

News release

Copa Holdings, S.A.

Media Relations

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COPA AIRLINES RELOCATES CHECK-IN COUNTER AT LOS ANGELES INTERNATIONAL AIRPORT TO TERMINAL 3

LOS ANGELES, March 24, 2017 -- [Copa Airlines](#) {NYSE: CPA}, a subsidiary of Copa Holdings, S.A. and member of the Star Alliance global airlines network, announces its check-in counter relocation at Los Angeles International Airport (LAX) to Terminal 3, departure level, effective April 7, 2017.

In addition, as of April 7, all Copa-operated flights will depart and arrive from Tom Bradley International Terminal, a state-of-the-art facility with spacious boarding gates; comfortable seating; a broad selection of shopping opportunities including well-known, upscale brands; plenty of power point access to charge your mobile devices; and a wide variety of dining options, as well as an improved baggage-delivery system.

Most of the Star Alliance airlines operate from Tom Bradley International Terminal, adjacent to Terminal 3, facilitating connections for Copa passengers. Passengers flying in Copa Business Class and Star Alliance Gold members will have access to the Star Alliance VIP lounge located on the sixth floor of the Bradley Terminal, beyond security checkpoint.

Copa operates three daily nonstop flights to Panama from Los Angeles, with departures at 11:29 a.m., 9:47 p.m., and 11:50 p.m. Copa Airlines counters open at 8:00 am for flight CM473 departing at 11:29 a.m., and at 6:15 p.m. for flight CM362 departing at 9:47 p.m. and flight CM303 departing at 11:50 p.m.

“The new location of our check-in counter and the change in our arrival and departure gates represent an enhancement to our passengers’ travel experience,” said Fernando Fondevila, Commercial Regional Manager for North America, Copa Airlines.

“The experience will be more pleasant for our passengers and more efficient for our airport team,” said Hiosvany Muina, Regional Airport Manager for North America, Copa Airlines.

For more information, call 1-800-FLYCOPA.

About Copa Holdings, S.A.

Copa Airlines and Copa Airlines Colombia, subsidiaries of Copa Holdings, are leading Latin American providers of passenger and cargo services. The airlines offer service to more than 73 destinations in 31 countries in North, Central and South America and the Caribbean. During Copa Airlines’ 69 years of continuous operations, the Hub of the Americas in Panama has become the leading hub on the continent. Copa operates one of the youngest and most modern fleets in the industry, consisting of 100 aircraft: 77 Boeing 737 Next-Generation and 23

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Embraer-190, and has an on-time performance of approximately 90 percent, one of the best in the industry. Based on its 2016 on-time performance, Copa Airlines has been recognized by FlightStats as the most on-time airline in Latin America for the fourth consecutive year, and ranked No. 2 worldwide by OAG for the second consecutive year. In addition, Copa received the award for "Leading Airline in Mexico and Central America" at the World Travel Awards and earned three Skytrax 2016 awards: "Best Airline in Central America / Caribbean," "Best Airline Staff Service in Central America / Caribbean," and "Best Regional Airline in Central America / Caribbean." Copa is a member of Star Alliance, which offers passengers more than 18,450 daily flights to 1,300 airports in 190 countries. Copa also has code-share agreements with United Airlines, Aeromexico, KLM, Lufthansa, Avianca, Iberia, GOL and TAME. To make and manage reservations, purchase tickets through secure online transactions in seven different currencies, check in online, print boarding passes, and get information about travel policies and immigration requirements, visit www.copa.com. Visit www.ConnectMiles.com to learn about enhancements and updates to Copa Airlines' passenger-loyalty program.

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