

September 2019



# LOS ANGELES INTERNATIONAL AIRPORT (LAX)

AIRCRAFT NOISE COMMENT  
MONTHLY REPORT



**LAX**  
*Los Angeles World Airports*

## BACKGROUND

Los Angeles World Airports (LAWA) is the City of Los Angeles department that owns and operates Los Angeles International (LAX) and Van Nuys (VNY) airports. Since 1959, LAWA has implemented noise abatement programs and has been committed to minimizing noise impacts in neighboring communities from aircraft operations.

While all aircraft generate noise, technological advancements have produced quieter aircraft and airports have implemented programs and procedures to reduce the effects of aircraft noise on surrounding communities. LAWA has worked with the Federal Aviation Administration (FAA) and in partnership with adjacent cities to develop policies and programs that address this important issue. These policies and programs include implementing preferential runway use procedures, over ocean flight operation, maintenance and engine run-up restrictions, and residential sound insulation programs within communities neighboring LAX.

The purpose of this report is to provide information on noise comments received from individuals and communities.

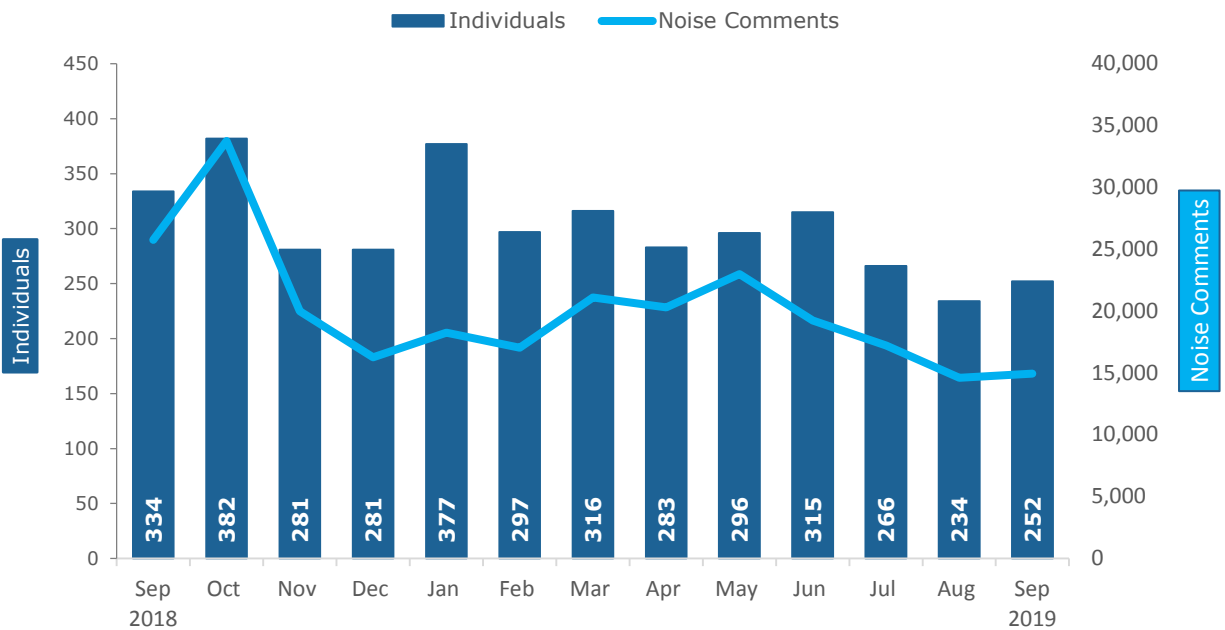


## INDIVIDUALS VS NOISE COMMENTS







**Individuals** are community members that have submitted at least one noise comment to LAWA. One individual may submit multiple noise comments.

**Noise comments** are submitted by individuals expressing their concerns or seeking information on noise related events associated with LAX aircraft operations.

