Los Angeles World Airports is implementing a plan to consolidate LAX public and employee parking lots to better utilize space and reduce operational costs through savings in staffing and bus operations.

Employee Parking
Three separate employee parking lots are being consolidated into a single location at the former Lot B location at 111th Street and Aviation Boulevard and will be referred to as Lot E. The rate for Lot E is $30 per month.

Public Parking
The two LAX economy public parking lots (Lot B at 111th and Aviation Boulevard and Lot C at 96th Street and Sepulveda Boulevard) are being consolidated into a single public parking lot at the Lot C location. The number of public parking spaces at Lot C will be expanded by nearly 2,000 additional spaces for a total of more than 7,300 parking spaces. The daily public parking rate at Lot C is $12/day. There is no employee rate offered for Lot C.

These consolidation measures will reduce the LAWA maintenance and shuttle operations from five to two lots and will help close the gap between operational costs and parking revenues. The consolidation is effective February 1, 2010.

General

Q1: Why is LAWA making these parking lot changes?
LAWA is continually analyzing its operations for operational and fiscal efficiencies. The consolidation of the public and employee parking lots will improve the parking operation by reducing the number of shuttle routes and parking lot staffing requirements. The downturn in air travel has had a significant impact on parking revenue and operations. LAWA’s parking facilities are not functioning at capacity and its former rate structure for employee and public parking did not cover the costs of the services provided.

Q2: How far is Lot E from LAX?
Lot E is more than two miles (or 10 to 15 minutes) from LAX.

Q3. Will the public be allowed to park in Lot E?
No, Lot E will be for the exclusive use of employees. No public parking will be permitted, thus, there will be no sharing of the shuttle with air passengers.

Q4: Will hang tags still be required?
Yes, each vehicle in Lot E will be required to display a valid hang tag at all times. Vehicles without a valid permit displayed will be subject to citation and impound.

Q5: Can employees with January 2010 Lot D parking permits park in Lot E prior to February 1, 2010?
Employees with January 2010 Lot D parking permits may park in Lot E effective January 26, 2010.
Q6: Where can I purchase my monthly parking permit?
You may purchase your permits from the New South Parking Office in Parking Structure 2A on the ground floor (in the Central Terminal Area).

Rates

Q7: When were the rates last increased?
Rates have not been raised since 2002 and prior to that, they had not been changed since 1990.

Q8: How do the new rates compare to other airports?
The Lot E parking rate will be $30 per month, effective February 1, 2010. Other airports range from $10 to $100, including:

<table>
<thead>
<tr>
<th>Airport</th>
<th>Rate</th>
</tr>
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<tbody>
<tr>
<td>San Diego</td>
<td>$10</td>
</tr>
<tr>
<td>McCarran (Las Vegas)</td>
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<tr>
<td>Hartsfield-Jackson (Atlanta)</td>
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<tr>
<td>Phoenix</td>
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<td>Boston-Logan</td>
<td>$90</td>
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<tr>
<td>O'Hare (Chicago)</td>
<td>$100</td>
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</tbody>
</table>

Q9: Will there be further rate increases in the future?
Yes, to recoup costs of operating the lot, it is anticipated that the monthly rate will increase by $10 each of the next three years.

Safety and Security

Q10: Is LAWA making any improvements to the lots to address safety and security issues?
Yes, employee safety and security is a top priority. LAWA is working with the Airport Police, Los Angeles Police Department and Landside Operations staff to increase the security presence and patrols in and around Lot E.

LAWA also will increase the lighting by installing energy efficient clear light fixtures. Other improvements include improving the integrity of the fencing in and around Lot E; installing a new gate; repairing the concrete area of the tram gate to eliminate the pot holes; and restriping the lots.

