BACKGROUND

Los Angeles World Airports (LAWA) is the City of Los Angeles department that owns and operates Los Angeles International (LAX) and Van Nuys (VNY) airports. Since 1959, LAWA has implemented noise abatement programs and has been committed to minimizing noise impacts in neighboring communities from aircraft operations.

While all aircraft generate noise, technological advancements have produced quieter aircraft and airports have implemented programs and procedures to reduce the effects of aircraft noise on surrounding communities. LAWA has worked with the Federal Aviation Administration (FAA) and in partnership with adjacent cities to develop policies and programs that address this important issue. These policies and programs include implementing preferential runway use procedures, over ocean flight operations, maintenance and engine run-up restrictions, and residential sound insulation programs within communities neighboring LAX.

The purpose of this report is to provide information on noise comments received from individuals and communities.
**INDIVIDUALS VS NOISE COMMENTS**

**Individuals** are community members that have submitted at least one noise comment to LAWA. One individual may submit multiple noise comments.

**Noise comments** are submitted by individuals expressing their concerns or seeking information on noise related events associated with LAX aircraft operations.

**NOISE COMMENT SUBMISSIONS**

The graph above shows individuals and total comments submitted this month and over the previous 12 months.

- **230** INDIVIDUALS SUBMITTED COMMENTS
- **11,032** COMMENTS RECEIVED
- **-9%** CHANGE IN INDIVIDUALS FROM PREVIOUS MONTH
- **-40%** CHANGE IN INDIVIDUALS FROM ONE YEAR AGO
- **-26%** CHANGE IN COMMENTS FROM PREVIOUS MONTH
- **-67%** CHANGE IN COMMENTS FROM ONE YEAR AGO
INDIVIDUALS SUBMITTING COMMENTS BY CITY

- Agoura Hills: 3
- Calabasas: 6
- Costa Mesa: 2
- Culver City: 17
- El Segundo: 10
- Hawthorne: 8
- Hermosa Beach: 5
- Huntington Beach: 17
- Inglewood: 11
- La Habra: 2
- Laguna Niguel: 2
- Los Angeles: 46
- Malibu: 6
- Manhattan Beach: 3
- Monte Nido: 2
- Monterey Park: 18
- Moorpark: 3
- Newbury Park: 3
- Newport Beach: 5
- Orange: 3
- Pacific Palisades: 7
- Playa Del Rey: 4
- Redondo Beach: 7
- Santa Monica: 7
- Thousand Oaks: 3
- Torrance: 4
- Trabuco Canyon: 2
- Westlake Village: 3

Cities with One (1) Individual*: 21

*Cities where only one (1) individual submitted a noise comment are combined in this grouping.
The map above shows the monthly individual locations. Some locations are outside of the map boundary.
WHAT WAS THE NOISE COMMENT CONCERN?

Individuals may select one (1) noise concern from a list of multiple aircraft noise concerns when submitting noise comments. Out of 230 individuals who submitted noise comments, 148 reported aircraft flying over home as the main concern.

Additional noise concerns were unusually loud aircraft (56); frequency of flight (38); and late night or early morning (38).

COMMUNITY NOISE CONCERNS

- Flying Over Home: 148 individuals
- Unusually Loud: 56 individuals
- Late Night or Early Morning: 38 individuals
- Frequency of Flights: 38 individuals
- Low Flying: 37 individuals
- Vibrations or Rumbling: 22 individuals
- Sustained Noise (>5 minutes): 22 individuals
- Other: 7 individuals
- Circling: 4 individuals
- Hovering: 3 individuals

Individuals who submit more than one (1) comment during the month may be counted in more than one category.
WHAT IS CAUSING THE CHANGE IN NOISE COMMENTS?

One of the primary reasons for the increase in noise comments over recent years has been the implementation of new flight procedures implemented April 2017 as part of the FAA’s SoCal Metroplex project. Since then, a number of residents in communities under these more concentrated and/or new flight paths have reported being affected by these changes, thereby resulting in an increase in noise comments.

NOTE: As of April 1, 2019, LAWA implemented a new aircraft noise comment system called Viewpoint, which is fully integrated with the LAX noise and operations monitoring system and will work in tandem with the existing WebTrak tool. For more information please visit www.lawa.org/laxanc.

NOISE COMMENTS CAN BE SUBMITTED TO LAX NOISE MANAGEMENT PROGRAM OFFICE BY THE FOLLOWING:

NOISE COMMENT FORM
Filling out the LAX Noise Comment Form
http://viewpoint.emsbk.com/lax1

WEBTRAK
Accessing the LAX WebTrak, a live flight tracking website, that allows users to view and identify aircraft operations and perform self-investigation. The online comment form can be accessed by clicking on the “Comments” tab located on the top left hand corner, then the “Comment Form” button.
http://webtrak5.bksv.com/lax4

TELEPHONE
Call our dedicated 24-hour LAX Aircraft Noise Comment Line at (424) 64-NOISE or (424) 646-6473. Please follow the instructions to leave a detailed message.

MOBILE APP
Filling out the LAX Noise Comment Form using the Viewpoint mobile app available for iPhone and Android devices, available at http://viewpoint-app.emsbk.com/lax1