Encino	Vibration/rumbling	The aircraft noise you reported on Tuesday, September 27, 2016 at 19:09 was associated with a modified Stage 3 Gulfstream G-III departure from VNY. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. The aircraft was approximately 2663 feet Mean Sea Level (MSL) as measured by VNY's Airport Noise and Operations Monitoring System (ANOMS) over your approximate location. Please contact the FAA at (818) 904-6291 (safety issues) or by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						regarding aviation flight issues.
9/28/2016	6:32 pm	9/28/2016	6:32 pm	Los Angeles	Vibration/rumbling	The general complaint that you are referring to on Wednesday, September 28, 2016 at 18:32 is not associated with Van Nuys Airport (VNY) operations. Based on the address you provided, the closest airport that may provide information regarding your noise concerns is Los Angeles International Airport (LAX). As a courtesy, we've provided the following link to the LAX WebTrak website and phone number to the LAX Noise Complaint Line for your reference: <a href="http://webtrak.bksv.com/lax">http://webtrak.bksv.com/lax</a> , (424) 64-NOISE.
9/29/2016	8:37 am	9/29/2016	8:37 am	San Diego	Unknown	The airplane activity you reported on Thursday, September 29, 2016 at 08:37 was not associated with Van Nuys Airport (VNY) operations. Based on the address you provided, the closest airport that may provide information regarding your noise concerns is San Diego International Airport (SAN). As a courtesy, we've provided the following link to the SAN noise website for your reference: <a href="http://www.san.org/Airport-Noise">http://www.san.org/Airport-Noise</a> .
9/29/2016	10:10 am	9/29/2016	10:10 am	Sun Valley	Flying over home	The aircraft noise that you reported on Friday, September 29, 2016 at 10:10 is likely to be attributed to arrivals to Bob Hope Airport (BUR) and were not associated with Van Nuys Airport (VNY) operations. Your residence is located under the standard arrival route to BUR runway15 and is subject to numerous arrival aircraft on final approach for landing. Please contact the Bob Hope Airport Hotline at (800) 441-0409 for further information.
9/30/2016	5:07 pm	9/30/2016	5:07 pm	Beverly Hills	Low flying	The helicopter you reported on Friday, September30, 2016 at 17:07 was an overflight not associated with VNY operations. The aforementioned helicopter arrived at Whiteman Airport (WHP) at approximately 17:07. Please contact WHP at (818) 896-5271 for further information regarding this operation. Please note that airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.

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