Shuttles

Q11: How frequently will the shuttles operate to LAX?
The shuttles will operate 24 hours with an average headway of 7-10 minutes between shuttles when possible.
Q12: Will the shuttle service include one route for the entire CTA or will there be designated routes?
There will be two designated bus routes providing LAX Shuttle service for Lot E. One bus route will provide shuttle service to Terminals 1 – 4 and the Tom Bradley International Terminal (E North). The other bus route will provide shuttle service to Terminals 5 – 8 (E South). There will be designated LAX Shuttle pick up locations within Lot E with signage to differentiate between the two bus routes. The shuttle will pick up and drop off at seven employee shuttle stops in the CTA, designated by the red-painted curbs and sign posts (please see attached map). Shuttle demand will be continually analyzed and adjusted accordingly.

Q13: How will the shuttle route from Lot E be improved?
The shuttle will pick up and drop off at designated points on the CTA upper level only, reducing the travel time around the CTA. There will be a daily average of eight shuttles continually operating between Lot E and the CTA.

Q14: Where are the Lot E pick-up and drop-off locations?
The shuttle will pick up and drop off at eight designated stops in Lot E. The CTA has employee shuttle stops at the terminals designated by the red-painted curbs and sign posts.

Q15: As you transition to Lot E, will the shuttles continue to run between LAX and Lot D until employee cars are removed?
Yes, the LAX shuttle will continue to operate from Lot D (north and south) until February 1, 2010. LAX Shuttles marked “Lot C and D” will provide service from the CTA upper level only for employees parked in Lot D (north and south) effective February 1st thru February 15, 2010. Please note that although employees will be able to exit Lot D (north and south), you will not be able to enter because the lot will be closed, effective February 1, 2010.

Q16: Do you need an ID card to board the shuttle?
No, but you will be required to display a valid hang tag at all times in your car. Cars without a valid permit displayed will be subject to citation and impound.

Q17: Are there different policies concerning the transportation of flight crew members and terminal employees?
Yes, currently there are separate rules and regulations for ground transportation for airline crew members versus agents and/or other terminal employees. Licensed ground transportation carriers exclusively picking up airline crew members are exempt from LAX charter trip ticket requirements and charter/courtesy operator transportation fees. Transportation services provided for non-crew members are not exempt.

Alternative Parking

Q18: What happened to the option to park in Lot D for premium employee parking for $124 per month?
It is no longer an option because there wasn’t enough employee interest at that rate. The $124 rate was the cost to maintain the lot and provide the bus service with the usage of 2400 employees. The level of interest from employees was significantly lower than 2400.
Q19. Are there other alternatives to parking in Lot E?
Yes, there are several alternatives. (1) Public parking at Lot C is available at $12 per day.
There are no monthly rates available. (2) LAX employees have the option to park in any of
the Central Terminal Area public parking structures at the daily rate of $30/day. There are
no employee or monthly rates available. (3) Other privately-owned parking lots remain
options for employees to research and consider.

Q20: Is Lot F located at Century Boulevard and Avion Drive available?
Yes, it is available for public and employee parking at $50 per month. However, there is
no current or planned LAX shuttle service. Monthly parking permits may be purchased
from the New South Parking Office in Parking Structure 2A on the ground floor (in the
Central Terminal Area).

Q21: Can we park in the lot in the Central Terminal Area across from Terminal 2?
Unfortunately, not. That parking lot remains unavailable, even for public use, due to
structural damage from a recent water main break.

Questions/Communications

Q22: How were these changes communicated and how will they continue to be
communicated?
There was significant communication prior and following the Board of Airport
Commissioners action to increase the parking rates, including dialogue with the Airport
Airline Affairs Council and meetings with station managers and terminal staff members.
Other communication tools include parking lots and shuttle signage/flyers regarding the
changes; flyers/maps to employees; Q&A sheet; news releases; and a good deal of email
dialogue via infolandside@lawa.org.

Q23. If I have recommendations to improve this program, who may I contact?
Send your comments and recommendations to infolandside@lawa.org.

1/15/2010