



Los Angeles World Airports

LAX VNY

P.O.Box 92216
Los Angeles CA 90009-2216
www.lawa.aero

News Release

CONTACT: Frederick Badlissi
(424) 646-5260

FIRST TERMINAL MOVES AT LAX SUCCESSFUL; EAST COAST WEATHER CAUSING DELAYS, PASSENGERS URGED TO CHECK WITH AIRLINES

(Los Angeles, California – May 13, 2017) The first major round of coordinated airline terminal relocations at Los Angeles International Airport (LAX) were completed overnight as Allegiant, Boutique Air, Frontier, Sun Country, Virgin America, Virgin Australia, and Volaris relocated to their new homes throughout Terminals 2, 3, 5, and 6. Delta Air Lines completed the first of three nights of relocating its gates from Terminals 5 and 6 to Terminals 2 and 3.

“Months of planning are beginning to pay off as our airline partners begin transitioning into their new terminals,” said Trevor Daley, Los Angeles World Airports Deputy Executive Director for External Affairs. “We thank our guests for their patience and understanding, and our airline partners and volunteers for their professionalism and dedication. Our Guest Experience Team is ready to help any and all passengers find their way throughout LAX in the coming days.”

East Coast causing Weather Delays

Low weather ceilings in the Northeast have led to delays of aircraft departing to and arriving from New York and New Jersey. In addition to double-checking the proper terminal for arriving flights, guests who are meeting an arriving flight from the northeast should allow extra time when coming to LAX, and are advised to check with their airlines for the latest flight status

and arrival times. Departing passengers are also advised to check with their airlines for updates. No flight delays or cancellations connected to the airline move have been reported.

Passengers urged to check with airlines; arrive early

Passengers are strongly encouraged to check in, print or download boarding passes before leaving for LAX, so they can be aware of the changes and arrive at the correct terminal for their departure. In addition, passengers are encouraged to arrive earlier than usual, 3 hours for a domestic flight, 4 hours for an international flight. When arriving at LAX, look up at new signage that will be updated nightly to reflect the moves, and which will identify the new airline terminal locations. Finally, passengers are reminded to ask for help if they have problems finding their flights. More than 200 volunteers will be on hand in the coming days, many of them in green vests that match a green-wrapped shuttle bus that will run on both the upper-and lower-level roadways to help transport passengers to their correct terminal.

“LAX on the MOVE” shuttle buses running to help passengers

“LAX on the MOVE” shuttle buses, wrapped in neon green to match the vest of volunteer wayfinders, are running on the Upper/Departures Level and the Lower/Arrivals Level until midnight. These buses will make two stops, at Terminals 2-3 and Terminals 5-6, to assist guests who are at the incorrect terminals. They supplement the “A-Airline Connections” shuttle bus that travels on the Lower/Arrivals Level only.

The moving operation, which was completed ahead of schedule, included 10 moving trucks, 176 movers and 30 volunteer assistants, who moved approximately 1,100 four-wheel dollies and about 3,500 boxes as well as 300 computers.

Additional signs are being deployed in the Central Terminal Area as needed. The new airline locations have been updated on the overhead signs throughout the Central Terminal Area.

The next airline moves will be overnight Sunday, May 14, into the morning of Monday, May 15, and include Avianca and InterJet, which are moving from Terminal 2 to the Tom Bradley International Terminal, which check-in at Terminal 3. and Spirit, which is moving from Terminal 3 to Terminal 5. Delta Air Lines will continue its transition from Terminals 5 and 6 to Terminals 2 and 3 at that time.