

**LAX CERTIFIED SERVICES PROVIDER PROGRAM  
LIST OF REGULATED SERVICES<sup>1</sup>**

<b>CORE SERVICES</b>	
<b>Aircraft Line Maintenance</b>	<b>Airfield Transportation</b>
Aircraft maintenance/servicing; Perform scheduled/unscheduled pre-flight, daily and weekly checks, transit and ETOPS checks; Routine scheduled tasks, Trouble shooting and defect rectification; Special checks under ATA Chapter 05; Cabin maintenance; Other line maintenance checks, up to A and P checks at selected stations; Special repairs and/or modifications by specialists sent to your aircraft; On-call maintenance; Technical assistance (non-CRS); Cargo Aircraft Support; SB, AD, EO and modifications; Minor structural maintenance repairs; Engine idle and high-power run-up; AOG (Aircraft On Ground) maintenance; Aircraft engine washing, Wet/dry wash exterior aircraft; Aircraft fuel tank repairs	Transporting LAX employees or travelers in restricted Airport Operations Area (AOA); Providing public or private transportation in restricted AOA
<b>Baggage Management</b>	<b>Cargo Handling</b>
Monitor/control/sort baggage after TSA performs security search; Monitor carry-on baggage for conformance to security and airport policies; Move baggage within terminal tagged by manual or automate bag tag system; Move odd-sized baggage; Positive claim check verification baggage claim security; Report baggage or other items left within the claim area to appropriate airline representatives or authority; Manage interline baggage transfer	Ramp transfer to and from passenger and/or freight aircraft; Cargo Warehousing, Cargo screening & monitoring; Document & Mail handling; Dangerous goods handling; Customs brokerage; Freight forwarding; Sorting and distribution
<b>Aircraft Food Services</b>	<b>Into-Plane Fueling</b>
Delivery of prepared food and/or beverage to or for aircraft; Preparation of food and/or beverage to or for aircraft; Conduct security and/or inspection services for food and/or beverage to or for aircraft; Provide any service related to or in connection with preparation of food and/or beverage to or for any aircraft	Transferring fuel below ground from a fuel hydrant system through a fuel hydrant vehicle, into an aircraft; transferring fuel from a tanker truck into an aircraft
<b>Wheelchair Services</b>	
Provide ADA & ACAA certified and/or trained personnel and equipment to assist passengers who have a disability of any type or who have requested assistance; Secure baggage in bag claim area; Monitor carry-on baggage for conformance to security and airport policies; Move baggage within terminal tagged by manual or automated bag tag system; Transport odd-sized baggage; Positive claim check verification claim security	

<sup>1</sup>All CSPP regulated service categories are descriptive but may not include every possible work description.

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<b>CORE SERVICES (Continued)</b>	
<b>Ramp*</b>	<b>Security</b>
<p><b><u>Aircraft Baggage Handling:</u></b></p> <ul style="list-style-type: none"> <li>• Monitors and controls baggage in preparation for, and after, TSA performs a security search and ensures all bags have passed security screening</li> <li>• Handle baggage in sorting area</li> <li>• Prepare and deliver bags onto aircraft</li> <li>• Establish number and/or weight of baggage</li> <li>• Offload bags from aircraft</li> <li>• Prioritize and deliver bags to claim area</li> <li>• Interline baggage transfer</li> </ul> <p><b><u>Aircraft Cooling/Heating &amp; Loading/Unloading:</u></b></p> <ul style="list-style-type: none"> <li>• Arrange for aircraft cooling and heating</li> <li>• Provide/arrange for loading and unloading</li> <li>• Provide chocks and landing gear locks</li> <li>• Provide engine blanking covers</li> <li>• Safeguard loads during transport and during off-loading and loading of aircraft</li> <li>• Provide tail stands</li> <li>• Arrange for ground power</li> </ul>	<p>Provides licensed armed and unarmed security providers and officers to control access to aircraft and/or other designated facilities and restricted areas; Secures aircraft, perimeter, and gate guarding; Performs screening of baggage, crew, and personnel; Charter flight security; CCTV monitoring &amp; video surveillance; Identification verification; Passenger security; Guards aircraft, cargo, and other designated areas; Safeguards all loads during transport between aircraft and designated locations during off-loading/loading aircraft</p>
<p><b>*Companies must demonstrate capacity to perform ALL services identified in each service category.</b></p>	

<b>LIMITED SERVICES</b>	
<b>Aircraft Cabin Cleaning</b>	<b>Cargo Screening</b>
<p>Passenger, cargo, and crew compartment cleaning; Cabin cleaning; Cabin windows, cockpit, headliner, paneling/siding, carpet cleaning, Search/secure cabin after cleaning; Change, fold, and/or stow blankets, pillows, etc. Collect and/or distribute supplies for lavatories and cabin; Disinfect and deodorize cabin; Remove and destroy food and material leftovers; Waste disposal; Provide/arrange for cabin blanket laundering</p>	<p>Monitor Explosive Trace Detectors (ETD); X-Ray; Physical &amp; K9 cargo screening/check; Video Surveillance; High Value Cargo Guarding; Monitoring and Documentation of screened cargo; Facility (Warehouse) Security; Cargo guarding; Chain of custody integrity</p>
<b>Terminal</b>	
<p>Acts as Airlines agent; Hosting services; Passenger check-in &amp; ticketing; Queue management; Skycap services; VIP meet &amp; assist; establish number and/or baggage weight; Interline baggage transfer</p>	

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