BACKGROUND

Los Angeles World Airports (LAWA) is the City of Los Angeles department that owns and operates Los Angeles International (LAX) and Van Nuys (VNY) airports. Since 1959, LAWA has implemented noise abatement programs and has been committed to minimizing noise impacts in neighboring communities from aircraft operations.

While all aircraft generate noise, technological advancements have produced quieter aircraft and airports have implemented programs and procedures to reduce the effects of aircraft noise on surrounding communities. LAWA has worked with the Federal Aviation Administration (FAA) and in partnership with adjacent cities to develop policies and programs that address this important issue. These policies and programs include implementing preferential runway use procedures, over ocean flight operation, maintenance and engine run-up restrictions, and residential sound insulation programs within communities neighboring LAX. To view informational videos on these noise abatement programs and policies or to learn more about LAX flight activities in your neighborhood, visit the recently launched LAX NOISE PORTAL.

The purpose of this report is to provide information on noise comments received from individuals and communities.
**INDIVIDUALS VS NOISE COMMENTS**

**Individuals** are community members that have submitted at least one noise comment to LAWA. One individual may submit multiple noise comments.

**Noise comments** are submitted by individuals expressing their concerns or seeking information on noise related events associated with LAX aircraft operations.

**NOISE COMMENT SUBMISSIONS**

![Graph showing noise comments and individuals](image-url)

The graph above shows individuals and total comments submitted this month and over the previous 12 months.

- **141** Individuals Submitted Comments
- **2%** Change in Individuals from Previous Month
- **-27%** Change in Individuals from One Year Ago
- **5,669** Comments Received
- **-7%** Change in Comments from Previous Month
- **-48%** Change in Comments from One Year Ago
INDIVIDUALS SUBMITTING COMMENTS BY CITY

- Calabasas: 8
- Culver City: 11
- El Segundo: 3
- Hawthorne: 4
- Hermosa Beach: 3
- Huntington Beach: 6
- Inglewood: 9
- Los Angeles: 33
- Malibu: 5
- Manhattan Beach: 3
- Monte Nido: 2
- Monterey Park: 9
- Moorpark: 2
- Newbury Park: 2
- Newport Beach: 2
- Pacific Palisades: 4
- Redondo Beach: 5
- Santa Monica: 3
- Thousand Oaks: 5
- Torrance: 3

Cities with One (1) Individual: 19

*Cities where only one (1) individual submitted a noise comment are combined in this grouping.
The map above shows the monthly individual locations. Some locations are outside of the map boundary.
What was the Noise Comment Concern?

Individuals may select one (1) noise concern from a list of multiple aircraft noise concerns when submitting noise comments. Out of 141 individuals who submitted noise comments, 87 reported aircraft flying over home as the main concern.

Additional noise concerns were unusually loud aircraft (34); late night or early morning (27); and low flying aircraft (24).

Community Noise Concerns

Individuals who submit more than one (1) comment during the month may be counted in more than one category.
WHAT IS CAUSING THE CHANGE IN NOISE COMMENTS?

The number of individuals submitting noise comments in November 2020 was slightly higher with respect to the previous month, and lower when compared to the past year. This seems to be related to the continued decrease in aircraft operations at LAX due to COVID-19.

NOISE COMMENTS CAN BE SUBMITTED TO LAX NOISE MANAGEMENT PROGRAM OFFICE BY THE FOLLOWING:

**NOISE COMMENT FORM**
Filling out the LAX Noise Comment Form

[http://viewpoint.emsbk.com/lax1](http://viewpoint.emsbk.com/lax1)

**WEBTRAK**
Accessing the LAX WebTrak, a live flight tracking website, that allows users to view and identify aircraft operations and perform self-investigation. The online comment form can be accessed by clicking on the "Comments" tab located on the top left hand corner, then the "Comment Form" button.


**TELEPHONE**
Call our dedicated 24-hour LAX Aircraft Noise Comment Line at (424) 64-NOISE or (424) 646-6473. Please follow the instructions to leave a detailed message.

**MOBILE APP**
Filling out the LAX Noise Comment Form using the Viewpoint mobile app available for iPhone and Android devices, available at