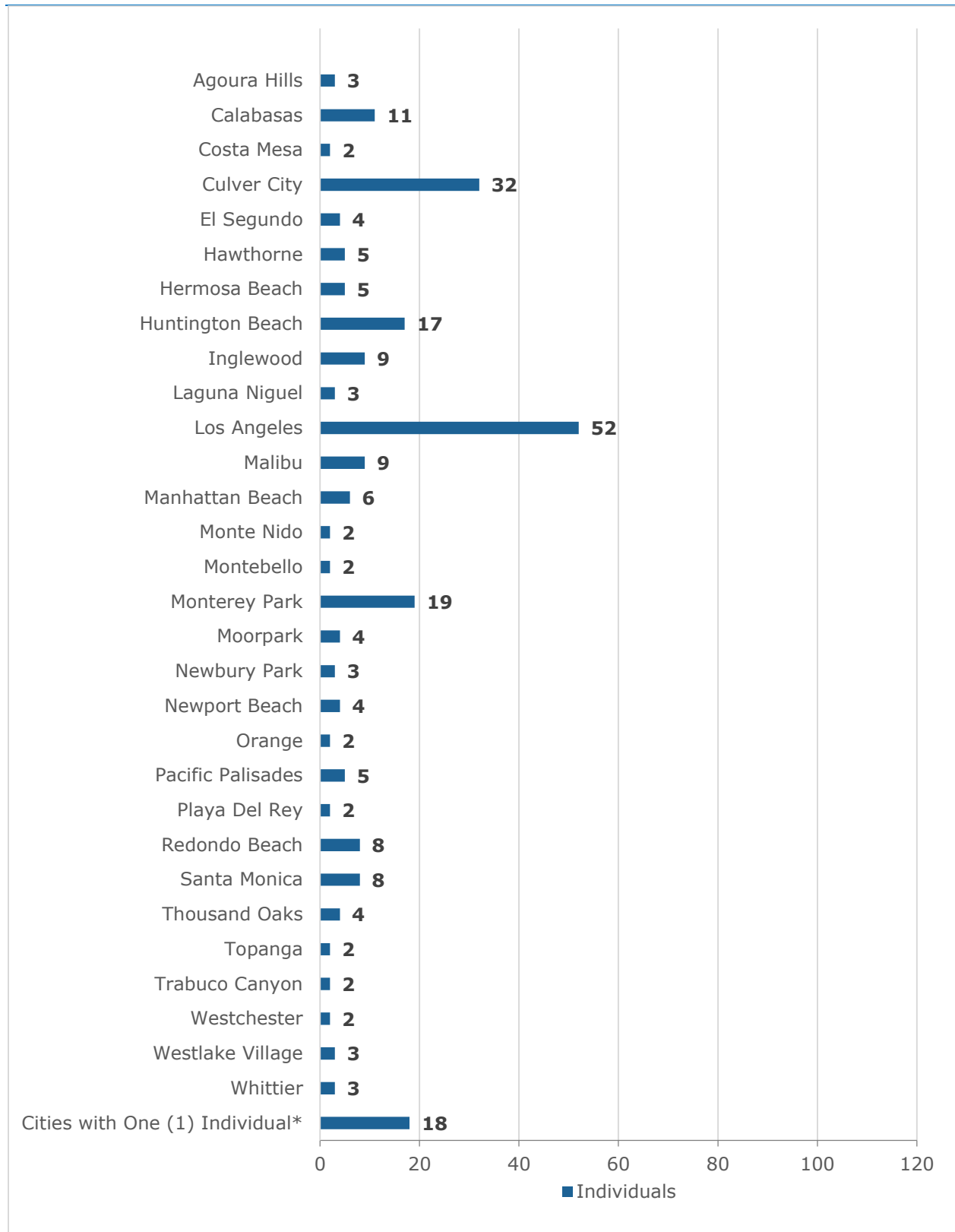
## NOISE COMMENT SUBMISSIONS



The graph above shows individuals and total comments submitted this month and over the previous 12 months.

 <p><b>252</b> INDIVIDUALS SUBMITTED COMMENTS</p>	 <p><b>8%</b> CHANGE IN INDIVIDUALS FROM PREVIOUS MONTH</p>	 <p><b>-25%</b> CHANGE IN INDIVIDUALS FROM ONE YEAR AGO</p>
 <p><b>14,948</b> COMMENTS RECEIVED</p>	 <p><b>2%</b> CHANGE IN COMMENTS FROM PREVIOUS MONTH</p>	 <p><b>-42%</b> CHANGE IN COMMENTS FROM ONE YEAR AGO</p>

## INDIVIDUALS SUBMITTING COMMENTS BY CITY



\*Cities where only one (1) individual submitted a noise comment are combined in this grouping.





## WHAT WAS THE NOISE COMMENT CONCERN?

Individuals may select one (1) noise concern from a list of multiple aircraft noise concerns when submitting noise comments. Out of 251 individuals who submitted noise comments, 156 reported *aircraft flying over home* as the main concern.

Additional noise concerns were *unusually loud aircraft* (70); *low flying aircraft* (58); and *frequency of flight* (56).



