



Los Angeles World Airports

LAX VNY

P.O.Box 92216
Los Angeles CA 90009-2216
www.lawa.aero

News Release

CONTACT: Stephanie Sampson
(310) 809-9458

SECOND ROUND OF TERMINAL MOVES AT LAX SUCCESSFUL

(Los Angeles, California – May 15, 2017) The second major round of airline terminal relocations at Los Angeles International Airport (LAX) was completed overnight as Avianca, Interjet, and Spirit relocated to their new homes across Terminals 2, 3, 5, and the Tom Bradley International Terminal. Delta Air Lines completed the second of three nights of relocating its gates from Terminals 5 and 6 to Terminals 2 and 3.

“With night number two of the airline relocation complete, we are in the home stretch of the largest terminal switch in LAX history,” said Trevor Daley, Los Angeles World Airports Deputy Executive Director for External Affairs. “Our volunteers and airline partners are continuing their efforts to ensure a smooth transition for our guests, and we thank those flying in and out of LAX for their continued patience and understanding during the moving process.”

Guest Experience Members and LAX Staff Aid Guests

With 10 airlines now moved from their previous terminals, LAX’s Guest Experience Team continued to provide way-finding assistance to arriving and departing guests, and members of LAX’s Community Relations Division were on-site to provide water to passengers in the affected terminals. Additionally, members of the LAX PUP (Pets Unstressing Passengers) team offered travelers in the affected terminals the chance to reduce stress and anxiety by having a “PAWsitive” experience amidst the relocation. Their combined efforts reflected LAX’s

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ongoing commitment to ensure a gold-standard guest experience.

Passengers Urged to Check with Airlines; Arrive Early

Passengers are strongly encouraged to check in, print or download boarding passes before leaving for LAX so they can be aware of any changes and arrive at the correct terminal for departure. In addition, passengers should arrive earlier than usual – three hours prior for domestic flights and four hours before international flights. New signage has been installed to reflect the moves and assist in finding new terminal locations for the airlines. Also, passengers are reminded to ask for help if they are having difficulty finding their airline location. More than 200 volunteers will be on hand, many of them in green vests, to assist with way-finding.

“LAX on the Move” Shuttle Buses Running to Help Passengers

“LAX on the Move” shuttle buses, wrapped in neon green to match the vests of volunteer way-finders, will continue to operate on the Upper/Departures Level and the Lower/Arrivals Level until midnight. These buses will make two stops – at Terminals 2-3 and Terminals 5-6, to assist guests who are at the incorrect terminals. These buses are supplementing the “A-Airline Connections” shuttle buses that travel on the Lower/Arrivals Level only.

The second moving operation, which was completed on time, included 14 trucks and nearly 200 movers which were used to relocate 2,700 boxes.

Looking Ahead

The final night of airline moves will take place overnight on Tuesday, May 16 into the morning of Wednesday, May 17 where Delta Air Lines will complete its relocation to Terminals 2 and 3. In addition, Air Canada will move from Terminal 2 to Terminal 6, JetBlue will move from

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Terminal 3 to Terminal 5 and Hawaiian will move from Terminal 2 to Terminal 5. Also, Southwest will relocate its international flights to the Tom Bradley International Terminal, although passengers will check in at Terminal 1 and be bused to Tom Bradley for their departures.

About Los Angeles International Airport (LAX)

LAX is the fourth busiest airport in the world, second in the United States, and was named Skytrax' 2017 Top 10 Most Improved Airports. LAX served more than 80.9 million passengers in 2016. LAX offers 742 daily nonstop flights to 101 cities in the U.S. and 1,280 weekly nonstop flights to 77 cities in 42 countries on 64 commercial air carriers. LAX ranks 14th in the world and fifth in the U.S. in air cargo tonnage processed, with more than 2.2 million tons of air cargo valued at over \$101.4 billion. LAX handled 697,138 operations (landings and takeoffs) in 2016.

An economic study based on 2014 operations reported LAX generated 620,610 jobs in Southern California with labor income of \$37.3 billion and economic output (business revenues) of more than \$126.6 billion. This activity added \$6.2 billion to local and state revenues and \$8.7 billion in federal tax revenues. The study also reported that LAX's ongoing capital-improvement program creates an additional 121,640 annual jobs with labor income of \$7.6 billion and economic output of \$20.3 billion, \$966 million in state and local taxes, and \$1.6 billion in federal tax revenues.

LAX is part of a system of two Southern California airports – along with Van Nuys general aviation – that are owned and operated by Los Angeles World Airports, a proprietary department of the City of Los Angeles that receives no funding from the City's general fund. For more information about LAX, please visit www.lawa.aero/lax or follow on Twitter [@flyLAXAirport](https://twitter.com/flyLAXAirport), on Facebook at www.facebook.com/LAInternationalAirport, and on YouTube at www.YouTube.com/laxairport1. Information about LAX's ongoing multi-billion-dollar LAX Modernization Program, as well as tips and shortcuts to help navigate LAX during construction, are available at www.LAXisHappening.com.

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