

Community Benefits Agreement Annual Report
Complaints Regarding Non-Conforming East Departures
(Between Midnight and 0630)
Los Angeles International Airport
Period: Calendar Year 2011

Complaint Date & Time (24 Hours)	Complainant City	Operator	Flight No.	Aircraft Type	Response
1/1/2011 0:37	Redondo Beach	QFA	16	B744	Qantas Airlines B747 departed to the east due to winds 020 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
1/11/2011 0:35	Redondo Beach	QFA	16	B744	Qantas Airlines departed to the east due to winds 030 degrees at 7 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make U-turn back to the west and may fly over residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
3/20/2011 0:45	Redondo Beach	QFA	108	B747	Qantas Airlines departed to the east due to winds 100 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make U-turn back to the west and may fly over residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
3/20/2011 1:25	Redondo Beach	СРА	881	B77W	Cathay Pacific Airlines departed to the east due to winds 110 degrees at 11 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make U-turn back to the west and may fly over residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

Complaint Date & Time	Complainant City	Operator	Flight No.	Aircraft	Response
(24 Hours)				Туре	
3/20/2011 1:42	Redondo Beach	DAL	635	B747	Delta Airlines departed to the east due to winds 110 degrees at 12 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make U-turn back to the west and may fly over residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
4/18/2011 0:06	Redondo Beach	QFA	16	B744	Qantas Airways Boeing 744 departed to the east due to winds 110 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over residence. Airports do not have jurisdiction over aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
4/18/2011 0:06	Redondo Beach	QFA	16	B744	Qantas Airlines departed to the east due to winds 110 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns, including altitudes and regulates virtually all aviation activity with a major emphasis on safety. Please contact the FAA at 310-725-3638 for more information.
4/18/2011 0:54	Gardena			B747-400	There were 4 east departures (Qantas 16 & 208, Eva Air 15, and Asiana Airlines 203) during the reported time period due to winds 110 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

Complaint Date & Time (24 Hours)	Complainant City	Operator	Flight No.	Aircraft Type	Response
5/1/2011 0:40	Redondo Beach	QFA	108	B744	Qantas Airways departed to the east due to winds 340 degrees at 6 knots, gusting 14. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
5/11/2011 4:51	Redondo Beach	KAL	224	B744	Korean Airlines departed to the east due to winds 080 degrees at 3 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
5/18/2011 4:40	Manhattan Beach	KAL	224	B744	Korean Airlines Boeing 747-400 departed to the east due to winds 080 degrees at 9 knots. The reported aircraft was at an approximate altitude of 3,000' MSL when it flew near your neighborhood. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a Uturn back to the west and may fly near your residence. Airports do not have jurisdiction of aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
5/18/2011 4:40	Hawthorne	KAL	224	B744	Korean Airlines Boeing 747 departed to the east due to winds 080 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The turn the aircraft commenced over your home was not illegal. The FAA has ultimate jurisdiction over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. Please contact the FAA at 310-725-3638 for more information.

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Complaint Date & Time (24 Hours)	Complainant City	Operator	Flight No.	Aircraft Type	Response
5/28/2011 0:06	Unknown	QFA	16	B744	Qantas Airways departed to the east due to winds 090 degrees at 4 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over residence. Airports do not have jurisdiction over aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/2/2011 23:06	Hermosa Beach				The following East Departures were observed for the reported time period: On Nov. 2nd at 11:11 pm by Qantas Airways and at 11:14 pm by United Airlines, on Nov. 3rd at 12:03 am by Cathay Pacific Air, at 12:28 am by Qantas Airways, at 12:47 am by Qantas Airways, at 12:54 am by China Airlines, and at 1:28 am by Alaska Airlines due to winds at 030 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/3/2011 0:49	Manhattan Beach	QFA	108	B744	Qantas Airways departed to the east due to winds 030 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make U-turn back to the west and may fly over residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/3/2011 1:00	Hermosa Beach	QFA	108	B744	Qantas Airways departed to the east due to winds 030 degrees at 9 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

Complaint Date & Time	Complainant City	Operator	Flight No.	Aircraft	Response
(24 Hours)				Туре	
11/15/2011 0:25	Lawndale				Korean Air, ANA, and Qantas Airways departed to the east due to winds 110 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 0:25	Lawndale				Korean Air, ANA, and Qantas Airways departed to the east due to winds 110 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 0:25	Hermosa Beach				For the reported time period the following East Takeoffs were observed: at 12:28 am by ANA, at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 0:29	Hermosa Beach				For the reported time period the following East Takeoffs were observed: at 12:28 am by ANA, at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

Complaint Date & Time (24 Hours)	Complainant City	Operator	Flight No.	Aircraft Type	Response
11/15/2011 0:29	Hawthorne	ANA	1005	B772	ANA departed to the east due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 0:41	Los Angeles	AAL	30	B762	American Airlines departed to the east due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety. Unfortunately, there is no way for the airport to notify residents of east departures as they are conducted based upon current wind direction and speed.
11/15/2011 1:10	Hawthorne	QFA	94	A388	Qantas Airways departed to the east due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

Complaint Date & Time (24 Hours)	Complainant City	Operator	Flight No.	Aircraft Type	Response
11/15/2011 1:20	Inglewood			31	For the reported time period the following East Takeoffs were observed: at 12:28 am by ANA, at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 1:22	Hermosa Beach				For the reported time period the following East Takeoffs were observed: at 12:28 am by ANA, at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 1:23	Hawthorne	KAL	16	B772	Korean Air departed to the east due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

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(24 Hours)				Туре	
11/15/2011 1:26	Redondo Beach				The following East Takeoff operations were observed: on November 11th - 13th LAX was conducting Easterly Operations due to winds 060 degrees at 12 knots, on November 14th an east take off conducted by Qantas Airways at 11:17 pm due to winds 110 degrees at 8 knots, on November 15th at 12:28 am by ANA, at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 1:27	Hawthorne	QFA	108	B744	Qantas Airways departed to the east due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/15/2011 1:29	Redondo Beach				For the reported time period the following east departure operations were observed: at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.

Complaint Date & Time (24 Hours)	Complainant City	Operator	Flight No.	Aircraft Type	Response
11/15/2011 1:30	Redondo Beach				For the reported time period the following East Takeoffs were observed: at 12:28 am by ANA, at 1:08 am by Qantas Airways, at 1:22 am by Korean Air, and at 1:24 am by Qantas Airways due to winds 090 degrees at 8 knots. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly over your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.
11/29/2011 0:30	Inglewood	CAL	7	B744	China Airlines departed to the east due to winds 050 degrees at 4 knots, not Qantas Airways. Whenever easterly tail winds are prevalent, heavy aircraft usually request to depart east into the wind for aircraft safety. When this occurs, aircraft will make a U-turn back to the west and may fly near your residence. Airports do not have jurisdiction over aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with a major emphasis on safety.