### FLYING OVER HOME

LEADING CONCERN



**62%**

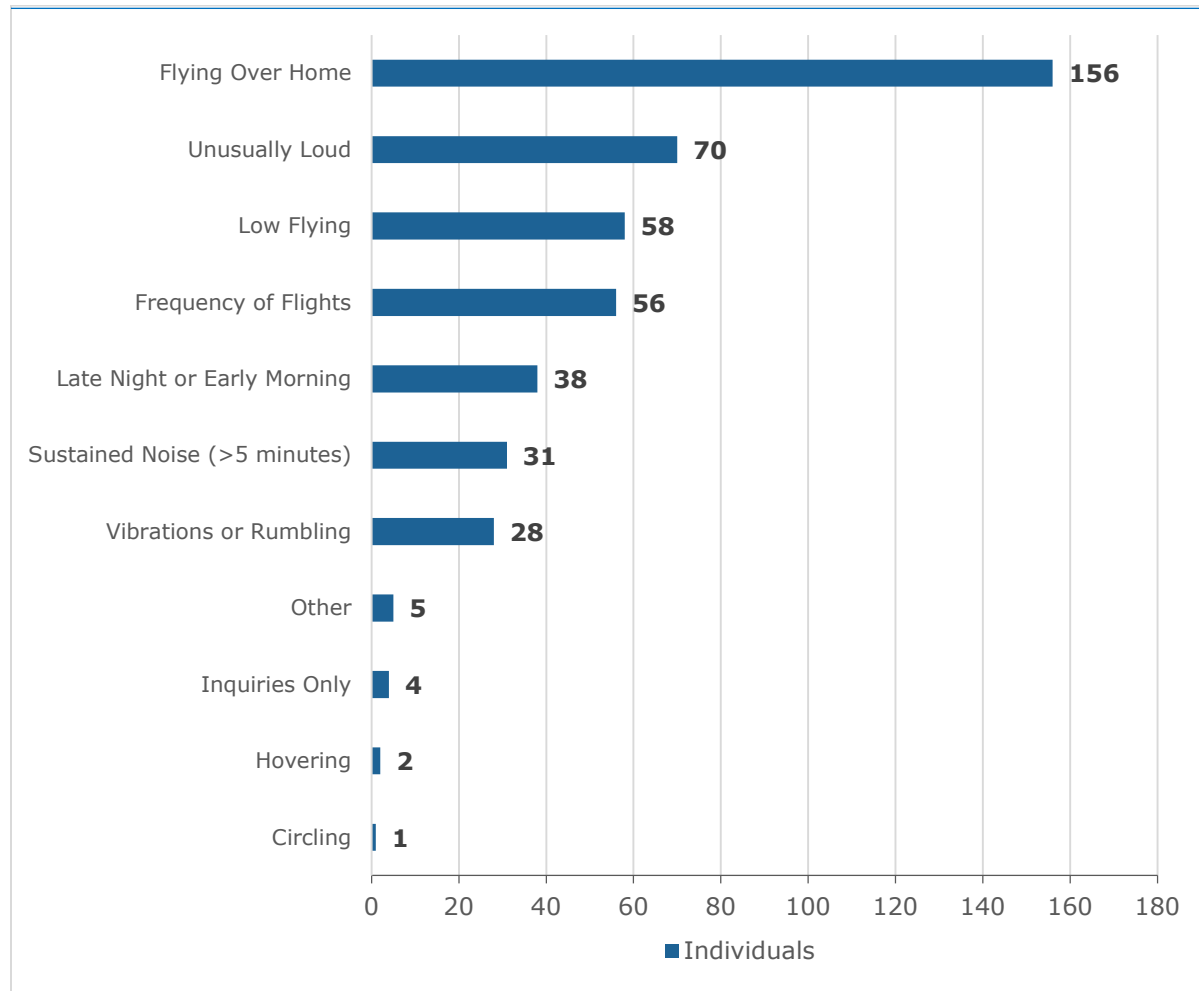
OF INDIVIDUALS WHO SUBMITTED COMMENTS



**156**

INDIVIDUALS REPORTED THIS CONCERN

## COMMUNITY NOISE CONCERNS



Individuals who submit more than one (1) comment during the month may be counted in more than one category

## WHAT IS CAUSING THE CHANGE IN NOISE COMMENTS?

One of the primary reasons for the increase in noise comments over recent years has been the implementation of new flight procedures implemented April 2017 as part of the FAA's SoCal Metroplex project. Since then, a number of residents in communities under these more concentrated and/or new flight paths have reported being affected by these changes, thereby resulting in an increase in noise comments.

**NOTE:** As of April 1, 2019, LAWA implemented a new aircraft noise comment system called Viewpoint, which is fully integrated with the LAX noise and operations monitoring system and will work in tandem with the existing WebTrak tool. For more information please visit [www.lawa.org/laxanc](http://www.lawa.org/laxanc).

## NOISE COMMENTS CAN BE SUBMITTED TO LAX NOISE MANAGEMENT PROGRAM OFFICE BY THE FOLLOWING:



### NOISE COMMENT FORM

Filling out the LAX Noise Comment Form

<http://viewpoint.emsbk.com/lax1>



### WEBTRAK

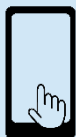
Accessing the LAX WebTrak, a live flight tracking website, that allows users to view and identify aircraft operations and perform self-investigation. The online comment form can be accessed by clicking on the "Comments" tab located on the top left hand corner, then the "Comment Form" button.

<http://webtrak5.bksv.com/lax4>



### TELEPHONE

Call our dedicated 24-hour LAX Aircraft Noise Comment Line at (424) 64-NOISE or (424) 646-6473. Please follow the instructions to leave a detailed message.



### MOBILE APP

Filling out the LAX Noise Comment Form using the Viewpoint mobile app available for iPhone and Android devices, available at

<http://viewpoint-app.emsbk.com/lax1>